RESTORATION NOTES USING THE MAXTOR DEVICE

Ensure the IP address of the machine is as per the sticker on the side of the machine and ensure that the Subnet Mask and Default Gateway are as per the other workstations in the office.

Device		
Pseudo		GALILEO
IP Address		Service Centre 1300 555 000
Client ID	GTID	

Ensure the Service Pack that was installed when the snapshot was taken has been reinstalled before beginning this Process. The service pack should be in the Maxtor Kits directory.

As at the beginning of deployment all machines have XP Service Pack 1.



Select BackUP from the SYSTEM TOOLS option within ACCESSORIES



Select ADVANCED MODE

🛃 Backup Utility - [Untitled]	
<u>J</u> ob <u>E</u> dit <u>V</u> iew <u>T</u> ools <u>H</u> elp	
Welcome Backup Restore and Manage Media Schedule Jobs	
Welcome to the Backup Utility Advanced Mode	
If you prefer, you can switch to Wizard Mode to use simplified settings for backup or restore.	
Backup Wizard (Advanced) The Backup wizard helps you create a backup of your programs and files.	
Bestore Wizard (Advanced) The Restore wizard helps you restore your data from a backup.	
Automated System Recovery Wizard The ASR Preparation wizard helps you create a two-part backup of your system: a floppy disk that has your system settings, and other media that contains a backup of your local system partition.	

Then select RESTORE WIZARD



Then NEXT

Restore Wizard		X
What to Restore You can restore any combination of	f drives, folders, or files.	
Double click an item on the left check box next to any drive, fol Items to restore:	to see its contents. Then select the Ider, or file that you want to restore. B <u>r</u> owse	
	Backup Identification Label N CCT Srv.bkf created 20Jun-03 at 11:53 E	tec ≳M
	< <u>B</u> ack <u>Next</u> > Cance	»

Then BROWSE

CHOOSE the BKF File that you require

Select file to cat	alog				<u>? ×</u>
Look jn:	🧼 New Volume ((E:)	•	G 🦻 📂 🎹	
My Recent Documents	CCTSrv.bkf				
Desktop					
My Documents					
My Computer					
- S					
My Network Places	File <u>n</u> ame:	CCTSrv.bkf		•	<u>O</u> pen
	Files of <u>type</u> :	Backup Utility Files	(*.bkf)	•	Cancel

And OPEN

Open Bac	kup File 🙎 🕺
	Please specify the file that you would like to catalog.
<u>O</u> pen:	E:\CCTSrv.bkf
	OK Cancel <u>B</u> rowse

and select OK

Expand the Options and select C: & System State

Restore Wizard		×
What to Restore You can restore any combination of	f drives, folders, or files.	
Double click an item on the left check box next to any drive, fol Ite <u>m</u> s to restore:	to see its contents. Then select the der, or file that you want to restore.	B <u>r</u> owse
□···□ Image: File □···□ Image: CCTSrv.bkf created 2 Image: Im	Backup Identification Label	Mec 11:53 E:\(
	< <u>B</u> ack <u>N</u> ext>	Cancel

Then Select NEXT

Restore Wizard		x
	Completing the Restore Wizard	
	You have successfully completed the Restore wizard. You specified the following settings:	
	Restore from: File	
	Media: Multiple media.	
	Restore to: Original locations	
	Existing files: Do not replace	
	To close this wizard and start the restore, click Finish. To specify additional options, click Advanced.	
	< <u>B</u> ack Finish Cancel	

Select ADVANCED

Restore Wizard	×
Where to Restore The selected files and folders are restored to the destination you specify.	同
Select a destination for the restored files and folders.	
<u>R</u> estore files to:	
Original location	
Original location	
Single folder	
< <u>B</u> ack <u>N</u> ext > C	ancel

Choose Original Location

Restore Wizard	×
How to Restore You can choose how you want to restore files that are already on your computer.	
When restoring files that already exist on your computer:	
Leave existing files (Recommended)	
Replace existing files if they are older than the backup files	
 Replace existing files 	
< <u>B</u> ack <u>N</u> ext>	Cancel

Choose REPLACE EXISTING FILES







Select FINISH

🚴 Backup Utility - [Restor	e and Manage M	ledia]	
Job Edit View Tools Hel	P		
Welcome Backup Resto	Restore Progres	s YX	1
Expand the desired		Cancel	nedia item for options: Media Location E:\CCTSrv.bkf
É⊡ 🗟 Unrec	Drive:		
	Label:		
	Status:	Creating System Restore checkpoint	
	Progress:		
	Time:	Elapsed:	
	Processing:		▶
Bestore files to: Original location	Files: Bytes:	Processed:	<u>Start Restore</u>

The restoration of the Image will begin.

If the Machine is a <u>Server</u> or <u>Wingate</u> machine the restoration is now completed.

If you are restoring a workstation image you will need to confirm if the image on the Maxtor has restored the correct Galileo Client ID.

Refer to the sticker on the side of the machine for this terminals Client ID.

Device			
Pseudo		GALILEO	
IP Address		Service Centre 1300 555 000	
Client ID	GTID		

To view the Client ID of the restored machine, select START / SETTINGS / CONTROL PANEL, and locate the GALILEO TCPIP icon.

The Client ID will be displayed in the dialogue box. If it is different overtype the correct ID as per the sticker. Check the Force Download check box and select OK. Focalpoint and Viewpoint should now work successfully.