Product Advisory

Travelport

Carrier Ticketing Fees In Worldspan®

Product Advisory Number:	663
Version:	03

Load To Production:	<mark>TBD</mark>		**EST**	**GMT**

High Level Description:	Automate the assessment and collection of validating carrier ticketing fees. **NOTE: Please also refer to PA 570 - Pricing Display Changes in Worldspan**

Impact Summary:	Modifications have been made to the following documentation screen displays, printed documents and user ticketing entries: • DDL (Daily Document Log) displays. • DDL Totals display • Document History display • E-Ticket Full Itinerary Receipt document and Pocket Itinerary Receipt document.

Reason For Issue:	<mark>Update – Load fallen back. Rearranged load date tba</mark>

Customer Impact:	☐	Internal Only	☑	Developers
	☑	Agency Customers	☑	Airline Customers
	☑	eCommerce Customers	☐	Car, Hotel, Rail or Cruise Customers

System:	☐	Galileo
	☐	Apollo
	☑	Worldspan

Load To Copy:	15-OCT-07		**EST**	**GMT**

Web Services: **(API and Messaging)**	Worldspan XML Pro (DP8) and D.I.R. (DOHC) response messages have been updated to support this enhancement. For details, refer to the appropriate product SDK (sdk.worldspan.com). Updated message specifications are currently linked to the PreProduction Messages section.

Issue History:	Version 01 – Issued 27-Feb-09 Version 02 – Issued 15-Apr-09

Overview

The following new and modified functionality will automate the Worldspan by Travelport ticketing processes to determine whether ticketing fees are applicable and include these fees with an electronic ticket transaction.

It is at the discretion of each carrier whether to impose these charges. Carriers will notify travel agents in relevant markets. Initial use will be for credit card surcharges in selected markets

Initial use of ticketing fees will be for credit card fees in selected markets.

Customer Benefit

- Provide new automated ticketing processes for agents to apply and collect carrier "Ticketing Fees" imposed by participating airlines.

Detail and Customer Examples

➢ "OB" is the service "tax" code value specified for carrier "Ticketing Fees"

➢ Will only be applicable to Electronic Tickets

➢ Carrier Fee information displayed during pricing is for informational purposes only (refer to PA 570 for Worldspan Pricing details).

➢ Assessment of Carrier Fees and final calculation will occur at ticketing time

➢ Factors that may determine Carrier Fees are:
  - Validating Carrier
  - Point of Sale/Ticketing
  - Form of Payment
  - Fare Basis Code
  - Passenger Type Code
  - Geography
  - Account Code
  - Ticket Designator

➢ Carrier Fees are non-refundable

➢ Carrier Fees may be voided

➢ Will be displayed and printed separately from the ticketed fare

NOTE: **In examples below highlights and bold font are used for illustration purposes only. The following examples may not be to print line / print position specifications.**

1. Terminal Display Changes

1.1 DDL (Daily Document Log) Display:

Entry: >DD

Current Response:

Electronic tickets are currently identified on the DDL with the letter 'E' in front of the ticket number.

1.1.1 New Response:

The letter 'F' will now precede the electronic ticket number on the DDL to indicate a ticketing fee was applied to the electronic ticket transaction. The letter 'E' will continue to precede an electronic ticket number when no ticketing fee is applicable to the e-ticket transaction.

In the following example electronic tickets with ticketing fee(s) are shown for DDL ITEMs 000003 and 000004. These ticket numbers are identified with the letter 'F' in front of the ticket number in the A/L TKT NBR column.

```
                1         2         3         4         5         6
       12345678901234567890123456789012345678901234567890123456789012345
01  |                 DAILY DOCUMENTATION LOG
02  | TEST TRAVEL AGENCY                            9125123    22 JAN 09
03  | ITEM    GROSS  P  S  A/L TKT NBR       NET AMT PSGR NAME  INVOICE
04  | 000001  1966.30A    E0082547439721     1966.30 BARR/ED  00012210
05  | 000002  1966.30A    E0082547439722     1966.30 WELLS/Z
06  | 000003   684.30C    F1382547439723      684.30 BURNS/P  00012211
07  | 000004   684.30C    F1382547439724      684.30 JOHNSON  00012211
08  | ***** END OF REPORT *****
09  | >
10  |
11  |
12  |
13  |
14  |
15  |
```

1.2 Secondary DDL (Daily Document Log) Display:

New data will display on the secondary DDL display to identify the ticketing fee amount and form of payment applicable to the e-ticketing transaction for both IATA (non-U.S.) agency locations and non-IATA (U.S.) agency locations.

