

Timatic Upgrade In Worldpsan

Product Advisory Number: 560	Version: 1	Effective Date: 21 August 2008				
High Level Description	Timatic will provide more consistent structure in their display of the data. All existing Timatic entries remain the same					
Impact Summary	Any screen-scraping application may be affected.					
Reason For Issue	Date change requested by Timatic					
Customer Impact	N	Internal Only				
	Y	Subscribers				
	N	Developers *				
	N	Air Suppliers				
	N	Surface Suppliers				
System	N	Galileo	N	Apollo	Y	Worldspan
Product Area	Y	Host Function				
	N	Desktop				
	N	Fares				
	N	Web Services (API and Messaging) *				
	N	Galileo Fares Interface (ATO/CTO)				
Y	Hosting					
Load to Production	28 th August 2008, 10:00 US Eastern Standard Time					
* Additional Information						
Web Services (API and Messaging)						

OVERVIEW

Timatic is a service managed by IATA, which provides information about passports, visas, health information, airport tax, customs, currency, and country regulations. IATA has informed Travelport that they are upgrading the Timatic system in order to simplify and improve the information about Passport, Visa and Health information. The new system is called Timatic 3, replacing the existing Timatic 2.

The main changes are in the response header and the freeform text area. All existing Timatic commands continue to be valid. Worldspan will be migrated to the new Timatic 3 system on 26 August 2008.

CUSTOMER BENEFIT

Timatic 3 introduces a new, more consistent, and more concise structure compared to Timatic 2. In Timatic 2, passport and visa information is sometimes described in different sections and is sometimes combined. The new Timatic 3 database has been designed so that the structure of responses will always be the same. By being consistent, the responses will be clearer and quicker to read.

DETAIL AND CUSTOMER EXAMPLES

Upon implementation of Timatic 3, TIMATIC3 will display instead of TIMATIC2. The example below is the first two lines of visa information:

Current Response:

VD/2
TIMATIC-2 / 23MAY08 / 1247 UTC

New response:

VD/2
TIMATIC-3 / 23MAY08 / 1247 UTC

Display change

As with Timatic 2, Timatic 3 uses links to refer to further information that might be relevant. These links are "clickable" by positioning your cursor at the end of the link text and pressing enter.

In order to be more concise in the display of relevant information, Timatic 3 employs more links than Timatic 2. By only displaying the most relevant information related to the destination/nationality of the traveler on the first screens, the agent saves valuable time.

Information that might be relevant in only a few cases – such as Minors or Family Members – is accessed via the links. Just like today, if the link is relevant it may be followed; if not, it may be ignored

For example, in a request for visa information for a US citizen to Germany, information on minors is available by moving through the data until the following information is found:

MINORS: AGED UP TO/INCL. 15 YEARS OF AGE MAY BE INCLUDED IN THE PASSPORT OF A PARENT/GUARDIAN, PROVIDED:
- BEING OF THE SAME NATIONALITY AS THE PARENT/GUARDIAN* AND
- TRAVELLING WITH THE PARENT/GUARDIAN* AND
- IF THE CHILD IS 10 YEARS OR OLDER, A PHOTO OF THE REGISTERED MINOR MUST BE INCLUDED IN THE PASSPORT.
MINORS AGED 16 AND OVER ARE REQUIRED TO HOLD THEIR OWN PASSPORT OR AUTHORIZED DOCUMENT ACCEPTED IN LIEU OF A PASSPORT (HOWEVER,
)>

Moving down will show the rest of the minor information.

Timatic 3 will refer the user to [a separate page](#) for the complete information.
For example, the minor information:

MINORS:

- MINORS AGED UP TO/INCL. 15 YEARS OF AGE MAY BE INCLUDED IN THE PASSPORT OF A PARENT OR GUARDIAN, PROVIDED
>[TIDFT/DE/PA/MI/ID22061](#)

The user can tab to the end of the line and enter to get to the full text of the information on minors.

ACTION REQUIRED

Subscribers who screen scrape or utilize their own desktops should review this information for any impact. Although the Timatic 3 was designed to be as consistent as possible with the existing Timatic, there may be some minor changes in word spacing that could have an affect.

GLOSSARY

Term

Definition

THE INFORMATION CONTAINED IN THIS DOCUMENT IS CONFIDENTIAL AND PROPRIETARY TO TRAVELPORT

Copyright

Copyright © 2008 Travelport and/or its subsidiaries. All rights reserved.

Travelport provides this document for information purposes only and does not promise that the information contained in this document is accurate, current or complete. This document is subject to change without notice.. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or any means electronic or mechanical, including photocopying and recording for any purpose other than the licensee's personal use without the prior written permission of Travelport and/or its subsidiaries.

Trademarks

Travelport and/or its subsidiaries may have registered or unregistered patents or pending patent applications, trademarks copyright, or other intellectual property rights in respect of the subject matter of this document. The furnishing of this document does not confer any right or licence to or in respect of these patents, trademarks, copyright, or other intellectual property rights.

All other companies and product names are trademarks or registered trademarks of their respective holders.