

## SSR Enhancements For Apollo®, Galileo® And Worldspan®

<b>Product Advisory Number:</b>	655			
<b>Version:</b>	02			
<b>Load To Production:</b>	18-MAY-09	22:00	<b>EST</b>	03:00 (19-May-09) <b>GMT</b>
<b>High Level Description:</b>	In accordance with changes recommended by IATA, there are a number of changes to SSR items. There are some new ones, some are being deleted and some are being amended.			
<b>Impact Summary:</b>	Changes to inputs and outputs			
<b>Reason For Issue:</b>	Load date for SSR DOCA item on Apollo is delayed. New date TBA. The rest of the items will load as planned on 18 <sup>th</sup> May 2009			
<b>Customer Impact:</b>	<input type="checkbox"/>	Internal Only	<input type="checkbox"/>	Developers
	<input checked="" type="checkbox"/>	Agency Customers	<input checked="" type="checkbox"/>	Airline Customers
	<input checked="" type="checkbox"/>	eCommerce Customers	<input type="checkbox"/>	Car, Hotel, Rail or Cruise Customers
<b>System:</b>	<input checked="" type="checkbox"/>	Galileo		
	<input checked="" type="checkbox"/>	Apollo		
	<input checked="" type="checkbox"/>	Worldspan		
<b>Load To Copy:</b>	Available now		<b>EST</b>	<b>GMT</b>
<b>Web Services: (API and Messaging)</b>	Not Applicable			
<b>Issue History:</b>	Version 01 – Issued 10-Feb-09			

## Overview

Allow new and updated mandate changes to the SSR and TTY products. Current processing will not be changed but required amendments will be made to allow modification to existing functionality.

- There will be two new meal codes added; additionally some codes will be deleted. There are also some changes to the descriptions of some existing meal codes.
- The SSR DOCO field for the VISA number will have a maximum length of 15 alpha-numeric characters.
- One SSR DOCA will be allowed when a family or party is traveling together and they all reside at the same address and /or are staying at the same address.
- An optional 180 characters of free text will be allowed to the existing SSR BIKE.

These changes will be allowed via Droptthrough and for United Airlines and Reservation Sales Solution (RSS) users.

## Customer Benefit

- This effort will allow our customers to use the new enhancements including the industry mandated changes to SSR meals.

## Detail and Customer Examples – SSR Meal Codes

Two new meal codes will be added all three cores, 1G, 1P and 1V:

- VJML – Vegetarian Jain Meal
- VOML – Vegetarian Oriental Meal

These meals codes will be applicable for flights leaving June 1<sup>st</sup> 2009 or later. If entered for a flight leaving prior to that date the system will accept it and send the message to the airline however the airline will reject it.

## APOLLO

Input:

>@:3VJML

Display of the PNR will show the SSR as a general fact:

	1	2	3	4	5	6
01	1234567890123456789012345678901234567890123456789012345678901234					
02	GFAX-SSRVJMLF9NN01 DENSAN 0569Y 01NOV					
03						
04						
05						
06						
07						
08						
09						
10						
11						
12						
13						
14						
15						

## GALILEO

Input:

>SI.VOML

Display of service information:

	1	2	3	4	5	6
01	1234567890123456789012345678901234567890123456789012345678901234					
02	** SPECIAL SERVICE REQUIREMENT **					
03	SEGMENT/PASSENGER RELATED					
04						
05	S 1. F9 0569 Y 01NOV DENSAN					
06	P 1. SMITH/PEG VOML NN 1					
07						
08						
09						
10						
11						
12						
13						
14						
15						

## Worldspan

Input:

>3SAVOML (all segments in itinerary)

Display of service information:

