

CrossCheck Travel 3.1

eNett Payments

Integrating eNett Payments with CrossCheck Travel

CrossCheck Travel now has the ability to upload payment requests to the eNett financial payment system. This process involves the extract of payment requests from CCT, uploading this information to the eNett website (www.enett.com), and also the import of the actual payment details as received in emails from eNett*. The import of the eNett payment data will automatically create payment entries in CCT, therefore saving time and increasing the accuracy of internet payment processing.

* All travel agents must advise eNett that they would like to receive the daily FeeNett or CCT payables file by sending a request to <u>support@enett.com</u> three days prior to starting to use this feature.

There are two distinct functions required to successfully send and receive payment entries between CCT and eNett. The *eNett Payment Extract* in CCT is used to create files to be uploaded to the eNett web site while the *eNett Payments Import* is a function that accepts the completed eNett payment data and automatically creates *ePayment* transactions in CCT.

But before any uploading or downloading of information can take place, setup entries need to performed within CCT and also within the eNett web site.

Setup Entries

Default eNett Directories

The CCT Version 3.1 Upgrade or Installation will have created some new directories on your Server or Server/Workstation. If operating on a standard Galileo hardware platform there should be no need to alter the directories that are generated by the upgrade process. On a standard Galileo platform, the Server or Server/Workstation will be using c:\ drive as the local disk while the Workstations will access the server as G:\ drive. If your agency hardware setup differs from these configurations, the following editing process will need to be completed.

When logging as Supervisor, a new button will display within the Branch > Setup screen called *Local INI File* This screen will allow the Supervisor user to update the local CCT.INI file via the CCT Application.

l	👍 Branc	h - MG5			2			
l	Mandatory Client Fields Canned Remarks				Comment	ts	. 0	Local Ini File
	Branch	Consultant	Setup	Documents	Security	Custom Fields	Mandatory Trip Fields	



- 2 -

Pressing the Local INI File Button will display the *CCT ini edit* screen which lists the main categories that exist in the local workstation's CCT.INI file.

4	CCT ini edit	×
Ē	Databases	Þ
	MISC	r))
	BTA	
	CCA	
	ACCOUNTING	
Ē	WRAPPER	
Ē	Frame	
Ē	MyCCT	
	CCT	
	Printers	
	alert	
	tripsearch	
	ticket	
	trip	
Ē	clientsearch	
		OK Cancel

To locate the current setting for the eNett path, double click on the MISC Category and then select eNett.



The current eNett path setting will display in the right hand panel and this can be edited to be any other existing directory on the agency's network

💩 CCT ini edit		
Databases	MISC	
MISC	eNett	
WPPath	J:\CrossCheckTravel\eNett	
ExportTemp		







Pressing OK will check that the directory exists, if not the following message will display:



If the directory does exist, the following will display for the user to Confirm on the change or cancel.

Save Item 🔀									
2	Do you want to change eNett"G:\CrossCheckTravel\eNett" to "C:\Program Files\GalileoSouthernCross\CrossCheckTravel\eNett								
	Yes No Cancel								

When the change has been saved, logout as Supervisor or make any further changes within the Branch.





eNett Set up in Preparation for CCT Payables Import

In order to use the CCT payables integration with eNett there are 2 steps that must be completed by the agency manager.

Step 1: Map your CCT creditor codes to the eNett Client Numbers (ECNs) on the eNett web site.

Log on to <u>www.enett.com</u> using your administrator login and password.

Click on the **Direct Debit CSV Import** button under the payments options as shown:

Travel and Tourism Financial Solutions.								
WELCOME LYNNE		USER ID: LYNNE [MASTER ADMIN] E	NE					
Payments New Payment	New Payment							
New Credit Card Payment Refund Credit Card	Reference Details							
Void Credit Card Refund Service Fee	Primary Reference Secondary Reference							
Advance Payments Authorise Payments Credit Card CSV Import	Passenger Name Payee Details							
Direct Debit CSV Import Reporting	Quick List ECN	Select eNett Client Show ALL Search	1					
Admin Support	eNett Client							

From the eNett web CSV Import page click on the Client Codes tab:

Travel and Tourism Financial Solutions.								
eNett Web CSV Import								
Client Codes Import File								
Import File: Browse Upload	Cancel							



Enter in to the blank field the ECN of the creditor you wish to set up to be paid via the file upload. If you don't know the ECN you can search by name, by clicking on the search button (...). Click Add ECN and the creditor will be added to your list.

Map Client Codes with the existing ECNs								
Add ECN:	200080	Add ECN						
ECN	Company Name	Client Code						
200011	HARVEY'S CHOICE HOLIDAYS1	нсн]					
200014	OCTOPUSTRAVEL	OCTOPUS]					
200016	SUNLOVER HOLIDAYS	SLV]					
200022	QANTAS HOLIDAYS - DOMESTIC	QFHOLS]					
200026	TRAFALGAR TOURS AUST PTY LTD	TRAF]					
200028	CONTIKI HOLIDAYS	ctiki]					
200029	AAT KINGS TOURS PTY LTD	AAT]					
200041	ANZCRO	ANZCRO]					
200055	AUSTRALIAN PACIFIC TOURING	АРТ]					
Delete E	CN		Save Refresh List					

HINT: you can print out a list of eNett registered suppliers from the Support link on the eNett home page. This shows you the creditor and their ECN so you can easily add each company without searching for them individually. Once the new creditor has been added to your list, the blank field to the right of the creditor's name can be completed with the Creditor code you use in CCT. Click Save.

