

## ADDITION OF NEW SSR TYPE-MCOA

<b>Product Advisory Number: 633</b>	<b>Version: 01</b>	<b>Effective Date: 05DEC2008</b>				
<b>High Level Description</b>	<p>Since 1<sup>st</sup> June 2008, Travelport GDS has received a number of requests from airlines asking that system generated MCO numbers be transmitted to them. The EMD (Electronic Miscellaneous Document) will eventually replace the existing automated MCO process. However, most systems will not be fully ready to use the EMD (Electronic Miscellaneous Document) for at least 12 to 18months. An intermediate interim solution is required, while agents are still issuing MCOs and airlines are still accepting MCOs,</p> <p>The ATA/IATA Reservations Committee recently endorsed a proposal to introduce a new SSR code MCOA to identify system generated MCO numbers. This will provide an intermediate interim solution needed until the EMD product is released.</p>					
<b>Impact Summary</b>	<p><b>New Teletype message to be generated to all airlines. The SSR MCOA message may be withheld at the request of the carrier.</b></p> <p><b>Change PNR display to include the new SSR type (MCOA). – Possible impact to screen scrapers</b></p> <p><b>The SSR MCOA message will only be sent for MCOs issued from BSP (Bank Settlement Plan) reporting locations.</b></p> <p><b>TAIR changes shall apply to all TAIR levels.</b></p>					
<b>Reason For Issue</b>	Industry Standard.					
<b>Customer Impact</b>	<b>N</b>	Internal Only				
	<b>Y</b>	Subscribers				
	<b>N</b>	Developers *				
	<b>Y</b>	Air Suppliers				
	<b>N</b>	Surface Suppliers				
<b>System</b>	<b>N</b>	Galileo	<b>N</b>	Apollo	<b>Y</b>	Worldspan
<b>Product Area</b>	<b>Y</b>	Host Function				
	<b>N</b>	Desktop				
	<b>N</b>	Fares				
	<b>N</b>	Web Services (API and Messaging) *				
	<b>N</b>	Galileo Fares Interface (ATO/CTO)				
	<b>Y</b>	Hosting				
<b>Load to Production</b>	05DEC2008					
<b>Load to Copy</b>	06OCT2008					
<b>* Additional Information</b>						
<b>Web Services (API and Messaging)</b>	XML Pro and D.I.R. messages will accept the new MCOA SSR type.					

## OVERVIEW

Since 1st June 2008, Travelport GDS has received a number of requests from airlines asking that system generated MCO numbers be transmitted to them. Until the industry is for EMD (Electronic Miscellaneous Document), an intermediate solution is needed while agents are still issuing MCOs and airlines are still accepting MCOs.

## CUSTOMER BENEFIT

- System generated SSR notification to airline upon MCO issuance
- Industry standard to avoid confusion and promote consistency

## DETAIL AND CUSTOMER EXAMPLES

1. SSR MCOA is system generated after an automated MCO is issued by the agent.  
e.g.  

```
SSR MCOA CX HK1/16023512345673-1SMITH/JOHN.USD50
```
2. The SSR is not available for manual input by the user.
3. The SSR MCOA message will only be sent for MCOs issued from BSP (Bank Settlement Plan) reporting locations.
4. New Teletype message in approved industry format will be generated to all airlines. However, the SSR MCOA message will be on a switch and can be withheld at the request of the carrier.
5. Change PNR display to include the new SSR type (MCOA). – Possible impact to screen scrapers.

