

2011 CrossCheck Travel BSP Billing Period & Rec ID update



In order to follow the instructions below to add your BSP billing periods for 2011 you will need to know which version of CrossCheck Travel you are running.

To do this, click on 'Help' and select 'About'.

CrossCheck Travel v3.1 will look like the following:

CrossCheck Travel			
<u>_</u>	Version:	3.1.2779	
I . ₩	Database:	Build 3.1.2779	
150	Date:	15/11/2006 18:54	
			[
(c) 1993-2004 Galileo Southe	rn Cross All F	Rights Reserved	<u>O</u> K

Alternatively you may now have been upgraded to CrossCheck Travel Enterprise which will look similar to the example underneath:

😼 CrossCheck Travel		
Travelport	Version: Build:	10.2.0939.1055 26/10/10 (Database: Build 10.2.0939.1055)
CrossCheck Travel Enterprise	Date:	26/10/2010 18:25
(c) 1993-2005 Galileo Sou	uthern Cross All	Rights Reserved
	Connected to	Database

Once you have established which version you have, please follow the instructions below (ALL agents in your office MUST be logged out of CrossCheck Travel before you run this update):

1. On the server that is running your CrossCheck Travel database, you can access the update by going to the AskTravelport website (<u>http://travelport-english.custhelp.com</u>) and searching for Answer ID 28155.

	Search
	Powered by RIGHT

2. Click on the file attachment AU-BSP2011.exe and select 'Run'



File Download - Security Warning	×
Do you want to run or save this file?	
Name: AU-BSP2011.exe Type: Application, 68.4KB From: travelport-english.custhelp.com)
While files from the Internet can be useful, this file type can potentially harm your computer. If you do not trust the source, do no run or save this software. <u>What's the risk?</u>	ł

If prompted, select 'Run' again.

3. Click 'I Agree'

🐡 AU BSP 2011 for CCT	E / CCT 3 Setup
Travelport 辛	License Agreement Please review the license terms before installing AU BSP 2011 for CCTE / CCT 3.
Press Page Down to see th	e rest of the agreement.
ND-USER LICENSE AGREE IMPORTANT-READ CAREF ("EULA") is a legal AGREEM entity, who will be referred CrossCheck Travel softwar associated media, printed Product"). The Software P components, web services to You or make available to Software Product to the et	EMENT FOR CrossCheck Travel® SOFTWARE ULLY: This Galileo Southern Cross End-User License Agreement IENT between you (either an individual person or a single legal d to in this EULA as "You") and Galileo Southern Cross for the re product that accompanies this EULA, including any materials and electronic documentation (the "Software roduct also includes any software updates, add-on and/or supplements that Galileo Southern Cross may provide o You after the date You obtain Your initial copy of the ktent that such items are not accompanied by a separate
If you accept the terms of agreement to install AU BSF	the agreement, click I Agree to continue. You must accept the 2011 for CCTE / CCT 3.
Nullsoft Install System v2,37 -	I Agree Cancel

4. Select the Version of CrossCheck that you are using (please refer the beginning of this document) by clicking in the relevant box and then click on Next



🆘 AU BSP 2011 for CCTE / CCT 3 Setup				
Travelport 🗢	Choose Components Choose which features of AU BSP 2011 for CCTE / CCT 3 you want to install.			
Check the components you install. Click Next to continu	ı want to install and uncheck the com ue.	iponents you don't want to		
Select components to insta	II: CCTE CCT 3 Manual	Description Position your mouse over a component to see its description.		
Space required: 15.0KB				
Nullsoft Install System v2.37 -	< Back	Next > Cancel		

5. In the Destination Folder browse to the default path for Program Files. This will show as *C:\Program Files* or *C:\Program Files (x86)* if you have a 64bit machine. Simply click 'Install' after adding your default path to continue.



