

Travelport Cruise & Tour TM New Home Page

Product Advisory Number:	PA731			
Version:	01			
Load To Production:	10-AUG-09	EST	GMT	
High Level Description:	Travelport Cruise & Tour has a new Home Page. It's a new look and feel without any functional changes.			
Impact Summary:	Customers will see a new Home Page if they have designated their Home Page, via Personal Settings, as Customer Details (Leads Page).			
Reason For Issue:	Customer request, new visuals make navigation easier.			
Customer Impact:	<input type="checkbox"/>	Internal Only	<input type="checkbox"/>	Developers
	<input checked="" type="checkbox"/>	Agency Customers	<input type="checkbox"/>	Airline Customers
	<input type="checkbox"/>	eCommerce Customers	<input checked="" type="checkbox"/>	Car, Hotel, Rail or Cruise Customers
System:	<input type="checkbox"/>	Galileo		
	<input checked="" type="checkbox"/>	Apollo		
	<input checked="" type="checkbox"/>	Worldspan		
Load To Copy:	NA			
Web Services: (API and Messaging)	NA			
Issue History:	NA			

Overview

Customers have requested a more intuitive, visually appealing Home Page for Travelport Cruise & Tour. We have worked with several of our customers and with their feedback, we are confident that this new layout caters better to our agency audience. Not only is the Home Page more visually appealing but the design was focused around - simplicity. One click, versus two, now takes you directly into the booking path. It is important to note, we have not changed any of the functionality. We have changed only the look and feel of the Home Page.

Customer Benefit

- Visual appeal
- Intuitive selections
- Less steps

Detail and Customer Examples

New Home Page



The screenshot displays the Travelport Cruise & Tour Home Page. At the top, there are four desktop view options: Desktop One, Desktop Two, Desktop Three, and Desktop Four. The main header features the Travelport Cruise & Tour logo. Below the header is a navigation menu with links for HOME, CUSTOMER, PRODUCTS, DESTINATIONS, TRAVEL LINKS, ADMIN, LOGOUT, and HELP. A welcome message states: "Welcome to Travelport Cruise and Tour! You are logged in as: Minnie Mouse". Below this, there are several tabs: Cruise/Tour Shopping Required, Search Customer, Working Leads (8), Unworked Leads (0), Recent Activity, and Reminders. The main content area is titled "Please select your Cruise shopping options..." and contains several search options, each with an icon and a brief description:

- Quick Cruise:** Search for cruise availability across multiple cruise lines for a given month.
- Fast Path Cruises:** Search availability for a specific sailing and bypass shopping.
- Cruise Favorites:** Search availability for a sailing you saved in your favorites.
- Shore Excursions:** Add shore excursions to your cruise.
- Insurance:** Book additional trip protection.
- Advanced Cruise:** Complete a more defined cruise search across multiple cruise lines for a shorter time period, or define your search for specific vendors & or ships.
- Cruise Tour:** Search for a cruise and land tour package.
- Quick Tour:** Search for vacation availability across tour operators.

At the bottom of the page, there are three images: a group of people on a beach, a couple looking at a laptop, and a cruise ship. The footer contains the text "Terms of Use" and "©2009 Travelport. All rights reserved."

Current Home Page Setting Preference (Default)

With your agent sign-on, you have two options to choose from - for your Home Page. You can choose [Search for a Cruise \(Cruise\)](#) to display as your Home Page or [Customer Details \(Leads Page\)](#) to display as your Home Page. These two options are still available; however the Customer Details Home Page is where you will see the changes.

- Steps to Select Home Page Setting
 - Admin Tab
 - Personal Settings
 - Cruise or Leads Page

The screenshot shows the 'Agent Profile' form in the Travelport system. The 'Home Page' dropdown menu is open, showing 'Cruise' as the selected option, indicated by a black arrow. Other options visible are 'Leads Page'. The form includes fields for Title, First Name (Minnie), Last Name (Mouse), Email Address (Minnie.Mouse@house.com), and various contact and address details. A 'Submit' button is at the bottom left.

Search for a Cruise (Cruise) Home Page

When this option is selected, this is/will be the Home Page displayed after log-on. No changes have been made to this screen/option. If you have selected this option, then you will **not be impacted by any of the Home Page changes.**

The screenshot shows the 'Search for a Cruise' home page. It features a search form with fields for Website Selection (100427.navalx.com), Cruise Only (checked), Cruise Tour (unchecked), Destination (Any destination), Sailing Date (July 2009), Duration (Any cruise length), Cruise Line (Any cruise line), and Cruise Ship (Any cruise ship). An 'ALTERNATE SEARCH' section offers options to 'Browse by Destination' or 'Browse by Cruise Line'. A 'Search for a Cruise' button is at the bottom left.

