

Increase Passenger Data Area Size in Worldspan® PNRs

Product Advisory Number:	601
Version:	4
Load To Production:	14-APR-09 EST GMT
High Level Description:	Increase PNR size and allow four character GFAQ line numbers in the PNR display. This will increase the number of GFAQ items allowed per PNR.
Impact Summary:	Increase NW operational efficiencies by minimizing the instances where a Worldspan PNR will become “locked” (allowing no more entries) because an agency reached the maximum PNR size limitations.
Reason For Issue:	Update due to new load date of 14-APR-09
Customer Impact:	<input type="checkbox"/> Internal Only <input checked="" type="checkbox"/> Developers
	<input checked="" type="checkbox"/> Agency Customers <input checked="" type="checkbox"/> Airline Customers
	<input type="checkbox"/> eCommerce Customers <input checked="" type="checkbox"/> Car, Hotel, Rail or Cruise Customers
System:	<input type="checkbox"/> Galileo
	<input type="checkbox"/> Apollo
	<input checked="" type="checkbox"/> Worldspan
Load To Copy:	19-AUG-08 EST GMT
Web Services: (API and Messaging)	For Worldspan by Travelport Web Services (API & Messaging) customers, both XML Pro and D.I.R. messages will be enhanced to increase the SSR item numbers from three to four character numerics. Users will be advised of the specific impacted nodes and fields, as well as planned test and production dates, via customer notification emails.
Issue History:	Version 1 – Issued 14-Oct-08 Version 2 – Issued 21-Oct-08 Version 3 – Issued 16-Jan-09

OVERVIEW

This project will increase the size of the PNR, specifically by increasing the size of the Passenger Data Area of the PNR. This increase in PNR size will allow additional GFAQ items and allow 4 character GFAQ line numbers in the PNR display.

CUSTOMER BENEFIT

Expanding the Passenger Data Area in the PNR, where GFAQ data is stored, will significantly reduce the instances of receiving a “PNR TOO BIG” error response.

DETAIL AND CUSTOMER EXAMPLES

The following example illustrates a full GFAQ line with a 4 character line number.

	1	2	3	4	5	6
	1234567890123456789012345678901234567890123456789012345678901234					
01	998	.SSRBIKENWHK1MSPATL1430Y22JAN-BIGSSRFOURNAME/SHORTFIRSTNAME				
02	999	.SSRBIKENWHK1MSPATL1430Y22JAN-BIGSSRFOURNAME/SHORTFIRSTNAME				
03	1000	.SSRBIKENWHK1MSPATL1430Y22JAN-BIGSSRFOURNAME/SHORTFIRSTNAM				
04	E					
05	1001	.SSRBIKENWHK1MSPATL1430Y22JAN-BIGSSRFOURNAME/SHORTFIRSTNAM				
06	E					
07	1002	.SSRBIKENWHK1MSPATL1430Y22JAN-BIGSSRFOURNAME/SHORTFIRSTNAM				
08	E					
09						
10						
11						
12						
13						
14						
15						

GLOSSARY

Term	Definition
PNR	Passenger Name Record
GFAQ	General Facts fields in the PNR

**THE INFORMATION CONTAINED IN THIS DOCUMENT IS CONFIDENTIAL AND
PROPRIETARY TO TRAVELPORT**

Copyright

Copyright © 2009 Travelport and/or its subsidiaries. All rights reserved.

Travelport provides this document for information purposes only and does not promise that the information contained in this document is accurate, current or complete. This document is subject to change without notice.. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or any means electronic or mechanical, including photocopying and recording for any purpose other than the licensee's personal use without the prior written permission of Travelport and/or its subsidiaries.

Trademarks

Travelport and/or its subsidiaries may have registered or unregistered patents or pending patent applications, trademarks copyright, or other intellectual property rights in respect of the subject matter of this document. The furnishing of this document does not confer any right or licence to or in respect of these patents, trademarks, copyright, or other intellectual property rights.

All other companies and product names are trademarks or registered trademarks of their respective holders.