

Mask Credit Card Number on Coupons in Worldspan®

Product Advisory Number:	705				
Version:	02				
Load To Production:	14-May-2009	03:30	EST	07:30	GMT
High Level Description:	Mask the credit card number and the credit card expiration date on all coupons that are printed for a ticket transaction using the coupon-by-coupon document.				
Impact Summary:	<p>There are no screen changes for this release.</p> <p>The only change for the masking of the credit card number will be on the printed document for the Agent, Auditor and Charge Form coupons for the automated paper ticket and electronic ticket.</p> <p>The masking of the credit card expiration date will be applicable to all printed coupons for a ticket transaction using the coupon-by-coupon document.</p>				
Reason For Issue:	Include the masking of the credit card expiration date in Phase 2				
Customer Impact:	<input type="checkbox"/>	Internal Only	<input type="checkbox"/>	Developers	
	<input checked="" type="checkbox"/>	Agency Customers	<input type="checkbox"/>	Airline Customers	
	<input checked="" type="checkbox"/>	eCommerce Customers	<input type="checkbox"/>	Car, Hotel, Rail or Cruise Customers	
System:	<input type="checkbox"/>	Galileo			
	<input type="checkbox"/>	Apollo			
	<input checked="" type="checkbox"/>	Worldspan			
Load To Copy:			EST		GMT
Web Services: (API and Messaging)	Not Applicable				
Issue History:	Version 01 – issued 21-Apr-09				

Overview

Mask the printing of the credit card number and the credit card expiration date on all the coupons that print for a paper ticket and for an electronic ticket that use a coupon-by-coupon document for tickets. This will include the masking of the printing of the credit card number on the Auditor, Agent and Charge Form Coupons.

This includes the masking for the printing of the credit card number on the Auditor, Agent and Charge Form Coupons.

The masking for the printing of the credit card number for a paper ticket and for an electronic ticket already applies to the flight coupons and the passenger receipt coupon.

The masking for the printing of the credit card expiration date will apply to all the coupons that print for a paper ticket and for an electronic ticket that use the coupon-by-coupon document for tickets for all locations, This includes all Worldspan locations in the U.S. and all Worldspan BSP locations.

The masking for the printing of the credit card expiration date already applies to the flight coupons and the passenger receipt coupon for coupon-by-coupon tickets that are printed in the U.S.

No customer action is required to prepare for this enhancement.

Customer Benefit

Maintain PCI compliance for printed ticket coupons by masking the credit card number for the Agent, Auditor and Charge Form coupons for all locations (ARC and BSP) in the 1P partition.

Phased Implementation Dates

The masking of the credit card number will be implemented online on 2 different dates by coupon type.

Phase 1 Release:

28 April 2009 for the masking of the credit card number on the Charge Form coupon.

Phase 2 Release:

14 May 2009 for the masking of the credit card number on the Agent coupon and Auditor coupon.

14 May 2009 for the masking of the credit card expiration date on all coupons that print for a paper ticket and an electronic ticket that use the coupon-by-coupon document for tickets.

Detail and Customer Examples

1. The changes for this release are applicable only in the 1P partition.
2. The changes in this release will be applicable to all SIDs (all U.S. locations and all BSP locations) in the 1P partition.
3. The changes in this release are applicable only to the automated coupon-by-coupon documents for paper tickets and electronic tickets.
4. The masking of the credit card number on the Charge Form, Auditor and Agent coupons will be applicable to the coupon-by-coupon ticket types of ATB1, ATB2, plain paper (PP) and blank card (BC).
5. The masking of the credit card number is to print X's in place of all but the last four digits of the credit card number.
6. The masking of the credit card expiration date will be applicable to all the coupons that print using the coupon-by-coupon ticket types of ATB1, ATB2, plain paper (PP) and blank card (BC).

Charge Form Coupon Example

The following 2 examples are of the CHARGE FORM coupon printed to plain paper to show 1) the current printing of the credit card number on the coupon and 2) to show the change to mask the printing of the credit card number on the coupon (shown in bold for illustration only).

Before Implementation

ETKT	CREDIT CARD CHARGE FORM		
FIRST AIRLINES	LHR/EWR	TEST TRAVEL	
REFUNDABLE- /	13APR09	LONDON UK	
		91253216	4VGVJW/1P
TEST/EDWARD			
SIGNATURE X-			
I ACKNOWLEDGE PURCHASE OF TRANSPORTATION RELATED SERVICES AND/OR			
GOODS AND AM AWARE OF APPLICABLE RESTRICTIONS AND/OR PENALTIES			
ASSOCIATED WITH THE PURCHASE AS SHOWN ON THIS RECEIPT			
GBP 1186.00			
GB	40.00		
UB	21.20	CA 5400 1111 1111 4321 P1209	APVL M 54321
XT	23.40		
GBP	1270.60	5235/	008 3925723291 3

NOTE: The above example may not be to print line / print position specifications and may not be printing the same data that prints for other locations.

