

### **Secure Flight Rule Changes in Worldspan Trip Manager®**

Product Advisory Number:	701				
Version:	02				
Load To Production:	19-May-09		21:00 ET	EST	0200 <b>GMT</b>
High Level Description:		ger modifications h ght Rule requireme		e to acc	ommodate the TSA
Impact Summary:	All Worlder	oan Trip Manager I	Dietributer and	corpora	to ouetomore
impact Summary.	All vvolius	dan mp wanager i	Distributor and	Corpora	te customers
Reason For Issue:	New Load date – 19-May-09  New GPU added to turn option on/off  New remarks entry when traveler declines info				
	~	Internal Only			Developers
<b>Customer Impact:</b>	<b>~</b>	Agency Customo	ers		Airline Customers
		eCommerce Cus	stomers		Car, Hotel, Rail or Cruise Customers
		Galileo			
System:		Apollo			
	<b>V</b>	Worldspan			
Load To Copy:				EST	GMT
Web Services: (API and Messaging)	Not Applica	able			
Issue History:	Version 01 – Issued 17-Apr-09				



#### **Overview**

The Transportation Security Administration (TSA) of the U.S. Department of Homeland Security (DHS) has issued the Secure Flight Final Rule.

The TSA will determine if the information provided on a passenger matches a person on their "No Fly" or "Selectee" lists and will transmit results back to airlines. The new rule requires airlines (not travel agencies) to send passenger information on existing bookings 72 hours prior to departure, to be vetted against the TSA watch list in the effort to reduce the risk of a terrorist boarding a plane.

Modifications have been made to Trip Manager to collect the Full Name, Date of Birth and Gender to add into all PNRs.

A separate Product Advisory will be sent in reference the TSA changes in Traversa which are scheduled for later in May.

### **Customer Benefit**

- Secure Flight Information collected once
- · No passenger inconvenience at the airport

### **Detail and Customer Examples**

A new link shall be available on the left navigation bar under the Traveler Information section named "Secure Flight Information". The name of the authority "Personal Information" has been changed to "Personal Information and Secure Flight Information" The "Secure Flight Information" link will automatically be displayed for users who have the "Personal Information and Secure Flight Information" authority enabled.

Profile > Select Profile > Highlight profile > Select > Authorities – Profile > Personal Information and Secure Flight Information

Profile Authorities
Traveler Planning
✓ Select a traveler
Book one-time travelers
Profile Administration
✓ Edit my profile
✓ Personal information and Secure Flightinformation
✓ Credit cards
Passport & contact info



▼ Traveler Information

Personal Information

Password

Credit Cards

Passport and Contact

Reporting Information

Custom Fields

Secure Flight Information

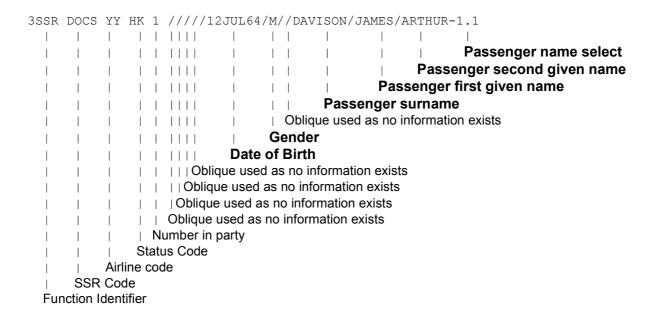


The first and last names are mandatory, however the middle name is optional since not every traveler has a middle name.

For privacy, the Date of Birth information will be masked with XXX's once the traveler clicks submit.



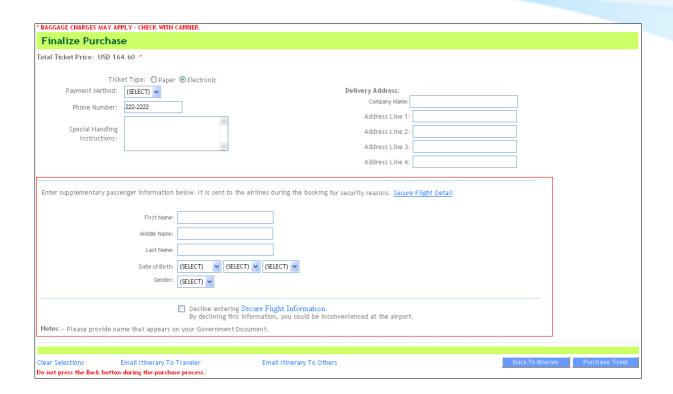
When the data has been input, the following is an example of information which will be added into the PNR when the traveler clicks Purchase Now.



If user has clicked the checkbox (declined to enter the Secure Flight information) then the normal purchase process will continue.

When the traveler clicks *Purchase Now*, if they have not filled out the Secure Flight Information detail or clicked the Decline checkbox, the following screen will appear. The traveler will have to either enter their first and last name as it appears on their government document or check the Decline box to move forward.





### **Profile Maintenance:**

A new section 'Secure Flight Info is added to the Profile Maintenance screen under the Travel Info section. The administrator will be alerted via email whenever there is a change in any of the following fields. The default for these new fields will be unchecked. The Administrator will have to check them in each Trip Manager company to activate this new functionality.





#### **File Conversion:**

Six new fields, First Name, Last Name, Date of Birth, Gender, Middle Name and Refusal Info can be added in File Conversion Template.

### New updated change - New Global Profile Update:

A Global Profile Update will be available to turn the option on/off. Default will be set to on.

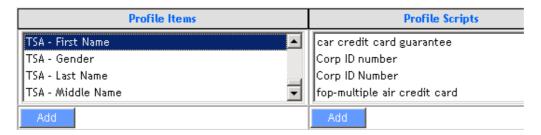
### New updated change – New Unique remark added into PNR if traveler declines info:

5.Z USER HAS DECLINED TO ENTER THE SECURE FLIGHT INFORMATION.

#### **Profile Model:**

Six new fields are available in the Profile Elements list of the Profile Model. It is suggested that these new fields be added to the Profile Models so that the data is generated on traditional reservations. Updating profiles will require synchronization. REMINDER- Please synchronize companies with more than 500 profiles during off peak hours (evenings and/or weekends) to avoid slowing the Profile Manager server during normal working hours.

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### **Glossary**

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