Map Client Codes with the existing ECNs								
Add ECN: Add ECN								
ECN	Company Name	Client Code						
200011	HARVEY'S CHOICE HOLIDAYS1	нсн						
200014	OCTOPUSTRAVEL	OCTOPUS						
200016	SUNLOVER HOLIDAYS	SLV]					
200022	QANTAS HOLIDAYS - DOMESTIC	QFHOLS						
200026	TRAFALGAR TOURS AUST PTY LTD	TRAF						
200028	CONTIKI HOLIDAYS	ctiki						
200029	AAT KINGS TOURS PTY LTD	ААТ						
200041	ANZCRO	ANZCRO						
200055	AUSTRALIAN PACIFIC TOURING	АРТ						
200080								
Delete ECN Save Refresh List								

This table should be updated when you add new creditors to CCT or when suppliers you work with join eNett.



Step 2: Set the method of payment on each of your CCT creditor files to eNett

In the Creditors Profile screen, a new *Payment Type* called eNett has been added to the list of available options and a new Payment Type called *Bulk Pay* replaces the previous *ePayment* code. Those Creditors that have been previously setup as *e*Payment type will now display as a Payment Type of *Bulk Pay*.

Each CCT Creditor that is able to be paid via eNett will need to have their *Payment Type* setup in CrossCheck Travel as type *eNett* as per the following screen shot.

🐺 Creditor - SLV	_ 🗆 🗙
SLV SUNLOVER HOLIDAYS	
Creditor 🗱 Accounting 🛇 Comments	
Details	
Creditor Name: SUNLOVER HOLIDAYS	
Billing Cycle: None 💌 Payment Type: Renett	
ABN: Extension: eNett CN:	
eNett Extract Use	
Use "SLV" O Use Supplier O Use this Creditor:	
Phones	

Selecting the *eNett* Payment Type will reveal the *eNett CN* field, which is non mandatory and is solely used to store the eNett Client Number. Also if selecting the eNett Payment Type, an extra box will appear on screen titled *eNett Extract Use*.

eNett Extract Use			
Use"SLV"	🔘 Use Supplier	O Use this Creditor:	

Within the eNett Payment Use box are three options which will determine the way that Creditor or Supplier Codes are extracted into the eNett Extraction Files.

Use "the open Creditor Code"

In the previous example, the code SLV is the Creditor Code being updated and this is the code displayed as the *Use the open 'Creditor Code' option*. This will be the most commonly utilized method of extracting Creditor data so it is the default selection within this screen

Use Supplier

This setup would be used when a single Creditor Code is used in CCT to cater for payments for two different but allied travel companies eg GLOBUS COSMOS.

The eNett Payment extraction will select the Supplier Code that was saved into the Cheque Req or Ticket that is being uploaded to eNett for Payment.





Use this Creditor

Selecting the 'Use this Creditor' radio button, will display a list of other Creditors that have already been designated with a Payment Type of *eNett*. From the available list, an alternative Creditor will then need be selected. When Tickets or Cheque Requisitions are generated for payment through eNett, the extraction file will be updated with the nominated 'alternative' Creditor saved into the Creditor profile.

eNe	ellett Extract Use O Use "SLV" O Use Supplier O Use this Creditor:						×
						Creditor Id	Creditor Name
Phones					BAHONS	BRITISH AIRWAYS HOLIDAYS	
уре	Area	Number	Ext.	City Code	Comr		CARTAIN COOK CRUISES
						CAFTAIN	
						GENERAL	GENERAL TRAVEL MARKETING SVC
						MONEY	MONEY DIRECT
							·

Important Note:

Before processing any eNett Payment Extractions, you must ensure that there are no unpaid transactions for all the Creditors that have been updated to have an *eNett* Payment Type .

This instruction exists because:

- a) It is most likely that previously entered Tickets and Cheque Requisitions will not have the Booking Reference saved into the attached Segment (regarding the relevance of this point, read the section titled *Generating Cheque Requisitions and Tickets* in this document)
- b) You may have some Tickets and Cheques that were entered some time ago that should have been reversed.

This easiest way to locate 'eNett Creditors' with an outstanding balance is to go to the eNett Creditors folder within the MyCCT area of CrossCheck Travel to display the list of all eNett Creditors.

My CCT Splash	Creditors with B	alance		
⊡… n Trips	Creditor Id	Creditor Id	Creditor Name	Balance
Elents	AAT	AAT	AAT KINCS	\land
E-W Creditors	AAT	AAT	AAT KINGS	
All With Balance	ADVENT	ADVENT	ADVENTURE WORLD	
Bulk Payment Creditors	CHAT	CHAT	CHAT TOURS	
Weekly With Balance	CREATIVE	CREATIVE	CREATIVE HOLIDAYS	
Fortnightly We Balanc	<u>P&O</u>	<u>P&O</u>	P & O HOLIDAYS	
Monthly With Balance	SCENIC	SCENIC	SCENIC TOURS	
All in Database	SUNLOVER	SUNLOVER	SUNLOVER HOLIDAYS	

Then click on the header called *Balance* to sort the '*Creditors with Balance*' information so that the current outstanding balance will display (from the highest positive amount through to the highest negative amount).

