ViewTrip for Worldspan- Amtrak Segment Display

Product Advisory Number: 612	Version: 01	Effective Date: 9Oct2008				
High Level Description	ViewTrip for Worldspan will display an Amtrak segment in an itinerary display.					
Impact Summary	No impact					
Reason For Issue	First Issue					
Customer Impact	N	Internal Only				
	Y	Subscribers				
	N	Developers *				
	N	Air Suppliers				
	N	Surface Suppliers				
System	N	Galileo	N	Apollo	Y	Worldspan
Product Area	N	Host Function				
	Y	Desktop				
	N	Fares				
	N	Web Services (API and Messaging) *				
	N	Galileo Fares Interface (ATO/CTO)				
	N	Hosting				
Load to Production	Thur 9th Oct 2008 at 9pm EST					
Load to Copy	Not Applicable					
* Additional Information						
Web Services (API and Messaging)						
Contact	Melanie.holman@travelport.com					

OVERVIEW

Viewtrip for Worldspan customers is being enhanced to allow Amtrak segments to be displayed on an itinerary.

CUSTOMER BENEFIT

Provide travel agencies and travelers with an improved travel itinerary for travel booked on Amtrak.

DETAIL AND CUSTOMER EXAMPLES

An agent will be able to e-mail an itinerary to a traveler who has a booking on Amtrak. The e-mail will be sent using the same capabilities that are available today. These are using the host entry 5-MT (See INFO 5MT for more information), using the Go! ViewTrip script from the script index within the Go! Desktop or by using the e-mail form within www.mytripandmore.com.

Example Amtrak segment

The segment will contain

- Worldspan Reservations ID
- Traveler Name
- Train Number
- Decoded Class of Service (i.e., Business Class)
- Amtrak Confirmation Number (acknowledgement)
- Departure and Arrival
  - Date
  - Time
  - Station Name

- State
- Country

- Segment Associated Remarks
- Name Associated Remarks
- Non Associated Remarks

See INFO AMTRAK for information on searching and booking Amtrak trains.