Entry: >DD*1

1.2.1 Current Response:

The following illustrates the current secondary DDL display for an IATA agency location.

```
                1           2           3           4           5           6
       12345678901234567890123456789012345678901234567890123456789012345678901234
01    │ TEST TRAVEL AGENCY                               9125123    22 JAN 09
02    │ ITEM    GROSS  P  S  A/L TKT NBR        NET AMT PSGR NAME INVOICE
03    │ 000001  1966.30A    E0082547439721       1966.30 BARR/ED 00012210
04    │
05    │ FA - 7Y8PR4   TLI - YYN   AGT-BB   SID-CBA
06    │ NAME - BARR/EDWARD.MR
07    │ TTL TAX  -   137.30       COMM AMT -     0.00
08    │ FOP- CHECK
09    │
10    │ >
11    │
12    │
13    │
14    │
15    │
```

1.2.2 New Response:

Two new lines of data will display on the secondary DDL to identify the ticketing fee amount and ticketing fee FOP (form of payment) applicable to the related e-ticket transaction.

The ticketing fee amount will not be included in the amounts in the GROSS column or NET AMT column. The ticketing fee amount will only appear in the new lines on the secondary DDL display, designated specifically for ticketing fee data.

The following example for an IATA agency location show the two new lines in the secondary DDL display:

A new line with the title of FEES and FEE TAXES contains the ticketing fee amount.

A second new line with the title of FOP reflects the form of payment for the ticketing fees.

```
                  1         2         3         4         5         6
         12345678901234567890123456789012345678901234567890123456789901234
01     | TEST TRAVEL AGENCY                          9125123    22 JAN 09
02     | ITEM    GROSS  P  S  A/L TKT NBR       NET AMT PSGR NAME INVOICE
03     | 000004   684.30C    F1382547439724      684.30 JOHNSON 00012211
04     |
05     | FA - 7Y8QYE   TLI - YYN   AGT-BB   SID-CBA
06     | NAME - JOHNSON/MICHAEL.MR
07     | TTL TAX  -   137.30        COMM AMT -    0.00
08     | FEES -         4.40        FEE TAXES-     0.00
09     | FOP- CAXXXXXXXXXXXXX4321    APVL -   123APVA
10     | FOP- FEES - CAXXXXXXXXXXXX4321              4.40
11     | >
12     |
13     |
14     |
15     |
```

1.2.3 New Response:

The same new lines of data as mentioned above will also be in the DDL display for a U.S. agency location.

The following example for a non-IATA (U.S.) agency location show the two new lines in the secondary DDL display:

A new line with the title of FEES and FEE TAXES contains the ticketing fee amount.

A second new line with the title of FOP reflects the form of payment for the ticketing fees.

```
              1         2         3         4         5         6
     1234567890123456789012345678901234567890123456789012345678901234
01   TEST TRAVEL                                0950234    24 JAN 09
02   ITEM    GROSS  P  S  A/L TKT NBR       COMM    PSGR NAME INVOICE
03   000002   610.20C    F1387556268578       0.00 TEST/BET 00012215
04
05   FA - 7YNA8F   TLI - YYN   AGT-BB   SID-I56
06   NAME - TEST/BETHANY
07   FEES -        4.86        FEE TAXES-      0.00
08   FOP- CA0000000000004321    APVL - M 432233
09   FOP- FEES - CA0000000000004321           4.86
10   >
11
12
13
14
15
```

1.3 DDL (Daily Document Log) Totals Display:

A new column identifier will be added to the IATA (non-U.S.) agency DDL totals display to indicate how many tickets were issued with ticketing fees.

Entry: >DDT

1.3.1 Current Response:

The following example illustrates the current DDL totals display for an IATA agency location.

```
            1         2         3         4         5         6
   12345678901234567890123456789012345678901234567890123456789012345678901234
01                    DAILY DOCUMENTATION LOG TOTALS
02
03 TEST TRAVEL AGENCY                            9125123    21 JAN 09
04
05  TKT 00006                         CASH            2132.60
06  LLI 00002                         CREDIT          1737.20
07 TAIR 00000                         TAX              523.80
08                                    COMM               0.00
09                                    NET AMT         3869.80
10 ***** END OF REPORT *****
11 >
12
13
14
15
```

1.3.2 New Response:

A new line identifier with the word FEE will display on the DDL totals display for IATA (non-U.S.) agencies to indicate how many tickets were issued with a ticketing fee.

The ticketing fee amounts are not reflected on this display.

In the following example for an IATA agency location the line with the identifier of FEE indicates that 2 tickets were issued with ticketing fees.

```
                    1         2         3         4         5         6
          12345678901234567890123456789012345678901234567890123456789001234
01                      DAILY DOCUMENTATION LOG TOTALS
02
03   TEST TRAVEL AGENCY                            9125123    21 JAN 09
04
05    TKT 00006                     CASH            2132.60
06    LLI 00002                     CREDIT          1737.20
07   TAIR 00000                     TAX              523.80
08                                  COMM               0.00
09                                  NET AMT          3869.80
10    FEE 00002
11   ***** END OF REPORT *****
12   >
13
14
15
```

1.4 New DDL (Daily Document Log) Totals Display for Ticketing Fees and Taxes:

A new entry and a new display will provide a daily totals for ticketing fees and taxes. The new entry DFF will display the new ticketing fees totals. The new DDF function will allow the same options to be input in the entry as the current DDT function.