- 8 -

Balance	Billing
153,289.39	Weekly
1,102.20	n/a
785.10	Monthly
137.50	n/a
132.64	Monthly
-10.00	n/a
-53.62	n/a
-74.30	n/a
-76.80	n/a
-128.34	n/a
-136.80	n/a
-544.61	n/a

You must then open each eNett Creditor that has balance > or < zero and the unpaid Cheque Reqs, Tickets and Adjustments will need to be Paid, Receipted (Creditors Open Item) or Reversed from within their Trip File(s).

eNett Payment Extract

Generating Cheque or Ticket Requisitions

The process for creating Cheque or Ticket Requisitions for eNett Payments is the same as for all other Creditor payments with the major exception that these transactions must include a **Segment** that has:

a:) the same Service Type of the Cheque Req or Ticket being created eg Tour or Hotel

If booking and paying for just one component of a Trip, EG a hotel reservation or an actual fully inclusive tour, then it should be a straight forward process to create a Segment that will have the same Service Type of the Cheque Requisition that will later be generated for the Payment through eNett.

In situations when flights and accommodation are booked for the client and these reservations will be regarded as a *Tour* for accounting purposes, an extra segment with a type of *Tour* will need to be created on the Trip File. As per point b:) below, this extra segment must contain the Supplier Booking Reference so this information will get extracted in the payment file and processed by eNett when the electronic payment is made through the eNett web site.

b:) the Supplier's Booking Reference entered into the *Booking Reference* field on the segment

💩 Tour Segment					×
Segment: Commencement Date: 12/07/2006 Termination Date: 18/07/2006	Supplier: SLV City: OOL City: OOL	Booking Date: 1/ Time: 9:00 Time: 15:00	06/2006 Origin: Number of Days: 7 Status: HK Number of Seats: 2 Booking Reference: SLV123456		
CrossCheck Travel 3.1 - 6 Galileo Southern Cross, S	eNett Payments Solutions Services, 25 I	May 2006		- 9 -	Q



The ticket or cheque requisition is then created with the usual information accounting and itinerary information but the **segment** containing the Booking Reference must be either:

- a:) attached directly to the Cheque Requisition or Ticket OR
- b:) attached to the Quote that is used to generate the Cheque Requisition or Ticket

The eNett Payment Process

To generate an eNett Extract file to be uploaded to eNett, firstly open any Creditor in CCT. From the Creditor Accounting Tab, display the list of available transactions and select *eNett Payment:*



The *eNett Payment Extract* screen will display the total amounts payable to each of the Creditors in CCT that have been setup with a Payment Type of *eNett*. The small panel at the top of the screen displays the Total Amount outstanding for each eNett Creditor and also displays the total of the transactions currently saved with an Approved status.



- 10 -

💩 eNett Payn	ient Extrac	t			
Credito	or A	pprove	ed Amount	Total Amount	Select All
CREATIVE			0	6745.80	
тятс			0	37628.25	
	Total:		0	44374.05	
					_
					Show items already evtry
					I show items already extra
Creditor	Date	Туре	Tranx Id	Reference	Amount
Creditor	Date 21/10/2003	Type CQC	Tranx ld Q000000396	Reference Garrod/Dennis Mr	Amount 2,536.05
Creditor CREATIVE CREATIVE	Date 21/10/2003 13/11/2003	Type CQC CQC	Tranx ld Q000000396 Q000000451	Reference Garrod/Dennis Mr Williams/Stephen Mr	Amount 2,536.05 921.16
Creditor CREATIVE CREATIVE CREATIVE	Date 21/10/2003 13/11/2003 01/06/2004	Type CQC CQC CQC	Tranx ld Q000000396 Q000000451 Q000000704	Reference Garrod/Dennis Mr Williams/Stephen Mr Longhurst/Edward Mr	Amount 2,536.05 921.16 160.00
Creditor CREATIVE CREATIVE CREATIVE CREATIVE	Date 21/10/2003 13/11/2003 01/06/2004 02/06/2004	Туре СаС СаС СаС СаС ТКТ	Tranx ld Q000000396 Q000000451 Q000000704 T000000629	Reference Garrod/Dennis Mr Williams/Stephen Mr Longhurst/Edward Mr ADAMS/KYMMRS	Amount 2,536.05 921.16 160.00 2,475.59
Creditor CREATIVE CREATIVE CREATIVE CREATIVE CREATIVE TSTC	Date 21/10/2003 13/11/2003 01/06/2004 02/06/2004 09/11/2005	Type CQC CQC CQC TKT TKT	Tranx ld Q000000396 Q000000451 Q000000704 T000000629 T000001807	Reference Garrod/Dennis Mr Williams/Stephen Mr Longhurst/Edward Mr ADAMS/KYMMRS CROWLEY/BRETTMR	Amount 2,536.05 921.16 160.00 2,475.59 9,877.42

There are three methods available for selecting transactions to be included in an eNett Extract:





Method 1:

If wanting to include ALL transactions for a particular Creditor, click on the Creditor within the summary panel. This action will then automatically select all the unpaid transactions for this Creditor and they will be then highlighted in the main panel within the ePayment Extract Screen.