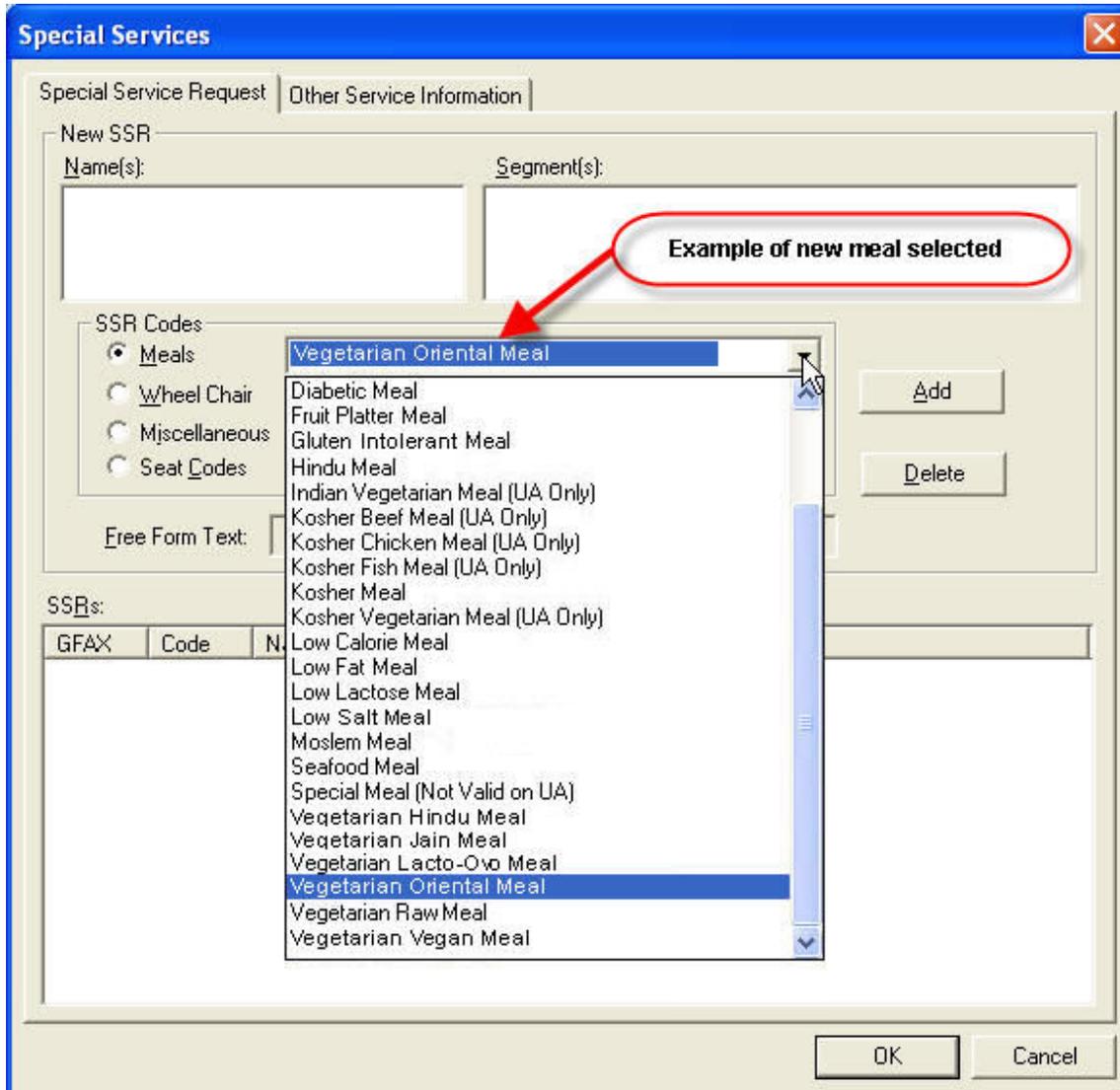
	1	2	3	4	5	6
01	1234567890123456789012345678901234567890123456789012345678901234					
02	G- 1.SSRVJMLAANN1LAXEWR0114Y20MAR- 1.1 ↵					
03	2.SSRVOMLAANN1JFKLAX0001Y25MAR- 1.1 ↵					
04						
05						
06						
07						
08						
09						
10						
11						
12						
13						
14						
15						

>3S2VJML (segment 2)

Display of service information:

	1	2	3	4	5	6
01	1234567890123456789012345678901234567890123456789012345678901234					
02	G- 1.SSRVJMLAANN1JFKLAX0001Y25MAR- 1.1 ↵					
03						
04						
05						
06						
07						
08						
09						
10						
11						
12						
13						
14						
15						

## VIEWPOINT



1. The following meal code **descriptions will change** for all flights departing after 31<sup>st</sup> May 2009:

It is particularly important to take note of the name changes as these may affect passengers with allergies to certain food types.

