

Spirit Airlines Content in Trip Manager

Product Advisory Number:	758				
Version:	01				
Load To Production:	28-JUL-09	21:00	EST	02:00	GMT
High Level Description:	Spirit Airlines has been added to Trip Manager. The process for purchase is like that of JetBlue and Airtran.				
Impact Summary:	All Trip Manager customers				
Reason For Issue:	First Notification				
Customer Impact:	<input type="checkbox"/>	Internal Only	<input type="checkbox"/>	Developers	
	<input checked="" type="checkbox"/>	Agency Customers	<input type="checkbox"/>	Airline Customers	
	<input type="checkbox"/>	eCommerce Customers	<input type="checkbox"/>	Car, Hotel, Rail or Cruise Customers	
System:	<input type="checkbox"/>	Galileo			
	<input type="checkbox"/>	Apollo			
	<input checked="" type="checkbox"/>	Worldspan			
Load To Copy:	Not applicable		EST		GMT
Web Services: (API and Messaging)	Not applicable				
Issue History:	Version 01				

Overview

Spirit Airlines content has been added to Trip Manager. The process for booking will be the same as JetBlue and Airtran.

Customer Benefit

- Additional airline content available for travelers without having to call TMC directly

Detail and Customer Examples

• Administrator:

- All PNR transactions are Ticketless.
- PNR containing Spirit segments will reflect TICKETLESS in the PNR ticketing field.
- If the Company setting, "Ticketing queue option" is "Separate electronic from paper" and the PNR contains only Spirit segments, the PNR will be queued to the Paper Ticket queue. If the PNR contains a mixed carrier itinerary the OAL segments will determine the ticketing queue.
- Trip Manager will add the FOP to the 5\$ field.
- Ticket Confirmation screen will show on Final Itinerary the last date to ticket as with other airlines.
- "Charge credit card at Submit for Purchase" shall be disabled when the PNR contains any Spirit flights.

• Traveler:

- Spirit will appear in Priced Flight Search Results and also in Individual Flights.
- Traveler must choose Purchase Now to complete the booking process and choose credit card from the drop-down list.

• Fulfillment Provider:

- Must send credit card info to Spirit in the following format:
3SSROTHSNKHK1CCVI4444333322221111/EXP09-08/CARDHOLDER NAME
- If an itinerary is booked with Spirit and another airline, the other airline ticket must be issued separately.
- Ticketing Field will reflect TICKETLESS.
- If the SSR showing the Spirit record locator is removed, Trip Manager will reflect the PNR as not ticketed. This confirmation SSR should not be removed.
- Fulfillment provider will be responsible for processing SSR remarks returned from the carrier.
- Trip Manager shall not provide Seat Assignment
- Fulfillment agency is responsible for inputting all required SSR remarks.

Glossary

Term	Definition

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