After Implementation

ETKT	CREDIT CARD CHARGE FORM		
FIRST AIRLINES	LHR/EWR	TEST TRAVEL	
REFUNDABLE- /	13APR09	LONDON UK	
		91253216	4VGVJW/1P
TEST/EDWARD			
SIGNATURE X-			
I ACKNOWLEDGE PURCHASE OF TRANSPORTATION RELATED SERVICES AND/OR			
GOODS AND AM AWARE OF APPLICABLE RESTRICTIONS AND/OR PENALTIES			
ASSOCIATED WITH THE PURCHASE AS SHOWN ON THIS RECEIPT			
GBP 1186.00			
GB	40.00		
UB	21.20	CA XXXX XXXX XXXX 4321P1209	APVL M 54321
XT	23.40		
GBP	1270.60	5235/	008 3925723291 3

NOTE: The above example may not be to print line / print position specifications and may not be printing the same data that prints for other locations.

Agent and Auditor Coupon Example

The following 2 examples are of the AGENT COUPON that is printed on plain paper to show 1) the current printing of the credit card number and the credit card expiration date on the coupon and 2) to show the change to mask the printing of the credit card number and the credit card expiration date on the coupon (shown in bold for illustration only).

Both the AUDITOR coupon and the AGENT coupon prints the same data on the document except for the title of the coupon; AGENT COUPON or AUDITOR COUPON

Before Implementation

```
TEST TRAVEL
ETKT      **AGENT COUPON**      XXX/AB  67741232      **ITINERARY**
FIRST AIRLINES                    1 OF 1   3UP7SE/1P      XX1234Y YYZBOS 20APR
TEST/KATHLEEN                                     B44
                                                30MAR09 OXX7654Y BOSYYZ 25APR
                                                Y33

YTO XX BOS Q7.50 1258.00XX YTO Q7.50 1258.00CAD25
31.00END XX XT20.00SQ3.09AY39.84US 6.19XA8.66XY5.
57XF BOS4.5

CAD 2531.00
CA      7.94 FP/CA 5400 1111 1111 4321P1209 123987
XG     127.95 FCI9
XT      83.35 ORIG ISS/
CAD 2750.24
          008 5683041202 5 PRI  FFVV
5235/                                0.0                                1 2
```

NOTE: The above example may not be to print line / print position specifications and may not be printing the same data that prints for other locations.

After Implementation

```
TEST TRAVEL
ETKT      **AGENT COUPON**      XXX/AB  67741232      **ITINERARY**
FIRST AIRLINES                    1 OF 1  3UP7SE/1P      XX1234Y YYZBOS 20APR
TEST/KATHLEEN                                     B44
                                                30MAR09 OXX7654Y BOSYYZ 25APR
                                                Y33

YTO XX BOS Q7.50 1258.00XX YTO Q7.50 1258.00CAD25
31.00END XX XT20.00SQ3.09AY39.84US 6.19XA8.66XY5.
57XF BOS4.5

CAD 2531.00
CA      7.94 FP/CA XXXX XXXX XXXX 4321PXXXX 123987
XG     127.95 FCI9
XT      83.35 ORIG ISS/
CAD 2750.24
          008 5683041202 5 PRI  FFVV
5235/                                0.0                                1 2
```

NOTE: The above example may not be to print line / print position specifications and may not be printing the same data that prints for other locations.

Charge Form Coupon Example / Phase 2 Release

The following example is of the CHARGE FORM coupon printed to plain paper to show the change to mask the printing of the credit card expiration date on the coupon (shown in bold for illustration).

After Implementation:

```
ETKT                CREDIT CARD CHARGE FORM
FIRST AIRLINES      LHR/EWR          TEST TRAVEL
REFUNDABLE- /      13APR09         LONDON UK
                                     91253216      4VGVJW/1P
TEST/EDWARD

SIGNATURE X-
I ACKNOWLEDGE PURCHASE OF TRANSPORTATION RELATED SERVICES AND/OR
GOODS AND AM AWARE OF APPLICABLE RESTRICTIONS AND/OR PENALTIES
ASSOCIATED WITH THE PURCHASE AS SHOWN ON THIS RECEIPT

GBP 1186.00

GB      40.00
UB      21.20   CA XXXX XXXX XXXX 4321PXXXXX      APVL M 54321
XT      23.40
GBP 1270.60   5235/      008 3925723291 3
```

NOTE: The above example may not be to print line / print position specifications and may not be printing the same data that prints for other locations.

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