This new ticketing fees entry and totals display will be the same for both non-IATA (U.S.) agency locations and IATA (non-U.S.) agency locations.

New Entry: >DDF

1.4.1 New Response:

The following example shows the new daily ticketing fee totals display.

The data following the identifier of CARRIER FEE indicates the number of electronic tickets that were issued with a ticketing fee.

The amounts in the CASH and CREDIT columns will include the taxes, if applicable.

The amount in the TOTAL column is a combination of the amounts in the CASH and CREDIT columns.

```
                  1         2         3         4         5         6
         1234567890123456789012345678901234567890123456789012345678901234
01             CARRIER FEE DAILY DOCUMENTATION LOG TOTALS
02
03  TEST TRAVEL AGENCY                          9125123    20 JAN 09
04
05   CARRIER FEE 00002                 CASH              10.00
06                                     CREDIT             8.80
07                                     TAX                2.20
08                                     TOTAL             18.80
09  ***** END OF REPORT *****
10  >
11
12
13
14
15
```

1.5 Document History Display:

New data will display in the full view document history response to identify the ticketing fee amount and taxes. This new data will appear in document history for both IATA (non-U.S.) agency locations and non-IATA (U.S.) agency locations.

The new document history element of FEE/TX for the ticketing fee amount will display in the 'DOCUMENT' section of the document history response.

Additionally, the new identifier of CARRIER FEES AND TAXES from the e-ticket full itinerary receipt document will display in the ITINERARY/INVOICE section of the document history response.

Entry: >*DH3

1.5.1 Current Response:

The following example illustrates the current document history response.

```
                  1         2         3         4         5         6
         1234567890123456789012345678901234567890123456789012345678901234
01  *DH3
02   3 22JAN1857  1P/CBA/BB*E0082547439721 I012210
03     BARR/EDWARD.MR*ADT
04   **DOCUMENT COMMANDS**
05     EZ      EZEL|CXX|$CK
06     AGENT   EZEL|$CK|CXX
07   **DOCUMENT**
08     FOP     CK
09     FARE    GBP1829.00//GB40.00/UB19.70/XT77.60/GBP1966.30 Y
10     FCALC   LON XX CHI 2695.61NUC2695.61 END ROE.678509XX XT55.
11             50YQ 10.60US3.30XA4.60XY3.60YC
12     SCN     SUPPRESSED    A  9125123
13             PLAIN PAPER    T  9125123
14  )>
15
```

The input of 'MD' on the above screen moves down to the continuation of document history response shown below:

```
              1         2         3         4         5         6
     12345678901234567890123456789012345678901234567890123456789012345678901234
01 |    FARE   GBP1829.00//GB40.00/UB19.70/XT77.60/GBP1966.30 Y
02 |    FCALC  LON XX CHI 2695.61NUC2695.61 END ROE.678509XX XT55.
03 |           50YQ 10.60US3.30XA4.60XY3.60YC
04 |    SCN    SUPPRESSED    A   9125123
05 |           PLAIN PAPER   T   9125123
06 |           PLAIN PAPER   P   9125123
07 |  **ITINERARY/INVOICE**
08 |    AMT    AIR FARE              GBP       1829.00
09 |           TAX                   GBP        137.30
10 |           TOTAL AIR FARE        GBP       1966.30
11 |           AMOUNT DUE            GBP       1966.30
12 | >
13 |
14 |
15 |
```

1.5.2 New Response:

The new document history element of FEE/TX will display in the document history for a ticketing fee and will include the amount followed by the ticketing fee code. If there is a tax for the ticketing fee the tax will print on the same line with the ticketing fee amount.

If there are multiple ticketing fees for the e-ticket transaction, each ticketing fee will print on a separate line.

The ITINERARY/INVOICE section of document history will have a new identifier of CARRIER FEES AND TAXES. Information on the CARRIER FEES AND TAXES line will come from the ticketing fee amounts that will be printed on the e-ticket full itinerary receipt document.