Customer Details (Lead Page) Home Page

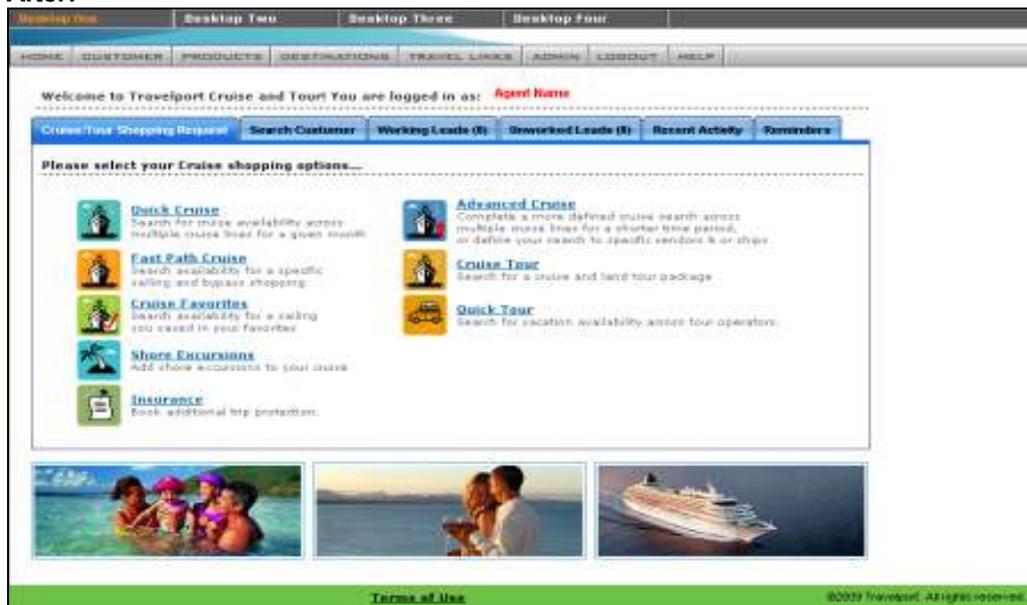
When this option is selected, currently this is the Home Page displayed after log-on.

Before:



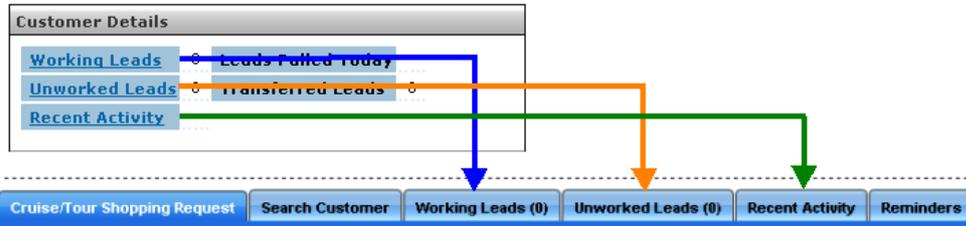
After July 31st, this will be the Home Page displayed after log-on.

After:

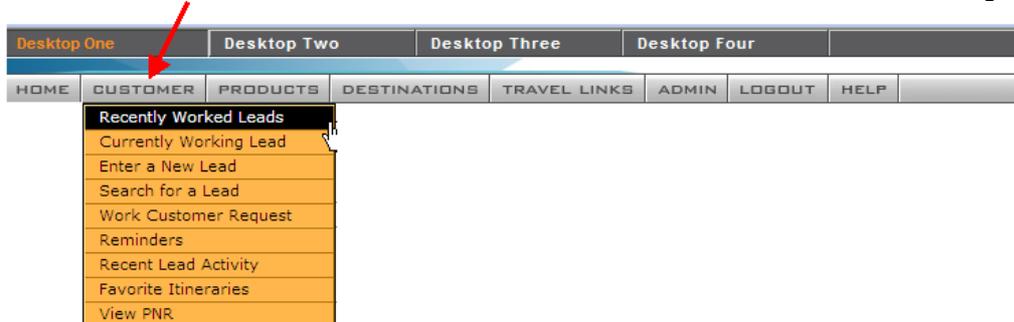


Customer Details Area:

The Customer Details area is now displayed via the blue tabs across the top.



