Product Advisory

Travelport

Rapid Reprice Residual/Penalty Processing

Product Advisory Number: 593	Version: 01		Effective Date: 09DEC08		
High Level Description	ATPCO Category 31 carrier filings that require the refunding of a residual amount and an additional collection of a penalty amount in a single reissue transaction will now be processed.				
Impact Summary	1P agency subscribers will be able to correctly process reissue transactions that result in a refund and an additional collection.				
Reason For Issue	Screen changes on Exchange Element screen of template process require 90 day notification to subscribers.				
Customer Impact	N	Internal Only			
	Y	Subscribers			
	N	Developers *			
	N	Air Suppliers			
	N	Surface Suppliers			
System	Y	Galileo	N	Apollo	Y	Worldspan
Product Area	Y	Host Function			
	Y	Desktop			
	Y	Fares			
	N	Web Services (API and Messaging) *			
	N	Galileo Fares Interface (ATO/CTO)			
	N	Hosting			
Load to Production	01DEC08				
Load to Copy	01SEP08				
* Additional Information					
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OVERVIEW

Once Rapid Reprice processing has determined applicable change fee(s) the result is then used in connection with the lowest re-pricing solution to determine the additional collection/refund.   When a residual amount exists (previous fare is greater than the new fare), the Residual/Penalty field specifies how to resolve the residual amount for the fare and the change fee.

Rapid Reprice currently processes values in the Residual/Penalty field that either

1) ignores the residual amount and collects the penalty fee

OR

2) applies the residual amount towards the penalty

With this implementation Rapid Reprice will begin processing a value that refunds the residual amount to script <u>and</u> add collect the penalty.

When byte 84 is R and byte 85 is S (script), M (MCO), or V (voucher), the fare difference and the penalty will display on the FINAL RESULTS screen as it does today, but the additional collection will be the penalty amount only.

The EXCHANGE ELEMENT screen will be populated with the residual fare amount and write protected to force the refund of residual value to an MCO.

CUSTOMER BENEFIT

By processing the new value, 1P agency subscribers will now be able to handle reissues that require both a refund and the collection of penalty amounts in a single transaction.

DETAIL AND CUSTOMER EXAMPLES

The following example of a Rapid Reprice FINAL RESULT screen in Worldspan, illustrates a negative fare difference (new fare is lower than the original fare) and a total additional collection of the change fee only. The two amounts are not netted.

```
            1         2         3         4         5         6
   12345678901234567890123456789012345678901234567890123456789012 34
01 ** FINAL RESULTS SCREEN - REISSUE TEMPLATE               >VIEW
02 TOTAL ADD COLLECT AMT USD    150.00
03 FARE DIFF USD    -74.00                 CHANGE FEE USD    150.00
04
05        BF USD   TX USD   TX USD   TX USD  TOTAL USD
06                 XT TAX   US TAX   ZP TAX
07 001-   221.40    9.50    16.60     7.00     254.50 IA14BSN
08        221.40    9.50    16.60     7.00     254.50  TTL *LOWES
09 T FARE
10 SCROLL CMD(...)
11 ACTION(C)  R/RETURN C/CONFIRM D/DETAIL E/EXIT H/HELP
12 >
```

When the Final Result Screen is confirmed the EXCHANGE ELEMENT Screen is displayed with the RESIDUAL VALUE MCO field as Y and write protected. The agent cannot modify the field.

```
                   1         2         3         4         5         6
          123456789012345678901234567890123456789012345678901234567890123 4
01    |    ** EXCHANGE ELEMENT SCREEN - REISSUE TEMPLATE **     >VIEW
02    | NAME-  REISSUE/JODY*ADT 1/1
03    | TKT NBR  0057199799111 -   -   -
04    | UNUSED PFC (........)  (........)  (........)  (........)
05    | ORIG FOP  CK      ORIG DOCUMENT  T0057199799111X
06    | ORIG ISSUE CITY (...) DATE  19AUG08  IATA  3516500
07    | COMM OLD TKT  USD   (        )
08    | COMM ADMIN/PNLTY FEE  USD   (        )  BULK TKT Y/N(.)
09    | RESIDUAL VALUE MCO  Y   Y/N
10    | FOP (...................................) APVL CODE (......)
11    | ACTION (F) F/FILE R/RETURN E/EXIT H/HELP
12    | >
```

Previous Fare = 328.50

New Fare = 254.50

Penalty = 150.00

Processing will collect the penalty amount (150.00) <u>and</u> refund the residual amount (74.00) to script (MCO).

For agencies hosted in Worldspan (1P), Rapid Reprice processing will create a DI line that reflects the exchanged (old) document and penalty amounts and issue an automated MCO for the residual value:

>4-DI@1|N1.1|$*IET00572022349604*A/O$CK/AP150.00T150.00|MCRV*/MA74.00

Note – the penalty amount - /AP is not deducted from the residual value amount

GLOSSARY

Term	Definition

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