Cred	litor	Approve	ed Amount	Total Amount		Select A	a 1	
CREATIVE			6092.80	6745.80				
TSTC			0	37628.25				
	Total:		6092.8	44374.05				
Creditor	Date	Type	Tranx Id	Reference		Show it	ems already ext	traci
Creditor CREATIVE	Date 21/10/200	Type 3 CQC	Tranx Id Q000000396	Reference Garrod/Dennis Mr		☐ Show it	ems already ext Amount 2,536.0	trac P 5
Creditor CREATIVE CREATIVE	Date 21/10/2003 13/11/2003	Type 3 CQC 3 CQC	Tranx Id Q000000396 Q000000451	Reference Garrod/Dennis Mr Williams/Stephen	Mr	Show it	ems already ext Amount 2,536.0 921.1	trac P 5 6
Creditor CREATIVE CREATIVE CREATIVE	Date 21/10/2003 13/11/2003 01/06/2004	Туре 3 СQС 3 СQС 4 СQС	Tranx Id Q000000396 Q000000451 Q000000704	Reference Garrod/Dennis Mr Williams/Stephen I Longhurst/Edward	Mr d Mr	Show it	ems already ext Amount 2,536.0 921.1 160.0	trac P 5 6 0

If wanting to pay ALL transactions for ALL ePayment Creditors, the **Select All** button can be clicked rather than choosing the individual Creditors.

Please Note: It may occur that all transactions for a Creditor have been selected in the eNett Payment Extract screen but in the Summary panel, the *Approved Amount* is less than the *Total Amount*. The difference between these two amounts is likely to be the value of previous eNett payment requests for this Creditor that have been extracted and uploaded to eNett but not yet processed as a Payment.



- 12 -



Method 2:

It is possible to choose individual transactions to be included in the ePayment extract by selecting these from the main panel. Each time a new transaction has been clicked, it's Amount (payable) will add to the Approved Amount for that Creditor in the Summary panel.

🕹 eliett Pay	ment Extrac	t								×
Cred	Stor A	pproved /	Amount	Total Amount	Select A	1				
TSTC			4982.13	37628.25						
CREATIVE			653.00	6745.80						
	Total:	1	5635.13	44374.05						
•					Show to	ims already extr	acted, bu	t not yet processed	, re-imported and	paid
Creditor	Date	Туре	Tranx Id	Reference		Amount	Period	Ticket Nor	Trip Balance	Booki 🛎
CREATIVE	21/10/2003	cac at	000000396	Garrod/Dennis Mr		2,536.05			-11041.88	
CREATIVE	13/11/2003	COC OC	000000451	Willams/Stephen Mr		921.16			0	
CREATIVE	01/06/2004	cac at	000000704	Longhurst/Edward Mr		160.00			0	
CREATIVE	02/06/2004	TKT TO	00000629	ADAMS/KYMMRS		2,475.59		11	0	
CREATIVE	04/06/2004	000 00	000000721	Williams/Stephen Mr		653.00			0	
TSTC	09/11/2005	TKT TO	00001807	CROWLEY/BRETTMR		9,877.42		2255681082	0	
TSTC	15/11/2005	TKT TO	00001811	HARDING/MARKMR		330.31		2246932116	-29.26	
TSTC	16/01/2006	TKT TO	00001975	TCHONGUACOBMR		1,152.82		5133348853	0	
TSTC		TKT TO	00001976	TCHONG/MARIAMRS		1,152.82		5133348854	0	
TSTC		TKT TO	00001977	TCHONO/FINAMS		1,152.82		5133348855	0	
TSTC	17/01/2006	TKT TO	00001980	MAGIN/ANNEMRS		420.28		2256986337	0	
TSTC		ткт то	00001981	MAGN/DOUGLASHR		420.28		2256986338	0	
	Approved:		5,635.1	3 Amount	44,374.05	Unapp	roved:	38,738.92		. *
<u> </u>										-
Click on a co	olumn header to	sort by t	that column.	Save, ck	se and extract	iater <u>E</u> xtr	act Now	2	ancel <u>H</u> e	Np .

Method 3:

When making a payment to a Creditor relating to a Statement of total amounts due (eg Consolidator Ticketing Statements), the easiest method of including the relevant transactions will be to select the Creditor in the Summary panel then individually remove the transactions in the main panel that aren't required to be paid at this point in time.