🐡 AU BSP 2011 for CCT	E / CCT 3 Setup	
Travelport 🗢	Program Files Please confirm your Program Files folder.	
Setup will install AU BSP 20 folder, click Browse and sel	11 for CCTE / CCT 3 in the following folder. To ins ect another folder. Click Install to start the installa	tall in a different ation.
Destination Folder	E	irowse
Space required: 15.0KB Space available: 68.2GB		
Nullsoft Install System v2.37 -	< <u>B</u> ack Install	Cancel

6. A backup of your database will then be taken. Please do not close this screen. It will close automatically once completed.



7. A message will appear once the backup is taken successfully. Click 'OK' on this message. If you need to restore the backup it can be found in *C*:\ *date listed in message*.



🐡 AU BSP 2011 for CCTE / CCT 3 Setup 🛛 🔀
The Database Backup Completed Successfully
The backup files can be found in \2010.12.17-18.09.27
Click OK to continue.
ОК

8. Once completed the message below will be shown. Click 'OK'.



9. Click 'Close' once you see the Installation Complete message which is shown below.

E / CCT 3 Setup	
Installation Complete Setup was completed successfully.	
< Back	Cancel
	E / CCT 3 Setup Installation Complete Setup was completed successfully.



To check that the update has been completed successfully:

CrossCheck Travel v3.1 users, go to Options, select Tables and then choose Billing Period.

CrossCheck Travel Enterprise users, go to Tools, select Tables and then choose Billing Period.

In the Year field dropdown, select 2011. If the periods have been updated these will then show under the column headings.

Ye	ar: 20	11 💌	Ту	vpe: Weekly	*	
Billing Period Id	F	First Period Date		Final Period Date	BSP Rec ld	^
vV0111	Mon	03/01/2011	Sun	09/01/2011	11012	
vV0211	Mon	10/01/2011	Sun	16/01/2011	11013	=
vV0311	Mon	17/01/2011	Sun	23/01/2011	11014	
vV0411	Mon	24/01/2011	Sun	30/01/2011	11015	
vV0511	Mon	31/01/2011	Sun	06/02/2011	11021	
vV0611	Mon	07/02/2011	Sun	13/02/2011	11022	
vV0711	Mon	14/02/2011	Sun	20/02/2011	11023	
vV0811	Mon	21/02/2011	Sun	27/02/2011	11024	
vV0911	Mon	28/02/2011	Sun	06/03/2011	11031	
vv1011	Mon	07/03/2011	Sun	13/03/2011	11032	
vv1111	Mon	14/03/2011	Sun	20/03/2011	11033	
vv1211	Mon	21/03/2011	Sun	27/03/2011	11034	
vv1311	Mon	28/03/2011	Sun	03/04/2011	11041	
vV1411	Mon	04/04/2011	Sun	10/04/2011	11042	
vV1511	Mon	11/04/2011	Sun	17/04/2011	11043	
vV1611	Mon	18/04/2011	Sun	24/04/2011	11044	~

Common error messages

Incorrect version selected

If you choose the incorrect version of CrossCheck Travel the update will give you an error



First take a copy of the screenshot by pressing CTRL ALT and pasting in an email or Word document and then click 'OK'. You should then check your CrossCheck Travel version. If you believe you have selected the correct version when running the update, please contact the Service Centre.

You will need to provide them with the Error number in the message and also advise the version of CrossCheck Travel your office is using.





Backup interrupted

During the update if the backup is interrupted an error message will appear

🐡 AU BSP 2011 for CCTE / CCT 3 Setup
ERROR 111: Backup Failed.
Make sure the Database Server is running.
Please also check there is sufficient diskspace to create the backup and re-run the BSP 2011 Setup.
Please call the Service Centre for further assistance.
OK

If you receive this error, take a copy of the screenshot by pressing CTRL ALT and paste it in an email or Word document and then click 'OK'. Then please contact the Service Centre.

You will need to provide them with the Error number in the message and also advise the version of CrossCheck Travel your office is using.