Travelport Cruise & Tour™- Passenger Information and Search

Product Advisory Number: 586	Version: 01		Effective Date: 7AUG2008		
High Level Description	Agents will no longer be required to search every Customer Profile, therefore eliminating the need to enter repetitive data.				
Impact Summary	A few added fields and options, reduced data input.				
Reason For Issue	Expedite the booking process by eliminating the need to input repetitive information.				
Customer Impact	N	Internal Only			
	Y	Subscribers			
	N	Developers *			
	N	Air Suppliers			
	N	Surface Suppliers			
System	N	Galileo	Y	Apollo	Y	Worldspan
Product Area	N	Host Function			
	N	Desktop			
	N	Fares			
	N	Web Services (API and Messaging) *			
	N	Galileo Fares Interface (ATO/CTO)			
	N	Hosting			
Load to Production	7AUG2008				
Load to Copy	5AUG2008				
* Additional Information					
Web Services (API and Messaging)					

OVERVIEW

This enhancement will reduce a step in the current booking process by allowing the agent to enter customer information once. If needed, the agent can then create a new profile or search existing profiles. If the Search option is selected, a pop up box appears and the user can select a passenger profile. Once the profile is selected, the booking form will be populated with information that is available in.

CUSTOMER BENEFIT

- Eliminate input of repetitive customer information
- Agent can either search or create from the customer information entered
- Email address field now optional
- If agent selects an existing profile, booking form will be populated with the date (for Passenger #1)
- This feature will be available with Trams Live Connect

DETAIL AND CUSTOMER EXAMPLES

- Agent is given an option to Search for a Customer Profile or to skip the search. This is no longer a mandatory action.
- Email address is optional as opposed to mandatory.
- Phone field is now mandatory.
- If an agent opts to do a Search and selects a profile from the list, the passenger information will be populated into the Passenger #1 fields. (Agent can type over information if necessary)

Add to Favorites

Deposit Due By: **Wednesday, February 13, 2008 10:00 PM EST**
Deposit Due Amount: 500.00
Final Payment Due By: **Monday, August 11, 2008 10:00 PM EDT**

Search profile option no longer mandatory

Preferences
Search for Customer Profile: ☑ No ☐ Yes [Search]
Enter Customer Name to search
Dining Preference: Second (Available) ▾
Cruise Line Insurance: Vacation Protection ▾

Passenger Information
Passenger #1 (Adult)
Gender: Select a gender ▾ *
Title: ▾ *
Legal First Name: *
(Full legal first name only, no nicknames.)
Legal Last Name: *
(Legal last name only.)

New fields to enable profile creation from this page

Email Address service@travelport.com
Phone Number *
Date of Birth: Month ▾ Day ▾ Year ▾ *
Country of Citizenship: United States ▾ *

Passport Number:
Passport Country: United States ▾
Passport Expiration Date: Month ▾ Day ▾ Year ▾

GLOSSARY

Term	Definition