

Secure Flight Rule Changes in Worldspan Trip Manager®

Product Advisory Number:	701				
Version:	01				
Load To Production:	05-May-0	9 21:00	EST	02:00 (06-May-09)	GMT
High Level Description:	Trip Manager modifications have been made to accommodate the TSA Secure Flight Rule requirements.				
Impact Summary:	All Worldspan Trip Manager Distributor and corporate customers				
Reason For Issue:	Load Con	firmation			
	>	Internal Only		Developers	
Customer Impact:	>	Agency Customers		Airline Customers	
		eCommerce Customers		Car, Hotel, Rail or Customers	Cruise
		Galileo			
System:		Apollo			
	•	Worldspan			
Load To Copy:	23 April Ic	pad to QA	EST		GMT
Web Services: (API and Messaging)	Not Applie	cable			
Issue History:	Version 0	1			

Product Advisory



Overview

The Transportation Security Administration (TSA) of the U.S. Department of Homeland Security (DHS) has issued the Secure Flight Final Rule.

The TSA will determine if the information provided on a passenger matches a person on their "No Fly" or "Selectee" lists and will transmit results back to airlines. The new rule requires airlines (not travel agencies) to send passenger information on existing bookings 72 hours prior to departure, to be vetted against the TSA watch list in the effort to reduce the risk of a terrorist boarding a plane.

Modifications have been made to Trip Manager to collect the Full Name, Date of Birth and Gender to add into all PNRs.

A separate Product Advisory will be sent in reference the TSA changes in Traversa which are scheduled for later in May.

Customer Benefit

- Secure Flight Information collected once
- No passenger inconvenience at the airport

Detail and Customer Examples

A new link shall be available on the left navigation bar under the Traveler Information section. The link will be displayed for users who have the "Personal Information and Secure Flight Information" authority enabled.

Profile Authorities			
Traveler Planning			
Select a traveler			
Book one-time travelers			
Profile Administration			
Edit my profile			
Personal information and Secure Flightinformation			
Credit cards			
Passport & contact info			

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Product Advisory

 Traveler Information 	
Personal Information Password	
Credit Cards	
Passport and Contact	
Reporting Information	
Custom Fields	
Secure Flight Information ←	
Secure Flight Information	below. It is sent to the airlines during the booking for security reasons. Secure Flight Detail
11 /1 3	
First Name	(*) Indicates a required field
Middle Name	
Last Name	
Date of Birth Gende	(SELECT) V (SELECT) V (SELECT) V
	 Decline entering Secure Flight Information. By declining this information, you could be inconvenienced at the airport.

The first and last names are mandatory, however the middle name is optional since not every traveler has a middle name.

For privacy, the Date of Birth information will be masked with XXX's once the traveler clicks submit.

Notes: - Please provide name that appears on your Government Document.

Clear Selections

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If the Traveler clicks the Secure Flight Link, the following will appear.

Secure Flight Summary	
The US Transportation Security Administration (TSA) requires us to transmit information collected from you. Providing information is voluntary. However, if it is not provided, you may be subject to additional screening or denied transport or authorization. TSA may share information you provide with law enforcement or intelligence agencies or others under its records notice. For more on TSA privacy policies or to view the records notice and the privacy impact assessment see TSA's website at <u>WWW,TSA,GOV</u> .	

Close Window

When the data has been input, the following is an example of information which will be added into the PNR when the traveler clicks Purchase Now.

3SSR	DOCS	ΥY	K 1 ////12JUL64/M//DAVISON/JAMES/ARTHUR-1.1	
	I			
l I	I	I	Passenger name sel	ect
l I	I	I	Passenger second given na	me
l I	I	I	Passenger first given name	
1	I	1	Passenger surname	
			I I I I Oblique used as no information exists	
1			Gender	
l I	I	I	Date of Birth	
	1		Oblique used as no information exists	
	I	1	Oblique used as no information exists	
	Ι		Oblique used as no information exists	
	1		Oblique used as no information exists	
	1		Number in party	
1	1		Status Code	
1	Airline code			
	SSR Code			
Function Identifier				





If user has clicked the checkbox (declined to enter the Secure Flight information) then the normal purchase process will continue and a remark is added to remarks - User has declined information for TSA Secure Flight Rule.

When the traveler clicks *Purchase Now*, if they have not filled out the Secure Flight Information detail or clicked the Decline checkbox, the following screen will appear. The traveler will have to either enter their first and last name as it appears on their government document or check the Decline box to move forward.

BAGGAGE CHARGES MAY APPLY - CHECK WITH CARRIER.					
Finalize Purchase					
Total Ticket Price: USD 164.60) *				
T-lust T					
	ype: 🔿 Paper 💿 Electronic ELECT) 🗸	Delivery Address:			
	2-2222	Company Name:			
		Address Line 1:			
Special Handling Instructions:		Address Line 2:			
	~	Address Line 3:			
		Address Line 4:			
Enter supplementary passenge	r information below. It is sent to the airlin	es during the booking for security reasons. Secure Flight Detail			
	First Name:				
	Middle Name:				
	Last Name:				
	Date of Birth: (SELECT) 🖌 (SELECT) 🖌				
Gender: (SELECT)					
Decline entering Secure Flight Information. By declining this information, you could be inconvenienced at the airport.					
Notes: - Please provide name t	that appears on your Government Documer				
Clear Selections Ema	il Itinerary To Traveler	Email Itinerary To Others	Back To Itinerary Purchase Ticket		
Do not press the Back button duri	· · · · · · · · · · · · · · · · · · ·	·			



Profile Maintenance:

A new section 'Secure Flight Info is added to the Profile Maintenance screen under the Travel Info section. The administrator will be alerted via email whenever there is a change in any of the following fields. The default for these new fields will be unchecked. The Administrator will have to check them in each Trip Manager company to activate this new functionality.

Secure Flight Info:	
🔲 First Name	📃 Date of Birth
📃 Last Name	📃 Gender
🗌 Middle Name	🗖 Decline Information

File Conversion:

Six new fields, First Name, Last Name, Date of Birth, Gender, Middle Name and Refusal Info can be added in File Conversion Template.

Profile Model:

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Six new fields are available in the Profile Elements list of the Profile Model. It is suggested that these new fields be added to the Profile Models so that the data is generated on traditional reservations. Updating profiles will require synchronization. REMINDER- Please synchronize companies with more than 500 profiles during off peak hours (evenings and/or weekends) to avoid slowing the Profile Manager server during normal working hours.

Profile Items	Profile Scripts
TSA - First Name	car credit card guarantee
TSA - Gender	Corp ID number
TSA - Last Name	Corp ID Number
TSA - Middle Name 💌	fop-multiple air credit card
Add	Add



Glossary

Term

Definition

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