The following example of the document history response reflects the new FEE/TX element and the new CARRIER FEES AND TAXES element for ticketing fees.

```
              1         2         3         4         5         6
     12345678901234567890123456789012345678901234567890123456789012345678901234
01 | *DH3
02 |  3 22JAN1905  1P/CBA/BB*E1382547439726 I012211
03 |    JOHNSON/MICHAEL.MR*ADT
04 |  **DOCUMENT COMMANDS**
05 |    EZ     EZEL|CXX
06 |    AGENT  EZEL|CXX
07 |  **DOCUMENT**
08 |    FOP    CCCA XXXX XXXX XXXX 4321P1209  123APV-GBP1377.40
09 |    FARE   GBP547.00//GB40.00/UB19.70/XT77.60/GBP684.30 Y2
10 |    FCALC  LON XX CHI 806.17NUC806.17END  ROE.678509XX XT55.
11 |           50YQ10.60US 3.30XA4.60XY3.60YC
12 |    FEE/TX 4.40T02
13 |    SCN    PLAIN PAPER   C   9125123
14 | )>
15 |
```

The input of 'MD' on the above screen moves down to the continuation of document history response shown below:

NOTE: **AS A RESULT OF THE MD FUNCTION, LINES 01 AND 02 IN THE EXAMPLE BELOW ARE REPEATS OF LINES 12 AND 13 OF THE PREVIOUS DISPLAY EXAMPLE.**

```
              1         2         3         4         5         6
     1234567890123456789012345678901234567890123456789012345678901234
01   FEE/TX 4.40T02
02   SCN     PLAIN PAPER    C    9125123
03           SUPPRESSED     A    9125123
04           PLAIN PAPER    T    9125123
05           PLAIN PAPER    P    9125123
06   **ITINERARY/INVOICE**
07   AMT     AIR FARE                  GBP          1094.00
08           TAX                       GBP           274.60
09           TOTAL AIR FARE            GBP          1368.60
10           CARRIER FEES AND TAXES    GBP             8.80
11           AMOUNT CHARGED            GBP          1377.40
12   >
13
14
15
```

The difference in the ticketing fee amount in the FEE/TX element of 4.40 and the CARRIER FEES AND TAXES element of 8.80 is because there were two e-tickets issued and only one e-ticket itinerary receipt document was issued, i.e. the ticketing fees from the two e-tickets are on one itinerary receipt document.

1.5.3 New Response:

The following example illustrates the new document history (partial display) response.

The new FEE/TX element appears when there are multiple ticketing fees and there are taxes for some of the ticketing fees.

```
              1         2         3         4         5         6
     1234567890123456789012345678901234567890123456789012345678901234
01   **DOCUMENT**
02   FOP     CCCA XXXX XXXX XXXX 4321P1209  123APV-GBP1377.40
03   FARE    GBP547.00//GB40.00/UB19.70/XT77.60/GBP684.30 Y2
04   FCALC   LON XX CHI 806.17NUC806.17END  ROE.678509XX XT55.
05           50YQ10.60US 3.30XA4.60XY3.60YC
06   FEE/TX 4.40T02
07          12.45F02
08          9.75F03  1.25XY  1.05ZW
09   SCN     PLAIN PAPER    C    9125123
10           SUPPRESSED     A    9125123
11   )>
12
13
14
15
```

2.   Printed Documentation Changes

2.1 E-Ticket Full Itinerary Receipt Document:

The ticketing fee amount will print automatically when the full itinerary receipt document is printed. The total ticketing fee amount will print in the fare data area on the full itinerary receipt document.

Entry: >EZEL

2.1.1 Current Printing of the Itinerary Receipt Document:

The following example illustrates the current e-ticket full itinerary receipt document. (This is a partial display and all data in the body of the document may not be displayed):

Although there are many different print routines and styles, this is only one example of a full itinerary receipt document.

```
                                   012220 ITINERARY RECEIPT
                                          PAGE NO.  1




         TEST/BETHANY


                                                    28JAN09



* ELECTRONIC TICKET *  POSITIVE IDENTIFICATION REQUIRED AT CHECK-IN
**CARRIAGE AND OTHER SERVICES PROVIDED BY THE CARRIER ARE SUBJECT TO
CONDITIONS OF CARRIAGE WHICH HEREBY INCORPORATED BY REFERENCE. THESE
CONDITIONS MAY BE OBTAINED FROM THE ISSUING CARRIER.**
IF THE PASSENGERS JOURNEY INVOLVES AN ULTIMATE DESTINATION OR
STOP IN A COUNTRY OTHER THAN COUNTRY OF DEPARTURE THE WARSAW
CONVENTION MAY BE APPLICABLE AND THE CONVENTION GOVERNS AND IN
MOST CASES LIMITS THE LIABILITY OF CARRIERS FOR DEATH OR
PERSONAL INJURY AND IN RESPECT OF LOSS OF OR DAMAGE TO BAGGAGE.
ISSUED BY-TEST TRAVEL LONDON UK

A SU 22FEB LV LONDON/HEATHROW   1105    AIRLINE ONE    17Y OK LUNCH
           AR CHICAGO-OHARE     1521    BAGS ALLOWED- 2PIECE   0STOP 777

              TICKET NUMBER(S):    E0082547439734

                                   AIR FARE       GBP    1500.00
                                   TAX            GBP     120.00
                                   TOTAL AIR FARE GBP    1620.00
                                   AMOUNT CHARGED GBP    1620.00


THIS AMOUNT WILL BE CHARGED TO CREDIT CARD: CA XXXX XXXX XXXX 4321

                   THANK YOU FOR YOUR BUSINESS
```

NOTE: THE ABOVE EXAMPLE IS <u>NOT</u> TO PRINT LINE / PRINT POSITION SPECIFICATIONS.