Creating the eNett Extract File

Cred	itor	Approve	ed Amount	Total Amount	Select All		
CREATIVE	377		6092.80	6745.80			
TSTC			25365.22	37628.25			
	Total:		31458.02	44374.05			
•					Show items already extra	acted, but no	ot yet proces
Creditor	Date	Туре	Tranx Id	Reference	Amount	Period	Ticket Nbr
AT LOCAL ST	The second s	2 0.01	TRABANAN	and the second se	11-11-11-11-11-11-11-11-11-11-11-11-11-		
TSTC	23/01/200	6 TKT	1000001991	Edwards/Robert Mr	1,197.18		5133348846
TSTC TSTC	23/01/200	6 ТКТ ТКТ	T000001991 T000001992	Coffey/Adam Mr	1,197.18 1,197.18		5133348846 5133348841
TSTC TSTC TSTC	23/01/200	6 ТКТ ТКТ ТКТ	T000001991 T000001992 T000001993	Edwards/Hobert Mr Coffey/Adam Mr Coffey/Nicole Mrs	1,197.18 1,197.18 1,197.18		5133348846 5133348841 5133348884
ISTC ISTC ISTC ISTC	23/01/200	6 ТКТ ТКТ ТКТ ТКТ	T000001991 T000001992 T000001993 T000001994	Edwards/Robert Mr Coffey/Adam Mr Coffey/Nicole Mrs McLean/Robert Mr	1,197.18 1,197.18 1,197.18 1,197.18		5133348846 5133348841 5133348884 5133348884
ISTC ISTC ISTC ISTC ISTC	23/01/200	6 TKT TKT TKT TKT TKT	T000001991 T000001992 T000001993 T000001994 T000001995	Edwards/Robert Mr Coffey/Adam Mr Coffey/Nicole Mrs McLean/Robert Mr McLean/Mark Mr	1,197.18 1,197.18 1,197.18 1,197.18 1,197.18 1,197.18		5133348846 5133348841 5133348884 5133348844 5133348844 5133348845
ISTC ISTC ISTC ISTC ISTC ISTC	23/01/200	6 TKT TKT TKT TKT TKT TKT	T000001991 T000001992 T000001993 T000001994 T000001995 T000001996	Edwards/Robert Mr Coffey/Adam Mr Coffey/Nicole Mrs McLean/Robert Mr McLean/Mark Mr Shorter/Anthony Mr	1,197.18 1,197.18 1,197.18 1,197.18 1,197.18 1,197.18 1,197.18		5133348846 5133348841 5133348884 5133348884 5133348845 5133348845 5133348843
TSTC TSTC TSTC TSTC TSTC TSTC	23/01/200	6 TKT TKT TKT TKT TKT TKT	T000001991 T000001992 T000001993 T000001994 T000001995 T000001996 T000001997	Edwards/Robert Mr Coffey/Adam Mr Coffey/Nicole Mrs McLean/Robert Mr McLean/Robert Mr Shorter/Anthony Mr BRUSTOLIN/JAYIIR	1,197.18 1,197.18 1,197.18 1,197.18 1,197.18 1,197.18 1,197.18 44.00		5133348846 5133348841 5133348884 5133348844 5133348844 5133348845 5133348843 service fe

When transactions have been chosen for ePayment, there are two options available to create a file for uploading to eNett. If wanting to temporarily save the ePayment entries that have been tagged for inclusion in an ePayment batch, the **Save, close and extract later** option should be taken.

ISTC		TKT	T000001982	MARR/NOLAM	RS	420.28	2256986339
ISTC		ткт	T000001983	MARR/JOHNM	R	420.28	2256986340
TSTC	20/01/2006	TKT	T000001985	FOX/LINDAMR	S	419.45	5133348887
TSTC		TKT	T000001986	WATSON/MEL	NDAMRS	419.45	5133348888
•	Approved:		21,109.8	0 Amount	38,738.92	Unapproved:	17,629.12
Click on a	column header to	o sort	by that column	c (Save, close and extract lat	er <u>Extract Now</u>	Gancel

Alternatively, to immediately generate the file, select the *Extract Now* button.

Selecting the *Extract Now* button will display the *eNett Extract* window. This screen will display all previous extracts (unless manually archived) and the filename of the current Extract File to be created. Pressing *Save* will then create an eNett payment file with a filename that starts with the text *eNett* followed by the date {in American Date format} followed by the time created in 24 hour clock).CSV.



- 14 -

O°

Eg eNett0605091621.CSV.

eNett Extract					? ×
Save in: 🗀	Payable Out	•	← 🗈	💣 🎟 -	
eNett06030	021641.CSV				
eNett0603	131246.CSV				
File name:	eNett0603151212			Sav	e
Save as type:	CSV Files (*.CSV)		•	Cano	el

When Save is selected, the new file is saved to your local hard disk drive ready to be uploaded to the eNett web site <u>www.enett.com</u> for processing.

Multiple Payment files may be uploaded to eNett on the one day up to settlement time of 3:30pm Melbourne time.





Upload to the eNett Website

Extracting the payment file(s) from CrossCheck Travel does not mean that your payment requests have been processed by eNett. For these financial transactions to be processed, the CCT file needs to be uploaded and approved within the eNett Web Site <u>www.enett.com</u> :



To access this site you will need a valid eNett Client Number (ECN)

If you wanting to become an eNett customer or if you are requiring Technical Support, their Contact Details are below.

Contact Us.		NATIONAL PTY LTD.
	ABN 99 088 796 552	
	GPO Box 4535 Melbourne VIC 3001 AUSTRALIA	
	Telephone: Facsimile: eMail:	+61 (0) 3 9618 8999 +61 (0) 3 9614 3133 support@enett.com

Logging in to eNett will then default to the *New Payment* screen within eNett which is used to manually create a Payment within the eNett system.