For example, SSR GFML used to mean GLUTEN FREE MEAL. After 1<sup>st</sup> June it will mean GLUTEN INTOLERANT MEAL. This is not the same thing. The airline will not be able to guarantee that the food is 100% free of gluten – traces may still exist and this could be important for your passenger if they are expecting a wholly gluten free meal.

Current Description	New Description
AVML – ASIAN VEGETARIAN MEAL	AVML – VEGETARIAN HINDU MEAL
BBML – INFANT/BABY FOOD	BBML – BABY MEAL
BLML – BLAND/SOFT MEAL	BLML – BLAND MEAL
FPML – FRUIT PLATTER	FPML – FRUIT PLATTER MEAL
GFML – GLUTEN FREE MEAL	GFML – GLUTEN INTOLERANT MEAL
LFML - LOW CHOLESTEROL, LOW FAT MEAL	LFML – LOW FAT MEAL
LSML – LOW SODIUM, NO SALT ADDED MEAL	LSML – LOW SALT MEAL
NLML – NON-LACTOSE MEAL	NLML – LOW LACTOSE MEAL
RVML – RAW VEGETARIAN MEAL	RVML – VEGETARIAN RAW MEAL
SPML – SPECIAL MEAL REQUIREMENT NOT COVERED BY SPECIFIC CODE	SPML – SPECIAL MEAL
VGML – VEGETARIAN MEAL (NON-DAIRY)	VGML – VEGETARIAN VEGAN MEAL
VLML – VEGETARIAN MEAL (LACTO-OVO)	VLML – VEGETARIAN LACTO-OVO MEAL

2. The following SSRs will be **removed and not offered** on flights departing 1<sup>st</sup> June 2009 and later. If entered before the load date for a flight leaving after 1<sup>st</sup> June the system will accept it and send the message to the airline however the airline will reject it:

HFML – HIGH FIBRE MEAL LPML – LOW PROTEIN MEAL ORML – ORIENTAL MEAL PRML – LOW PURIN MEAL
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If there are any ClientFiles, PRO-Files or Worldfiles with these codes in, it would be prudent to remove these codes from the customer's profiles and notify them accordingly that across the airline industry these meals are no longer available.

Effective May 31<sup>st</sup>, 2009 the meals codes above will be removed from the system. If entered after that time an error response will be received as follows:

#### **Apollo**

INVLD SSR CODE
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#### **Galileo**

INVALID SSR CODE SPECIFIED
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#### **Worldspan**

SEG 01 -INVLD SSR CODE FOR AA ↵
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## Detail and Customer Examples – Advance Passenger Information SSRs

This section applies to Apollo and Galileo only – the Worldspan system was already capable of the functionality.

### SSR DOCO

- The existing SSR DOCO field for the VISA number will have a maximum length of 15 alphanumeric characters.

### Galileo

#### Input:

```
SI.P1S1/DOCO*PARIS FR/V/123451234512345/LONDON GBR/14MAR03/USA
```

	1	2	3	4	5	6
01	1234567890123456789012345678901234567890123456789012345678901234					
02	** SPECIAL SERVICE REQUIREMENT **					
03	SEGMENT/PASSENGER RELATED					
04	S 1. AF 1981 Y 10JUN LHRCDG					
05	P 1. TRAVELER/JOE	DOCO NN 1	PARIS FR/V/123451234512345			
06			/LONDON-GBR/14MAR03/USA			
07						
08						
09						
10						
11						
12						
13						
14						
15						

## Apollo

### Input:

@:3DOCON1/PARIS FR/V/123451234512345/LONDON GBR/14MAR03/USA

Display of the PNR will show the SSR as a general fact

```

      1           2           3           4           5           6
123456789012345678901234567890123456789012345678901234
01  1.TRAVELER/JOE
02
03  1 AF1981Y 10JUN LHRCDG SS1 640A 900A * WE E
04  GFAX-SSRDOCOAFHK01 LHRCDG 1981Y 10JUN-1TRAVELER/JOE.PARIS
05  FR/V/123451234512345/LONDON GBR/14MAR03/USA
06
07
08
09
10
11
12
13
14
15
```

## SSR DOCA

One SSR DOCA will be allowed when a family or party is traveling together and they all reside at the same address and /or staying at the same address.