2.1.2 New Data on the Printed Itinerary Receipt Document:

The new identifier for the ticketing fee amount is CARRIER FEES AND TAXES. This identifier will print in the fare data area on the e-ticket full itinerary receipt document when there are ticketing fees applicable to the e-ticket transaction.

The amount shown on the full itinerary receipt in the CARRIER FEES AND TAXES is the total amount of all ticketing fees and taxes for all passengers.

The following example shows the printing of the new CARRIER FEES AND TAXES identifier with the total ticketing fee amount on the e-ticket full itinerary receipt document.

Although there are many different print routines and styles, this is only one example of a full itinerary receipt document.

```
                                        012221 ITINERARY RECEIPT
                                               PAGE NO.  1




     1.BARR/EDWARD.MR                    2.JOHNSON/MICHAEL.MR


                                               28JAN09


* ELECTRONIC TICKET *  POSITIVE IDENTIFICATION REQUIRED AT CHECK-IN
**CARRIAGE AND OTHER SERVICES PROVIDED BY THE CARRIER ARE SUBJECT TO
CONDITIONS OF CARRIAGE WHICH HEREBY INCORPORATED BY REFERENCE. THESE
CONDITIONS MAY BE OBTAINED FROM THE ISSUING CARRIER.**
IF THE PASSENGERS JOURNEY INVOLVES AN ULTIMATE DESTINATION OR
STOP IN A COUNTRY OTHER THAN COUNTRY OF DEPARTURE THE WARSAW
CONVENTION MAY BE APPLICABLE AND THE CONVENTION GOVERNS AND IN
MOST CASES LIMITS THE LIABILITY OF CARRIERS FOR DEATH OR
PERSONAL INJURY AND IN RESPECT OF LOSS OF OR DAMAGE TO BAGGAGE.
ISSUED BY-TEST TRAVEL LONDON UK

A FR 20FEB LV LONDON/HEATHROW   1355   AIRLINE TWO    115Y OK
           AR CHICAGO-OHARE     1720   BAGS ALLOWED- 2PIECE   0STOP 777

              TICKET NUMBER(S):    E1382547439735-736

                            AIR FARE        GBP    1500.00
                            TAX             GBP     120.00
                            TOTAL AIR FARE  GBP    1620.00
                            CARRIER FEES AND TAXES   10.00
                            AMOUNT CHARGED  GBP    1630.00


THIS AMOUNT WILL BE CHARGED TO CREDIT CARD: CA XXXX XXXX XXXX 4321

                    THANK YOU FOR YOUR BUSINESS
```

NOTE: THE ABOVE EXAMPLE IS <u>NOT</u> TO PRINT LINE / PRINT POSITION SPECIFICATIONS.

2.2 Separate Itinerary Receipt Page for the Ticketing Fees:

To show a breakdown of the ticketing fees and taxes and a fee description, a separate itinerary receipt page will print following the printing of the full itinerary receipt document.

The breakdown will be shown by passenger type code. The ticketing fee amount shown for each passenger type code will be per passenger.

A fee description, if one is provided for the ticketing fee, will print on the same line following the fee amount and fee type code. The fee description can be 1 to 10 characters.

Entry: >EZEL

2.2.1 New Itinerary Receipt Page for the Ticketing Fees:

When applicable, the separate itinerary receipt page containing the breakdown of ticketing fees and taxes and fee descriptions will automatically print following the printing of the full itinerary receipt document.

A maximum of 4 passenger type codes are allowed per ticketing entry. Therefore, the separate itinerary receipt page will show a breakdown of the ticketing fees for a maximum of 4 passenger type codes.

The following example illustrates the printing of the new itinerary receipt page containing the breakdown of the ticketing fees by passenger type code. The item of FEE DATA on the following itinerary receipt is to show the printed fee description. This page will automatically print following the printing of the full itinerary receipt document shown in item 2.1.2 above.

```
                                        012221 ITINERARY RECEIPT
                                               PAGE NO.   2




        1.BARR/EDWARD.MR                2.JOHNSON/MICHAEL.MR


                                                       28JAN09


          **CARRIER FEES/TAXES**

PTC TAX/FEE  DESCRIPTION
ADT    GBP
  CARRIER FEES/TAXES
      5.00 T02 FEE DATA
```

NOTE: THE ABOVE EXAMPLE IS <u>NOT</u> TO PRINT LINE / PRINT POSITION SPECIFICATIONS.