Payments	New Developet	
New Payment		
New Credit Card Payment		
Refund Credit Card	Reference Details	
Void Credit Card	Primary Reference	
Refund Service Fee	Secondary Reference	
Advance Payments	Passenger Name	
Authorise Payments		
Credit Card CSV Import	Payee Details	
Direct Debit_CSV Import	Quick List	Select eNett Client
Reporting	ECN	
Admin	eNett Client	
Support	Transaction Details	



- 16 -

To create Payments via the Import of a CCT Payables Extraction File, select the *Direct Debit CSV Import* option which will then bring up the following screen: Click on *Import File,*

eNett Web CS	V Import			
Client Codes	Import File			
Import File:		Browse	Upload	Cancel

You will then need to press the **Browse Button** to locate the CCT Payables File. The first time a File is Imported, you will need to drill down in the **Look In** box to you find the G:\Payable Out directory (assuming your files are being generated into a G: Network drive).

Within the *Payable Out* directory will be the eNett Payables Extract Files that have been created from within CCT. As these files are created with a filename of '*eNett*YearMonthDayTime', they will display in date order with the most recent file showing at the bottom of the list. A file should be selected and then the *Open Button* is pressed to upload the file to return back to the eNett Web Site.

Choose file	
Look in:	Payable Out
Content Recent	eNett0605091058.CSV
Desktop	

The file is now ready to be moved into the next stage of the process by pressing the **Upload** button.

Travel and Tourism Financial Solutions.
eNett Web CSV Import
Client Codes Import File
Import File: G:\Payable Out\eNett0605 Browse Upload Cancel



- 17 -

ENett will then convert to uploaded payment data into the required format and will all entries included in the file. It is then important to look at the *Is Valid* column to check that *Yes* appears next to each item.

ype	Client Code	Amount	Pay Date	Dep Date	Secondary Ref	Primary Ref	PaxDescription	Your Memo	Is Valid	Invalid Reason
	ANZCRO	2250.00	17-Mar-00	06-May-06	000000379	enz99999	HASTNOSMICHAELMR	Tour ANZCRO	Ves	
	APT	300.00	17-Mar-06	30-Apr-06	000000376	apt33333	HOPFMARKMR	Tour AUSTRALIA PACIFIC TOURS	Ves	
	APT	150.00	17-Mar-06	19-Apr-06	G000000381	ap155555	SUMCHIORANTMR	Tour AUSTRALIA PACIFIC TOURS	Ves	
	CRE	225.00	17-Mar-06	21-Apr-06	0000000377	cre44444	PATERNOSTERACARENMS	Tour CREATIVE TOURS	Yes	

If any of the Payment Requests are not Valid, a **No** will display under **Is Valid** and a reason for the rejection will also be shown.

eNet	t Web CSV	Import								
Client	t Codes	Import	File							
Imp	ort File:				Browse	Upload	Cancel			
Туре	Client Cod	e Amount	Pay Date	Dep Date	Secondary Ref	Primary Ref	Pax/Description	Your Memo	Is Valid	Invalid Reason
s	CONCORD	E 2064.38	22-Feb- 06	25-May- 06	T000008512	W18GPI	ROSSI/LINDAMISS	Flight JapanAir Lines	No	ECN / Client Code does not exist or does not accept your currency

Assuming that all items have been passed as *Valid* as per below, you would press the Tick the *Authorise Valid Transactions* Box and then select the *Import* option.

ype	Client Code	Amount	Pay Date	Dep Date	Secondary Ref	Primary Ref	PaxDescription	Your Memo	Is Valid	Invalid Reason
	ANZCRO	2250.00	17-Mar-00	06-May-06	0000000379	enz99999	HASTNOSMICHAELMR	Tour ANZCRO	Ves	
	APT	300.00	17-Mar-06	30-Apr-06	000000376	apt33333	HOPFMARKMR	Tour AUSTRALIA PACIFIC TOURS	Ves	
	APT	150.00	17-Mar-06	19-Apr-08	G000000381	ap155555	SUMCHIORANTMR	Tour AUSTRALIA PACIFIC TOURS	Yes	
	CRE	225.00	17-Mar-06	21-Apr-06	0000000377	cre44444	PATERNOSTERACARENMS	Tour CREATIVE TOURS	Yes	

An eNett Tranx Id will then be automatically assigned to each payment item and the actual Payment process is now complete.

CC4	Client Code	Amount	Primary Ref	liotes	Status	Trans II
200041	ANZCRO	2250.00 AUD	anz99999	Tour ANZORO	Authorised	E101025
200055	APT	300.00 AUD	ept33333	Tour AUSTRALIA PACIFIC TOURS	Authorised	E101830
200055	APT	150.00 AUD	apt55555	Tour AUSTRALIA PACIFIC TOURS	Authorised	E101831
200000	CRE	225.00 AUD	cre4444	Tour CREATIVE TOURS	Authorised	E101832
		17.03/2006				

The only remaining function to complete is the Import of the eNett Payables file when it is received by email from eNett and this process is described in the next section.