Teletype messages will still go out for each person per segment.

**Please note, load date for SSR DOCA item on Apollo only is delayed. New date TBA.**

## GALILEO

Passengers one and two residing at the same address:

SI.P1.2/DOCA\*R/USA/234B STRAVINER/NY/NY/11718

or

Party of two residing at the same address:

SI.DOCA\*R/USA/234B STRAVINER/NY/NY/11718

## Display of Service Information:

```

      1           2           3           4           5           6
1234567890123456789012345678901234567890123456789012345678901234
01  ** SPECIAL SERVICE REQUIREMENT **
02  SEGMENT/PASSENGER RELATED
03
04  S 1. AZ  0205 Y  01NOV LHRFCO
05      P 1. DUCK/DONALD          DOCA NN 1  R/USA/234B STRAVINER/NY/NY-
06                               /11718
07      P 1. DUCK/DAISY          DOCA NN 1  R/USA/234B STRAVINER/NY/NY-
08                               /11718
09
10
11
12
13
14
15
```

## APOLLO

@:3DOCA/R//USA/1800 SMITH RD/DENVER/CO/80120

## Display of the PNR will show the SSR as a general fact:

```

      1           2           3           4           5           6
1234567890123456789012345678901234567890123456789012345678901234
01  GFAX-SSRDOCAWNHK01 DENSAN 1755Y 01NOV-1MOUSE/MICKEY.R/USA/1800
02  SMITH RD/DENVER/CO/80120
03
04  GFAX-SSRDOCAWNHK01 DENSAN 1755Y 01NOV-1MOUSE/MINNIE.R/USA/1800
05  SMITH RD/DENVER/CO/80120
06
07
08
09
10
11
12
13
14
15
```

## SSR BIKE

This section applies to Apollo and Galileo only as the functionality already exists on Worldspan.

An optional 180 characters of free text will be allowed to the existing SSR BIKE.

## APOLLO

Input:

```
@:3BIKE/UP TO 180 CHARACTERS OF FREE TEXT HERE
```

Display of the PNR will show the SSR as a general fact:

```
          1          2          3          4          5          6
1234567890123456789012345678901234567890123456789012345678901234
01  GFAX-SSRBIKENNN01 DENSAN 1755Y 01NOV.UP TO 180 CHARACTERS OF
02  FREE TEXT HERE
03
04
05
06
07
08
09
10
11
12
13
14
15
```

