

CruiseMatch Product Retirement

Product Advisory Number:	677
Version:	02
Load To Production:	17 APR 2010.
High Level Description:	CruiseMatch 2000, owned and operated by Royal Caribbean and Celebrity Cruise Lines, will retire on April 17, 2010
Impact Summary:	All users of CruiseMatch 2000 will no longer have access to this product.
Reason For Issue:	Date change from Version 1 announcement.
Customer Impact:	<input type="checkbox"/> Internal Only
	<input checked="" type="checkbox"/> Agency Customers
	<input type="checkbox"/> eCommerce Customers
	<input type="checkbox"/> Car, Hotel, Rail or Cruise Customers
System:	<input checked="" type="checkbox"/> Galileo
	<input type="checkbox"/> Apollo
	<input checked="" type="checkbox"/> Worldspan
Load To Copy:	Not Applicable
Web Services: (API and Messaging)	Not Applicable
Issue History:	Version 1 – Issued 4 th March 2009

Overview

CruiseMatch 2000, owned and operated by Royal Caribbean and Celebrity Cruise Lines, is the electronic (green screen) application available through all GDS's which provides direct access into the cruise line inventory for availability and booking.

This product will no longer be available for booking Royal Caribbean International, Celebrity Cruises and Azamara Cruises and the company has announced a hard shutdown date of April 17, 2010.

Retirement Explanation

Royal Caribbean Cruise Line, the owner of Cruise Match, will no longer offer product.

Frequently Asked Questions

What will happen to existing reservations made via CruiseMatch?

Answer Existing bookings can be accessed with the vendor confirmation number directly on Royal Caribbean's website, www.cruisingpower.com. To access this website, customers will need their ID and password. If they do not currently have an ID, they should contact the RCI Automation Support Desk at 800-443-5789 for registration assistance.

How will future bookings be made?

Answer Directly with the Supplier. Travelport is in the process of identifying its global approach to the cruise market.

Glossary

Term	Definition

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