- 18 -



eNett Payment Import

Each day that one or more Payment files are uploaded to the eNett Web Site, an email is sent from eNett to your designated email address. These emails will contain the settlement details in an attached CSV file eg CCTPayables_200077_20060222_095812_3676.csv

To create the Import of this file into CCT, it must first be saved into the dedicated 'Payable In' subdirectory on your workstation. On a standard Galileo hardware platform, this directory on a Server/Workstation will be:

'C:\Program Files\GalileoSouthernCross\CrossCheckTravel\eNett\Payable In'

For a Client Workstation, this directory will be located at:

'G:\Payable In'

The eNett Payment option is then run by selecting these menu options:

➢ File, eNett Imports, eNett payments

👍 o	rossC	heck T	iravel 3	.1			
File	Edit	View	Galileo	Docu	uments	Reports	Options
N	ew		Ctrl+	-N	m 🙃	t 😈 🚳	2
0	pen		Ctrl+	-0	Ē	-	*
Sa	ave		Ctrl+	-S			
D	elete		Ctrl+	Ð	ash		
el	Vett In	nports		×	eNe	tt Paymen	ts
D	ata Op	eration	s	►	Feel	Nett Recei	pts





Selecting this option will display the blank eNett Payments Import screen:

<u> enett</u> Pay	rments Import									×
Booking Reference	Passenger Name	Ticket / Chq Req	Payment Date	Authorised	Creditor ECN	Status	Amount	Payable	eNett CN	Source
									1	
Import	Pay									Cancel
Import Paymer	nts CSV Received from	n eNett to crea	te Creditor F	Payments						

Press the Import button to display the next available Import file(s):

Select CSV fo	r Import					? ×
Look in: 🔯	Payable In		• +	* 🖻	•	
Processed						
CCTPayab	es_200077_200602	22_095812_3676	.CSV			
File enmo:					0	
rile name:	J				Upen	
Files of type:	CSV Files (*.CSV)			-	Cancel	

Choose the first file displayed in the window. If there is more than one file sitting under the *Payable In* subdirectory it just means that you have a previous Payment(s) that have not yet been imported into CCT. In this case you will need to import each file, one at a time.

- 20 -

When a valid file is selected for Import, the next screen will be populated with the data contained within the file.

💩 eNett Pa	yments File Report								
eNett Payı	nents File Report						Pi	inted: 14 N	lar 2006 1
Booking Reference	Passenger Name	Ticket / Cheque Req	Payment Date	Authorised	eNett Receipt	Creditor ECN	Status	Amount	Payable
CREATIVE	Williams/Stephen Mr	Q000000721	13/03/2006	12/12/2003	401775	200021	S	653.00	653.00
тэтс	HARDING/MARKMR	T000001811	13/03/2006	12/11/2005	401776	200029	s	330.31	330.31
тятс	HIRAVKENKICHIMR	T000002006	13/03/2006	24/12/2005	401777	200029	s	4651.82	4651.82
AS22516	SMITH		13/03/2006	24/12/2005	401778	200022	s	500.00	500.00

Please Note: In situations where the data contained within the Import file does not match, the *eNett Payments File Report* will display reasons why the file cannot be imported into CCT. The screen shot below shows an example of this situation:

Booking	nents rhe keport	Ticket /	Payment			
Reference	Passenger Name	Cheque Req	Date	Authorised	eNett Receipt	Creditor EC
aat254879	PATERNOSTER/KARENM	Q000000265	21/02/2006	21/02/2006	101852	200029
ranx Q00000	10265 has a status of R; e	Nett amount 270	.00 is differer	nt from amount	on ticket 2885.	20;
anz223659	RODRIGUEZ/BEATRICEM	Q00000264	21/02/2006	21/02/2006	101853	200080
ranx Q00000	10264 has a status of P; e	Nett amount 405.	00 is differer	nt from amount	on ticket 200.00);
raf1234567	PATERNOSTER/KARENM	Q00000258	21/02/2006	21/02/2006	101854	200026
ranx Q00000	0258 has a status of P; e	Nett amount 198.	00 is differer	nt from amount	on ticket 445.44	4;
anz223659	RODRIGUEZ/BEATRICEM	Q00000263	21/02/2006	21/02/2006	101855	200041
ranx Q00000	0263 has a status of P; e	Nett amount 450.	00 is differer	nt from amount	on ticket 400.00);
QF256887496	JONES		21/02/2006	21/02/2006	101856	200022
l nis transacti	ion has not been uploaded	to eNett and sh	ould be creat	ed manually;		



When the data in the Import file can be successfully imported into CCT, the *eNett Payments Import* screen will display the information contained within the Payables File and also the *Pay* button will be become enabled.