## GALILEO

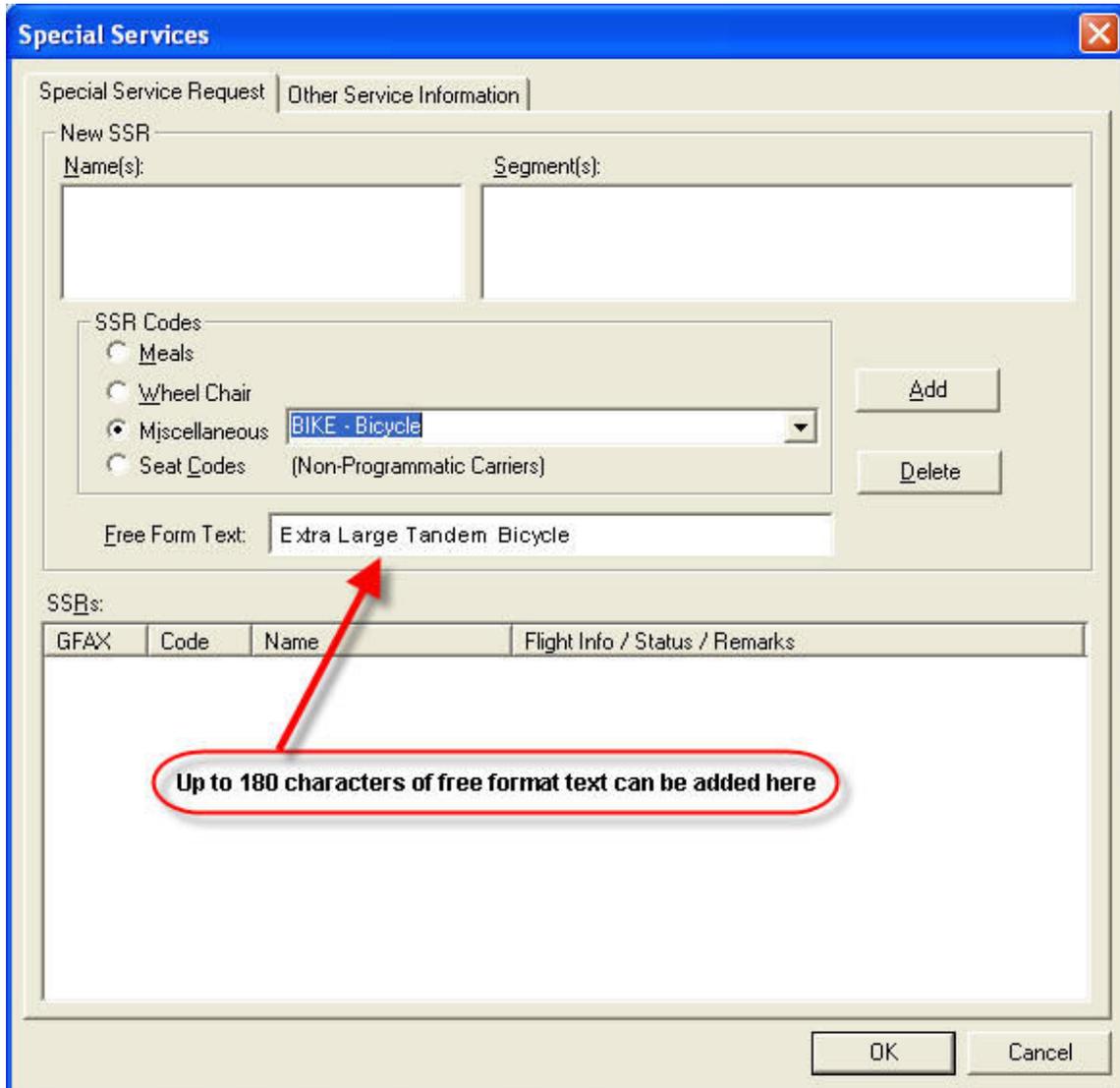
Input:

```
>SI.BIKE*UP TO 180 CHARACTERS FREE TEXT HERE
```

Display of Special Service field:

	1	2	3	4	5	6
01	1234567890123456789012345678901234567890123456789012345678901234					
02	** SPECIAL SERVICE REQUIREMENT **					
03	SEGMENT/PASSENGER RELATED					
04	S 1. AZ 0205 Y 01NOV LHRFCO					
05	P 1. DUCK/DONALD	BIKE NN 1	UP TO 180 CHARACTERS FREE-			
06	-		TEXT HERE			
07						
08						
09						
10						
11						
12						
13						
14						
15						

## Viewpoint



Special Services

Special Service Request | Other Service Information

New SSR

Name(s): Segment(s):

SSR Codes

Meals

Wheel Chair

Miscellaneous BIKE - Bicycle

Seat Codes (Non-Programmatic Carriers)

Add

Delete

Free Form Text: Extra Large Tandem Bicycle

SSR:

GFAx	Code	Name	Flight Info / Status / Remarks

Up to 180 characters of free format text can be added here

OK Cancel

## Glossary

Term	Definition
SSR DOCO	Advance Passenger SSR – Other Supplementary Documentation
SSR DOCA	Advance Passenger SSR – Address field
SSR VJML	New SSR for Vegetarian Jain Meal
SSR VOML	New SSR for Vegetarian Oriental Meal

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