2.2.2 New Itinerary Receipt Page for the Ticketing Fees:

The following example shows the separate itinerary receipt page that will print with the breakdown of the ticketing fees and taxes when there are 2 passenger type codes. (This is a partial display and all data in the body of the document may not be displayed.)

```
    1.TEST/JENNIFER.MISS              2.BROTHERS/DAVID.MR


                                               28JAN09



        **CARRIER FEES/TAXES**

PTC TAX/FEE  DESCRIPTION             PTC TAX/FEE  DESCRIPTION
ADT   GBP                            CNN   GBP
  CARRIER FEES/TAXES                   CARRIER FEES/TAXEES
     6.25 T01                              6.25  T01
     1.25 XY                              1.25  XY
```

NOTE: THE ABOVE EXAMPLE IS <u>NOT</u> TO PRINT LINE / PRINT POSITION SPECIFICATIONS.

2.3 E-Ticket Pocket Itinerary Receipt Document:

The total ticketing fee amount, total tax amount and grand total amount will print on the e-ticket pocket itinerary receipt document. The ticketing fee amounts will print automatically when the pocket itinerary receipt document is printed.

Entry: >EZEP

2.3.1 Current Printing of the Pocket Itinerary Receipt:

The following example reflects the current printed e-ticket pocket itinerary receipt document. (This is a partial display and all data in the body of the document may not be displayed):

```
TEST INTERNATIONAL TRAVEL                          KELLY/SUE                                    PAGE 1 OF 2
7300 TIFFANY SPRINGS PARKWAY  SUITE 300    CA-12345678901234   CN-123456789012345678901234567890123456789              26JAN09
KANSAS CITY MISSOURI  64153                INV-012235        TK-0087180333444                         PNR: 1P-23WEES
PHONE: 816-891-5555  OR  800-555-6666      AIR-547.00    TAX-137.30    TTL AIR-USD 684.30      TK-D2/CBA  BK-KV/CBA
---------------------------------------------------------------------------------------------------------------------
         ITINERARY RECEIPT -  * ELECTRONIC TICKET *  POSITIVE IDENTIFICATION REQUIRED AT CHECK-IN
**REQUEST TERMS/CONDITIONS OF TRAVEL AND CARRIER LIABILITY NOTICES FROM TRAVEL AGENCY OR THE TRANSPORTING CARRIER.**
RESTRICTIONS-1234567890123456789012345678901234456789012345678901234568
ISSUED BY-TEST INTERNATIONAL TRAVEL KANSAS CITY MO

15APR        L10     AIR   XX 1748      DEPART: KANSAS CITY INTRL 11:25PM  NONSTOP   STANDBY          (CLASS-Y) BREAKFAST
WEDNESDAY                    AIRLINES ONE  ARRIVE: NEW YORK - JFK     1:43AM
                             NOT VALID FOR TRAVEL-BEFORE 15APR/AFTER 30APR

THIS AMOUNT WILL BE CHARGED TO CREDIT CARD: CA XXXX XXXX XXXX 4321
                                  THANK YOU FOR YOUR BUSINESS
LINE ONE OF FOOTER REMARKS - MAX 55 CHARACTER                LINE TWO OF FOOTER REMARKS - MAX 55 CHARACTER
```

NOTE: **THE ABOVE EXAMPLE IS <u>NOT</u> TO PRINT LINE / PRINT POSITION SPECIFICATIONS.**

2.3.2 New Data on the Printed Pocket Itinerary Receipt:

The ticketing fee amount, taxes and total amount will print on a separate line below the current the agency address in the header information. The amounts for the AIR, TAX and TTL AIR will continue to print in their current location and the amounts will not include the ticketing fee amounts.

The pocket itinerary receipt prints for each individual name in the transaction. Therefore, the ticketing fee amount that prints on the pocket will only be for each individual passenger name.