In addition, the Customer Details can still be found within the CUSTOMER tab in the grey toolbar area.



Search for a Customer/Lead:

The Search Leads area is now available via the blue Search Customer tab across the top.

Before:

Search Leads

First Name:

Last Name:

Email Address:

Phone Number:

From:

To:

Leaving:

Passenger:

Reservation:

Website:

Status:

Agent: Any Agent

After:

The screenshot shows a search form with the following fields: First Name, Last Name, Email Address, Phone Number, From (dropdown), To (dropdown), Leaving (dropdown), Passenger (dropdown), Reservation, Website (dropdown), Status (dropdown), and Agent (dropdown, currently showing 'Kimberly Schmid'). A 'Search' button is located at the bottom. The 'Search Customer' tab in the grey toolbar is circled in red.

In addition, the *Search for a Lead* can still be found within the CUSTOMER tab in the grey toolbar area.



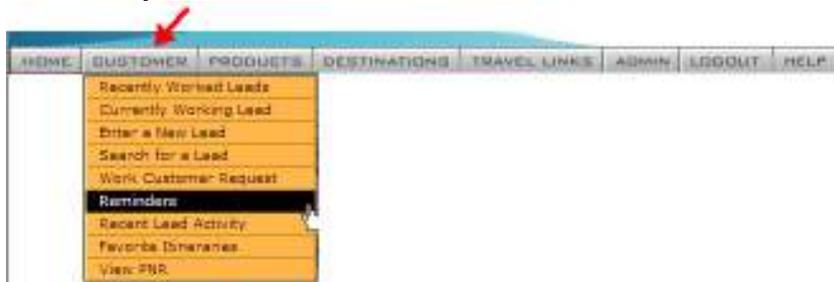
Reminders:

Also added to the Home Page via a blue tab, is a quick link to your agent *Reminder* information. Since you build reminders, we thought it was important for you to have quick access to them from the Home Page.

The screenshot shows the 'Reminders' tab highlighted in red in the grey toolbar. Below the toolbar, there is a link 'View All Reminders | Leads Pulled Today: | :'. Below that is a table with the following structure:

Customer Name	Reminder	Action
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In addition, your *Reminders* can still be found within the CUSTOMER tab in the grey toolbar area.



Cruise/Tour Shopping Request:

The shopping items which are located within the PRODUCTS tab are now also displayed and selectable on the new Home Screen.

The image consists of two screenshots from the Travelport system. The top screenshot shows a navigation bar with tabs for Desktop One, Desktop Two, Desktop Three, and Desktop Four. Below this is a menu bar with options: HOME, CUSTOMER, PRODUCTS, DESTINATIONS, TRAVEL LINKS, ADMIN, LOGOUT, and HELP. A dropdown menu is open under the PRODUCTS tab, listing: Quick Cruise, Quick Tour, Cruise Group Space, Shore Excursions, Fast Path Cruise, Quick Escorted Tour, and Travel Insurance. A red arrow points to the PRODUCTS tab, and a blue arrow points to the Quick Cruise option. Below the menu is a search form with fields for Website Selection (100427.revelex.com), Cruise Only (checked), Cruise Tour (unchecked), Destination (Any destination), and Sailing Date (July 2009). An ALTERNATE SEARCH section offers options to 'Browse by Destination' or 'Browse by Cruise Line'. The bottom screenshot shows the same navigation bar and menu bar. Below the menu bar, it says 'Welcome to Travelport Cruise and Tour! You are logged in as: Agent Name'. A secondary navigation bar includes 'Cruise/Tour Shopping Request', 'Search Customer', 'Working Leads (0)', 'Unworked Leads (0)', 'Recent Activity', and 'Reminders'. A section titled 'Please select your Cruise shopping options...' contains several icons and links: Quick Cruise, Advanced Cruise, Fast Path Cruise, Cruise Tour, Cruise Favorites, Quick Tour, Shore Excursions, and Insurance. A blue arrow points from the Quick Cruise option in the top screenshot to the Quick Cruise option in the bottom screenshot.

Internal Only Information

<This section should contain any information that is for internal use / reference only. Text is in red to denote downstream removal before external customer notification.>

Glossary

Term	Definition

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