e.g. Sample Worldspan by Travelport PNR display:

```
1234567890123456789012345678901234567890123456789012345678901234
01 1P- MISH96 ^
02 1.1HOLMBERG/JOHANMR*ADT 2.1AVELIN/ROBINMR*ADT^
03 3.4MALLAK/JEANETTE/RON/HILARY/STEFANIE*4ADT^
04 1 AY 638Y 10NOV MO ARNHEL HK6 430P 625P/O $ E^
05 2 AY 89Y 10NOV MO HELBKK HK6 815P 1050A|1/O $ E^
06 3 AY 90Y 06DEC SA BKKHEL HK6 1235P 625P/O $ E^
07 4 AY 649Y 06DEC SA HELARN HK6 805P 805P/X $ E^
08 P- 1.123 STO 99 99999999 TEST TRVL^
09 2.F9123 CTCT PAX TFN 0099-111111111^
10 T- 1.T/05NOV2302 1P/123/CE*1054656228172-177^
11 TKG FAX-NOT PRICED FARE TYPE EX ^
12 FOP- 1.CCCA123456789012345678901 ^
13 )>
14
15
```

```

1          2          3          4          5          6
1234567890123456789012345678901234567890123456789012345678901234
01  G-  1.SSRMCOAYHK1/10519168745525-  1.1 .SEK1200^
02      2.SSRMCOAYHK1/10519168745536-  1.1 .SEK200^
03      3.SSRMCOAYHK1/10519168745540-  2.1 .SEK200^
04      4.SSRMCOAYHK1/10519168745551-  3.1 .SEK800^
05      5.SSRMCOAYHK1/10519168745562-  1.1 .SEK1200^
06  M-  1.HOLMBERG JOHAN MR^
07      2.AVELIN ROBIN MR^
08      3.PUB FARE BOOKED 2008 05 28 17/13 WITH MAINCARRIER AY^
09      4.BILLING/NAME / JOHAN HOLMBERG^
10      5.BILLING/ADDRESS/ MELLIN 4 5TR^
11      6.BILLING/ADDRESS/ 999 SPANGLE
12      7.BILLING/EMAIL / JOHAN (A) FORMKOMPIS SE^
13      8.BILLING/MOBILE / 1234567890^
14  )>
15

```

e.g. Sample Worldspan by Travelport GFAQ display from the PNR:

```

1          2          3          4          5          6
1234567890123456789012345678901234567890123456789012345678901234
01  *G
02
03  G-  1.SSRMCOAYHK1/10519168745525-HOLMBERG/JOHANMR.SEK1200^
04      2.SSRMCOAYHK1/10519168745536-HOLMBERG/JOHANMR.SEK200^
05      3.SSRMCOAYHK1/10519168745540-AVELIN/ROBINMR.SEK200^
06      4.SSRMCOAYHK1/10519168745551-MALLAK/JEANETTE.SEK800^
07      5.SSRMCOAYHK1/10519168745562-HOLMBERG/JOHANMR.SEK1200^
08
09
10
11
12
13
14
15

```

6. When the SSR MCOA is placed in PNR history where it is displayed.

e.g. Sample Worldspan by Travelport PNR history display:

```

1          2          3          4          5          6
1234567890123456789012345678901234567890123456789012345678901234
01  >*H
02
03  R-1P P/^
04  PRG DTE-06DEC08^
05  123 PR CE 2256Z/05NOV08^
06  AG SSRMCOAYHK1/10519168745562-HOLMBERG/JOHANMR.SEK1200^
07  XT T/05NOV2259 1P/123/CE*1054656228166-171^
08  R-P/ -CR- 123/1P PR CE 05NOV08 2302Z 020424 ***^
09  AG SSRMCOAYHK1/10519168745551-MALLAK/JEANETTE.SEK800^
10  R-P/ -CR- 123/1P PR CE 05NOV08 2301Z 020424 ***^
11  AG SSRMCOAYHK1/10519168745540-AVELIN/ROBINMR.SEK200^
12  R-P/ -CR- 123/1P PR CE 05NOV08 2301Z 020424 ***^
13  AG SSRMCOAYHK1/10519168745536-HOLMBERG/JOHANMR.SEK200^
14  )>
15

```

7. Information contained with the SSR MCOA will be transmitted to back office systems in the 'M' Record of TAIR. TAIR changes shall apply to all TAIR levels

## GLOSSARY

<b>Term</b>	<b>Definition</b>
PNR	Passenger Name Record
MCOA	Miscellaneous Charge Order Advice
EMD	Electronic Miscellaneous Document
TAIR	Travel Agency Interface Records – interface with travel agency back office systems.

### THE INFORMATION CONTAINED IN THIS DOCUMENT IS CONFIDENTIAL AND PROPRIETARY TO TRAVELPORT

#### Copyright

Copyright © 2008 Travelport and/or its subsidiaries. All rights reserved.

Travelport provides this document for information purposes only and does not promise that the information contained in this document is accurate, current or complete. This document is subject to change without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or any means electronic or mechanical, including photocopying and recording for any purpose other than the licensee's personal use without the prior written permission of Travelport and/or its subsidiaries.

#### Trademarks

Travelport and/or its subsidiaries may have registered or unregistered patents or pending patent applications, trademarks copyright, or other intellectual property rights in respect of the subject matter of this document. The furnishing of this document does not confer any right or licence to or in respect of these patents, trademarks, copyright, or other intellectual property rights.

All other companies and product names are trademarks or registered trademarks of their respective holders.