The following example shows the pocket itinerary receipt containing the new title of CARRIER FEES/TAXES along with the amounts for the ticketing fee and taxes. (This is a partial display and all data in the body of the document may not be displayed):

```
TEST INTERNATIONAL TRAVEL                             KELLY/SUE                                    PAGE 1 OF 2
7300 TIFFANY SPRINGS PARKWAY  SUITE 300      CA-12345678901234   CN-123456789012345678901234567890123456789           26JAN09
KANSAS CITY MISSOURI  64153                  INV-012235          TK-0087180333444                          PNR: 1P-23WEES
PHONE: 816-891-5555  OR  800-555-6666        AIR-547.00    TAX-137.30    TTL AIR-USD 684.30       TK-D2/CBA  BK-KV/CBA
------------------------------------------------------------------------------------------------------------
CARRIER FEES/TAXES  23.00 TAXES 9.50 TOTAL 32.50
          ITINERARY RECEIPT -  * ELECTRONIC TICKET *  POSITIVE IDENTIFICATION REQUIRED AT CHECK-IN
**REQUEST TERMS/CONDITIONS OF TRAVEL AND CARRIER LIABILITY NOTICES FROM TRAVEL AGENCY OR THE TRANSPORTING CARRIER.**
RESTRICTIONS-12345678901234567890123456789012344567890123456789012345678
ISSUED BY-TEST INTERNATIONAL TRAVEL KANSAS CITY MO

15APR        L10    AIR   XX 1748       DEPART: KANSAS CITY INTRL 11:25PM  NONSTOP   STANDBY         (CLASS-Y) BREAKFAST
WEDNESDAY                   AIRLINES ONE  ARRIVE: NEW YORK - JFK     1:43AM
                            NOT VALID FOR TRAVEL-BEFORE 15APR/AFTER 30APR


THIS AMOUNT WILL BE CHARGED TO CREDIT CARD: CA XXXX XXXX XXXX 4321
                                            THANK YOU FOR YOUR BUSINESS
LINE ONE OF FOOTER REMARKS - MAX 55 CHARACTER                 LINE TWO OF FOOTER REMARKS - MAX 55 CHARACTER
```

NOTE: THE ABOVE EXAMPLE IS <u>NOT</u> TO PRINT LINE / PRINT POSITION SPECIFICATIONS.

2.4 Separate Pocket Itinerary Receipt Page for the Ticketing Fees:

When ticketing fees and taxes are applicable a separate pocket itinerary receipt page will print in addition to the current itinerary receipt document. The additional page will print for each passenger name in the e-ticket transaction and will show a breakdown of the ticketing fees and taxes and the fee description.

A fee description, when provided for the ticketing fee, will print on the same line following the fee amount and fee type code. The fee description can be 1 to 10 characters.

Entry: >EZEP

2.4.1 New Pocket Itinerary Receipt Page for the Ticketing Fees:

The separate pocket itinerary receipt page containing the breakdown of the ticketing fee and taxes will automatically print following the pocket itinerary receipt document.

The following example shows the new pocket itinerary receipt page with the new title line of FEES/TAXES and amounts, a breakdown of the CARRIER FEES/TAXES and a fee description. The item of FEE DATA on the following pocket itinerary receipt shows a fee description.

This page will automatically print following the current pocket itinerary receipt document shown in item 2.3.2 above.

```
TEST INTERNATIONAL TRAVEL                       KELLY/SUE                                   PAGE 1 OF 2
7300 TIFFANY SPRINGS PARKWAY  SUITE 300   CA-12345678901234   CN-12345678901234567890123456789        26JAN09
KANSAS CITY MISSOURI  64153               INV-012235          TK-0087180333444            PNR: 1P-23WEES
PHONE: 816-891-5555  OR  800-555-6666     AIR-547.00   TAX-137.30   TTL AIR-USD 684.30   TK-D2/CBA  BK-KV/CBA
------------------------------------------------------------------------------------------------------------
FEES/TAXES  23.00 TAXES 9.50 TOTAL 32.60

**CARRIER FEES/TAXES*

PTC   TAX/FEE   DESCRIPTION
ADT    USD
  CARRIER FEES/TAXES
        23.00 T01 FEE DATA
         2.50 XY
         7.00 XM
```

NOTE: THE ABOVE EXAMPLE IS <u>NOT</u> TO PRINT LINE / PRINT POSITION SPECIFICATIONS.

3.   New Ticketing Options

3.1 Account Code

Worldspan by Travelport will provide a new EZ ticketing option to allow the input of account code(s).

The option is @@ followed by a minimum of 1 character and maximum of 20 characters.
Only alpha/numeric data is allowed.
A maximum of 5 account codes may be input in the EZ ticketing entry and each account code will be separated by using a dash.

The account code in the EZ ticketing entry will be sent to pricing and allow the system to price the itinerary, or re-price the itinerary if it is already priced. The account code in the EZ ticketing entry will also validate internal ticketing fees tables to determine the applicable ticketing fee.

The following example shows the input of account code(s) in the EZ entry.

Entry: >EZEL#@@KW4321-JJ8932

3.2 Ticket Designator

Worldspan by Travelport will provide a new EZ ticketing option to allow the input of a ticket designator.

The option is *@ followed by a minimum of 1 character and maximum of 10 characters.
Only alpha/numeric data is allowed.
A maximum of 1 ticket designator may be input in the EZ ticketing entry.

