Product Advisory

Travelport

Travelport ViewTrip™ for Worldspan –

Navigation changes, relocation of advertising and Office Administration changes

Product Advisory Number:	767				
Version:	01				
Load To Production:	01-SEP-09	20:00	**EST**	01:00 (02-SEP-09)	**GMT**
High Level Description:	The left hand navigation menu has been moved and redesigned. The Office Administration section has been updated and there is a new process for requesting ViewTrip without advertising.				
Impact Summary:	No impact				
Reason For Issue:	First issue				

Customer Impact:	☐ Internal Only	☐ Developers
	☑ Agency Customers	☑ Airline Customers
	☐ eCommerce Customers	☐ Car, Hotel, Rail or Cruise Customers

System:	☐ Galileo
	☐ Apollo
	☑ Worldspan

Load To Copy:	Not Applicable	**EST**	**GMT**
Web Services: (API and Messaging)	Not Applicable		

Issue History:	Version 01

Overview

The ViewTrip navigation menu has been moved to the top of the screen, above all the content of the website, in line with using web 2.0 design standards. As a result the current ad sizes and placements have moved.

Customer Benefit

The new navigation placement will provide easier and convenient access to content throughout ViewTrip.

Detail and Customer Examples

ViewTrip Navigation Changes

The ViewTrip navigation has been moved from a vertical menu on the left-hand side of the screen to a horizontal menu at the top of the screen. All existing menu categories will remain in place and no new menu items have been added or removed as part of this change.

The menu headers will be (from left to right): Itinerary, e-Ticket, Expense, Travel Itinerary Tools, Travel Information, Travelport ViewTrip.

Travel Itinerary Tools, Travel Information, Travelport ViewTrip menus will be drop down menus to accommodate the associated menu items.

If either the Itinerary, eTicket or Expense Receipt menu is selected, it will be highlighted in a different colour.

Figure 1 ViewTrip new navigation menu – in this example the 'Itinerary' is a different colour as the user has selected this page to view.

Figure 2 - Example screenshot of Travel Itinerary Tools drop down menu

Menu Item '**My Profile, Office Admin, Select Language/Time, View another itinerary**, will now appear in the 'Travelport ViewTrip' drop down menu.

There is no change to the travel information or layout of the itinerary, e-ticket receipt or expense receipt pages.

As a result of the navigation menu changes, some of the current ad placement locations have moved.

As a reminder, these adverts are intended to provide complementary content relating to travel plans, such as restaurants, special events, health advice while travelling and general travel planning. A selection of new ads may appear, predominantly on domestic travel itineraries within North America and will be very relevant to specific travelers based on key demographics, including the origin and destination of the travel.

- Ad location 1 - Advertising may appear above the Travelport ViewTrip logo, this ad location has not changed.
  - If there is no advertising to display above the Travelport ViewTrip logo, than the ad space will collapse away, allowing the itinerary to move up the screen.
- Ad location 2 - Advertising may appear to the right hand side of the itinerary
  - If there is no advertising to display on the right hand side, than the ad space will collapse away allowing the itinerary to expand to fill the whole screen.
- Advertising will no longer appear to the left hand side of the itinerary
- Advertising will not display on the e-ticket or the expense receipt pages.

Printing an Itinerary

When a traveler comes to print their itinerary, advertising may be displayed on the printout. These ads or offers are designed to be taken away by the traveler as part of the printed page.

There will be a checkbox 'Print with Advertising', above the itinerary information, to enable the itinerary to be printed with or without the advertising. The default setting is checked to print with advertising. Untick the checkbox and then click the 'Print Itinerary' button to print without advertising. If the user selects not to print the itinerary with advertising, the itinerary will fill the width of the page

Travelport ViewTrip™
Itinerary

Travel Plans for JOHN TOPAZ
Worldspan Reservation ID M8HHQQ

[Print Itinerary]   ☑ Print with Advertising

Flight - Southwest Airlines	Thursday, October 1, 2009
Confirmation Number:	M8HHQQ
Flight Number:	WN0434
Class:	COACH
Depart:	Atlanta Hartsfield-Jackson Int'l Arpt
	Atlanta, GA USA
	04:00 PM, Thursday, October 1
Arrive:	Los Angeles Int'l Arpt
	Los Angeles, CA USA
	06:05 PM, Thursday, October 1
Seat:	Not Assigned
Meal:	None
Aircraft:	
Stopovers:	0
Mileage:	
Travel Time:	

Ad placement 1

Hotel - MARRIOTT	Thursday, October 1, 2009
Confirmation Number:	82169347
Hotel:	MARRIOTT LOS ANGELES
	DOWNTOWN
	333 South Figueroa St
	Los Angeles, CA USA 90071
	Tel: 2136171133 Fax: 2136130291
Number of Nights:	7
Number of Rooms:	1
Number of Guests:	2
Check In:	Thursday, October 1 - 07:00 PM
Check Out:	Thursday, October 8 - 12:00 PM
Rate:	279.00 USD
Room Type:	CORPORATE RATE GUEST ROOM 1
	KING OR 2
Remarks:	CANCEL PERMITTED UP TO 6PM DAY
	OF ARRIVAL HOTEL TIME. 318.06
	CANCEL FEE PER ROOM.

Ad placement 2

[Print Itinerary]

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Figure 3 Example screenshot of ViewTrip printable itinerary

Office Administration

'Display advertising on web site' setting

Previously, there use to be a setting within Office Administration which could be checked or unchecked to enable/disable the Itinerary to be displayed with or without advertising.

Display Advertising on Web Site: ☑

This setting has now been greyed out and the checkbox checked for all agencies, to enable advertising on ViewTrip for all itineraries.

Any agency requiring the setting to be unchecked in order to 'opt out' of display of advertising will need to contact their Travelport Account Manager. There will be a cost of re-enabling the setting and 'opt-ing out' of displaying the advertising. Once an agency has been provisioned to opt out, the agency will then see within Office Administration, the setting greyed out and unchecked, and no advertising will display on the ViewTrip Itinerary.

Display Advertising on web site: ☐

Agency Promotions

If an agency has created an agency promotion, these will continue to display on ViewTrip on the right hand side of the itinerary but underneath any ViewTrip advertising. The agency promotion space available will be a new size 300 * 100 pixel size. Any existing promotions already displaying will be automatically resized to fit the new space, this may distort the promotion so it is recommended the agency up loads a promotion within Office Administration > Promotions settings.

Glossary

Term	Definition

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