💩 eNett Pa	yments Import								
CREATIVE TSTC HAR TSTC HIR AS22516 SM	Williams/Stephe RDING/MARKMR T0000 AI/KENKICHIMR T0000 ITH 2006-	n Mr 001811 002006 Mar-13	Q00000721 2006-Mar-13 2006-Mar-13 2005-Dec-24	2006 2005 2005 2000	-Mar-13 -Nov-12 -Dec-24 22 S	2003 2000 2000 500	3-Dec-12 129 S 129 S 500	200021 330.31 4651.82 401778	S 6 330.31 4 4651.82 4
Booking Reference	Passenger Name	Ticket / Chq Req	Payment Date	Authorised	Creditor ECN	Status	Amount	Payable	eNett CN
CREATIVE	Williams/Stephen Mr	Q000000721	13/03/2006	12/12/2003	200021	S	653.00	653.00	401775
тятс	HARDING/MARKMR	T000001811	13/03/2006	12/11/2005	200029	S	330.31	330.31	401776
тятс	HIRA//KENKICHIMR	T000002006	13/03/2006	24/12/2005	200029	S	4651.82	4651.82	401777
AS22516	SMITH		13/03/2006	24/12/2005	200022	S	500.00	500.00	401778
	·			·	·				·
Import	Pay	m eNett to cres	ate Creditor P	avmente					



When the *Pay* option is selected, the next screen to appear is the *Creditor eNett Payment* screen which will display the key information concerning the impending Payment entries. In the *Description* field will be the eNett payment transaction numbers and you are strongly advised not to edit these references from within the Creditor eNett Payment screen.

ه ا	Creditor eNet	Payment							X
	Con	sultant: supp	ort	Date:	15/03/2006		Total Payment:	5,635.13	
Pay	Credit	or		Descript	ion	Creditor	/Payee Name:	Amount	
${\color{black} \blacksquare}$	CREATIVE	4	01775			Creative H	lolidays	653.00	
	TSTC	4	01776,	401777		Travelsce	ne Ticket Centre	4,982.13	
	Creditor	Date	Type	Tranx Id		Reference	e l	Amount	
CRE	ATIVE	04/06/2004	cac	Q000000721	Williams/Stepher	n Mr	401775	653.00	
TST	С	15/11/2005	ткт	T000001811	HARDING/MARK	MR	401776	330.31	
TST	C	12/03/2006	TKT	T000002006	HIRAVKENKICHI	IR	401777	4,651.82	
		1	Select	ed: 5,6	835.13	Amou	nt:	5,635.13	
							ОК	Cancel	

Pressing Ok will create the payment entries for the total amounts displayed for each Creditor and it will also move the actual CSV file from the *Payable In* directory into the *Payable In* Processed directory.

Please Note: It is possible to press Cancel to exit the payment process at this stage so that the file does not get Imported but as per the system message below. the CSV file will need to be moved back to the 'Payable' directory to later complete the import process.

Nett	Pay	vment File Import 🔀						
?		The file that was just imported was moved to the Processed sub-directory. If you cancel out of making the payment now, you will need to move it back for re-import.						
		Do you still want to cancel out without completing the payment?						
		Yes No						



Post Import Enquiries and the Bank Reconciliation Process

Cheque Requisitions

After the Payment import has been completed, within the Trip Accounting grid the eNett transaction ID will display under the *Reference* column.

🖓 Trip - KA0110030001										
KA0110030001 I2/12/2003 HNL Williams/Stephen Mr								1		
🎊 Trip 🛛 🧟	Segments	* Fees	🖓 Quotes 🛛 👮 Clients 🛛 🖓 Freq Flyer		yer	Second Se				
Date Tranx ID Tranx Type		Reference		Status	Inv	Debit	Credit			
4/06/2004	Q000000721	Chq Req	eNett: 401775			Р	N	653.00		
12/12/2003	T000000491	Ticket	TKT - TS	SINS		Р	N	277.00		

When the Cheque Requisition screen is opened, the CCT payment reference (the 'M number') will display in the title bar as normal.

💩 Cheque Requisition Q000000721 (Paid M00000922)									
	Type: CQC 💌	Consultant: mel	<u>G</u> ST: No ▼	Trar					
Issue Details		Ticket Details							
Date: 4/06/2004 Sales Code: Internat		Booking Kererence.							
Fare		Other							
F	Fare: 653.00	Dep:	.00						

eNett Payments

In the Creditor Accounting Grid, the CCT eNett Payment transaction will display within the Reference column, an eleven character code which consists of the text 'ENI' followed by the date that the ePayments were processed (in American date format) eg ENI20060313

V Creditor - CREATIVE							
CREATIVE Creative Holidays							
Treditor Accounting Comments							
Date	Tranx ID	Tranx Type	Reference	Status	Debit	Credit	
15/03/2006	M000000922	Payment	ENI20060313	С	653.00		



When the eNett Payment transaction is opened, it will display that 11 character eNett code as the Cheque Nbr and each paid Cheque and Ticket Requisition will be listed including it's actual eNett Payment reference.

4	💩 Payment M000000922 (Confirmed)							
	Payment Details							
	Creditor Id: CREATIVE Consultant: support Date: 15/03/2006							
	Creditor/ Cheque Nbr: ENI20060313 Payee Name: Creative Holidays Amount: 653.00							
	Description: 401775 Type: Direct Debit							
Transactions								
	Date Type Tranx ld Reference Amount Select All							
	04/06/2004 CQC Q000000721 Williams/Stephen Mr eNett: 401775 653.00	_						

If required, these eNett payment entries may be reversed within CCT but to re-import the eNett Payables file it would need to be moved back (using Windows Explorer) from the *Processed* directory to the *Payables In subdirec*tory.

Bank Reconciliation

The eNett payment entries will display within the Bank Reconciliation screen with a reference of the 'ENI Number' and the amount to be reconciled will be the total amount of the eNett settlement for that particular day, EG:





- 25 -