The ticket designator in the EZ ticketing entry will be sent to pricing and will price the itinerary or re-price the itinerary if it is already priced. The ticket designator in the EZ ticketing entry will also validate internal ticketing fees tables to determine the applicable ticketing fee.

The following example shows the input of the ticket designator in the EZ entry.

> Entry: >EZEL#*@244315

3.3 New Option to Suppress the Printing of the Separate Itinerary Receipt Page for Ticketing Fees

When ticketing fees are applicable to an e-ticket transaction, printing of the full or pocket itinerary receipt document is required. This includes the new ticketing fee itinerary receipt page containing the breakdown of ticketing fee data. The new ticketing fee itinerary receipt page with the breakdown of the ticketing fee data automatically prints following the full or pocket itinerary receipt document(s).

Use of a new option in the EZ ticketing entry will suppress printing of the separate ticketing fee itinerary receipt page. However, the full and pocket itinerary receipt document(s) will continue to print. Since printing of the additional itinerary receipt page is required when ticketing fees are applicable to the e-ticket transaction, this new option will override that requirement and allow the transaction to process without printing the new itinerary receipt page.

The new option is XTX

The following example shows the input of the new XTX option in the EZ entry.

> Entry: >EZ#XTX

3.4 New Option for Multiple/Split Forms of Payment

The use of multiple/split forms of payment for a ticket transaction currently requires the input of an amount for each of the forms of payment. The amounts used for each form of payment must currently add up to the same amount as the total fare.

If ticketing fees are applicable to the e-ticket transaction and multiple/split forms of payment are used, the ticketing fee amount may not be available for input in the EZ ticketing entry with the associated form of payment.

Worldspan by Travelport will provide a new option that will calculate the amount for the second form of payment and the calculated amount will include the ticketing fee amounts if they are applicable to the e-ticket transaction. The new option is CALC and may be input in place of an amount for the second form of payment.

This new option of CALC can be used to calculate the amount for the second form of payment when there are no ticketing fees applicable to the transaction. However, if ticketing fees apply and

multiple/split forms of payment are used, the agent will be required to use the CALC option for the second form of payment.

The following example shows the new CALC option for multiple/split forms of payment in the EZ entry.

> Entry: >EZ#$CCCA5498786053204321P1209-700.00/CK-**CALC**

> > The actual amount that is calculated for the second form of payment will display in the document history FOP element and will display on the secondary DDL response in the multiple FOP fields.

3.5 New Ticketing Option to Inhibit Ticketing Fees

A new ticketing parameter along with a new option will provide the functionality to not apply mandatory ticketing fees with the issuance of an e-ticket.

The new ticketing fee parameter is TF- and the new option of NT following the TF- parameter will inhibit the application of mandatory ticketing fees at ticketing time.

The input of #TF-NT in the (EZ) ticketing entry will inhibit the application of all mandatory ticketing fees. If there are automated ticketing fees applicable to the ticketing transaction and the new ticketing fee parameter and option of #TF-NT is included in the (EZ) ticketing entry, then the mandatory ticketing fees will not be included for the e-ticket transaction.

The following example is to show the new ticketing fee parameter and option in the EZ ticketing entry:

> Entry: >EZ#**TF-NT**

4. New Error Responses

ACCOUNT CODE FIELD MIN/MAX 1/20 CHARACTERS
> The account code has less than 1 character or more than 20 characters.

ACCOUNT CODE NOT VALID
> Special characters such as the end item, slash, and period are not allowed to be input for the account code.

INVALID - FIVE ACCOUNT CODES MAXIMUM
> A maximum of only 5 account codes are allowed in the account code option in the EZ ticketing entry.

TICKET DESIGNATOR FIELD MIN/MAX 1/10 CHARACTERS
> The ticket designator has less than 1 character and more than 10 characters.

TICKET DESIGNATOR NOT VALID

> Special characters such as the end item, slash, and period are not allowed to be input for the ticket designator.

CARRIER FEES APPLY - REQUEST ITINERARY RECEIPT OR USE #XTX
> It is required to print the itinerary receipt or the pocket receipt for an electronic ticket transaction with ticketing fees or you can use the option of #XTX to suppress the printing of the itinerary receipt documents.

CARRIER FEES APPLY – USE CALC OPTION FOR THE SPLIT FOP AMOUNT

It is required to use the CALC option as the form of payment amount for the second form of payment when using split forms of payment and an OB fee applies to the electronic ticket transaction.

INVALID TICKETING FEE OPTION

An invalid option was input for the TF- parameter

Glossary

Term	Definition
IATA	International Air Transport Association
ATPCO	Airline Tariff Publishing Company
DDL	Daily Document Log – a log containing daily agency ticketing transaction information.
Document History	A history of each action taken on a ticketing transaction.

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