

# Travelport

Reason Code Search script for  
Galileo Desktop V1.0.1 2013

USER GUIDE

## Contents

Travelport.....	0
Overview .....	2
Prerequisites .....	2
Installation .....	3
Running the application .....	3
Troubleshooting.....	7

## Overview

Reason Code Search script provides the ability to search nominated PCCs for live PNRs in Galileo Host (1G) that contains a reason code nominated in historical notepad format, and PNR details be recorded in an excel spreadsheet.

Recorded PNR details are as follows:

- Galileo record locator
- Passenger name
- Booking creation Pseudo
- Reason Code

User would have the ability to select different search options from the GUI. The options are:

- Different PCCs
- A specific reason code to be searched or search for PNRs with any reason code
- PNRs created during a certain date range
- Travel dates in a certain date range
- Specific carrier, board point and destination point
- The ability to search for historical notepad.

## Prerequisites

Application requirements:

- Service Bureau gtid – prerequisite for PCC emulation
- Service Bureau sign on
- Galileo Desktop v2.0 and above
- Custom Viewpoint Scripts

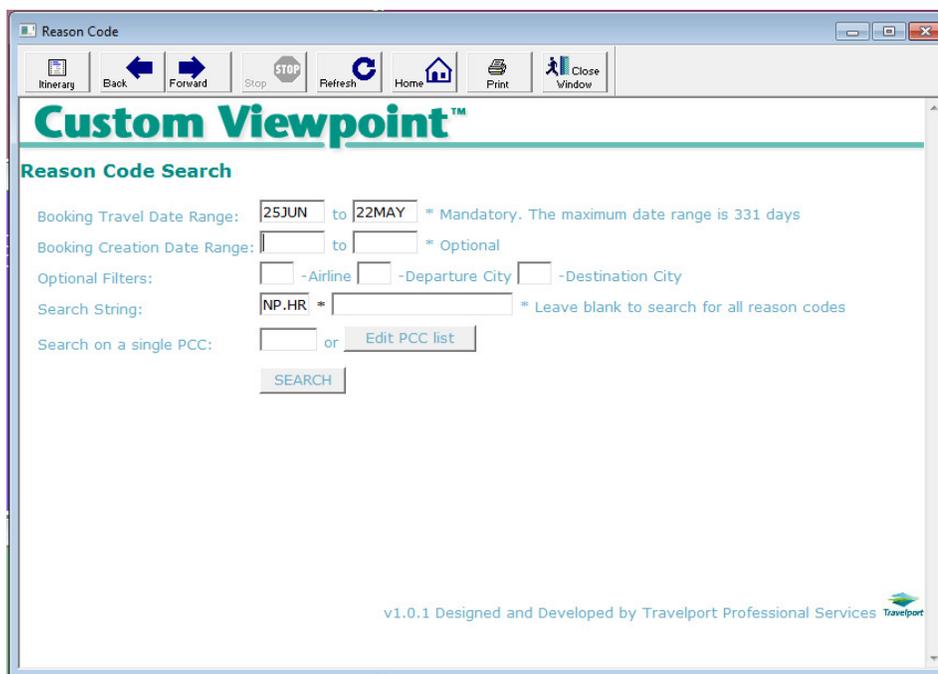
## Installation

- Run reasoncodeGD.exe.
- This will add scripts and an excel template to 'C:\fp\swdir\CustomViewpoint\Scripts', a bmp file to 'C:\fp\swdir\Content\Toolbar Artwork' and update the Custom Viewpoint Toolbar with



## Running the application

- User must be signed in to Galileo Host.
- Launch the script from the CustomViewPoint Toolbar.



- “Booking Travel Date Range” will be pre-populated. These can be changed as required.

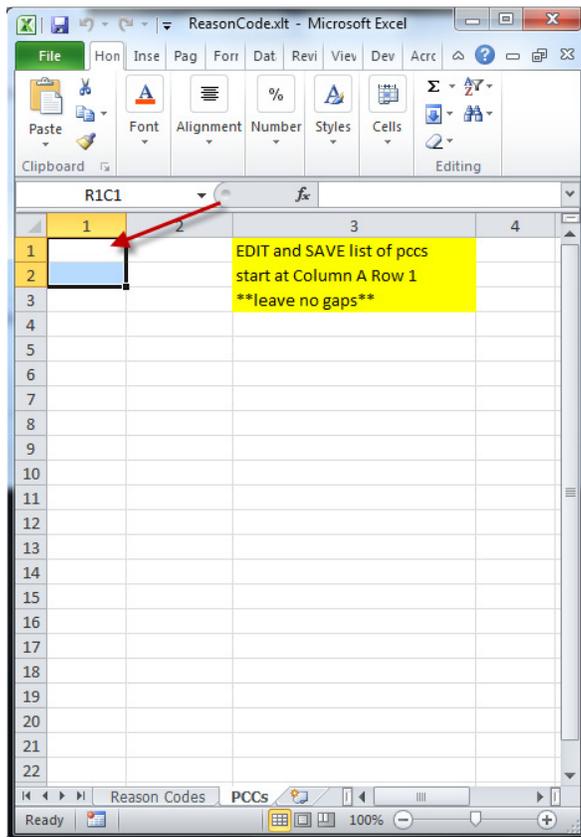
Search options:

- “Booking Travel Date Range” – the maximum date range is up to 331 days. The default dates are shown in the application when launch
- “Booking Creation Date Range”

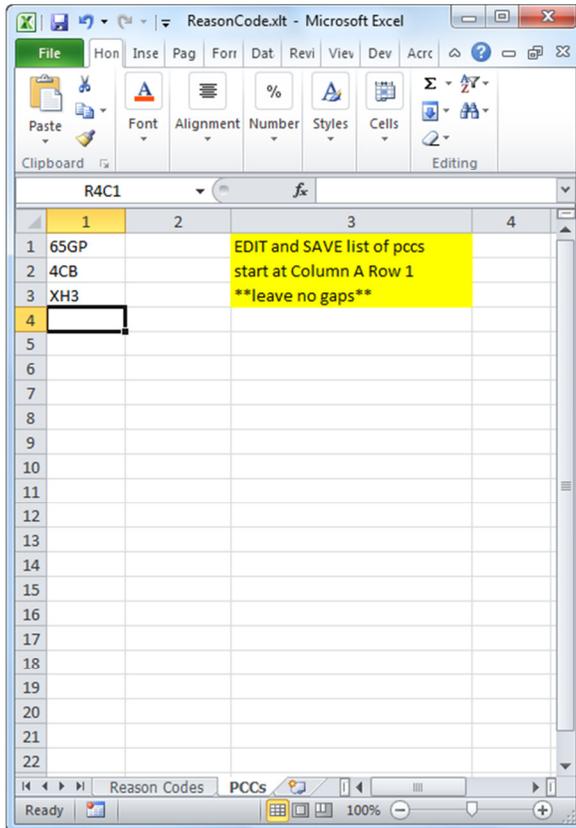
- “Airline, Board Point and Destination”
- “Search String” criteria. Can be entered with specific code or leave blank. (If left blank will search for all codes).
  - New addition (24 June 2013). A different notepad qualifier can be entered. E.g. NP.HC

Optional Filters:  -Airline  -Ex Point  -Destinat  
 Search String: NP.HR \*  \* Leave

- “Search on a single PCC”. This option allows a single Pseudo City Code search.
- User can also set up on Multiple PCCs. This can be done by clicking [Edit PCC list](#)
- The following Excel appears. Enter the PCCs in ROW 1 and SAVE the template.

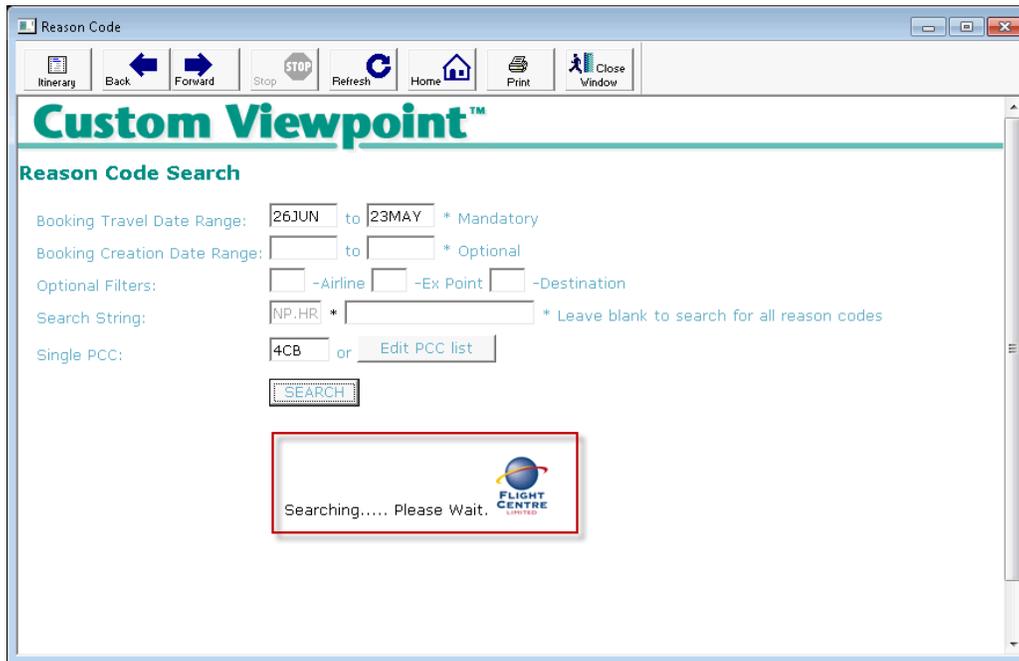


Before

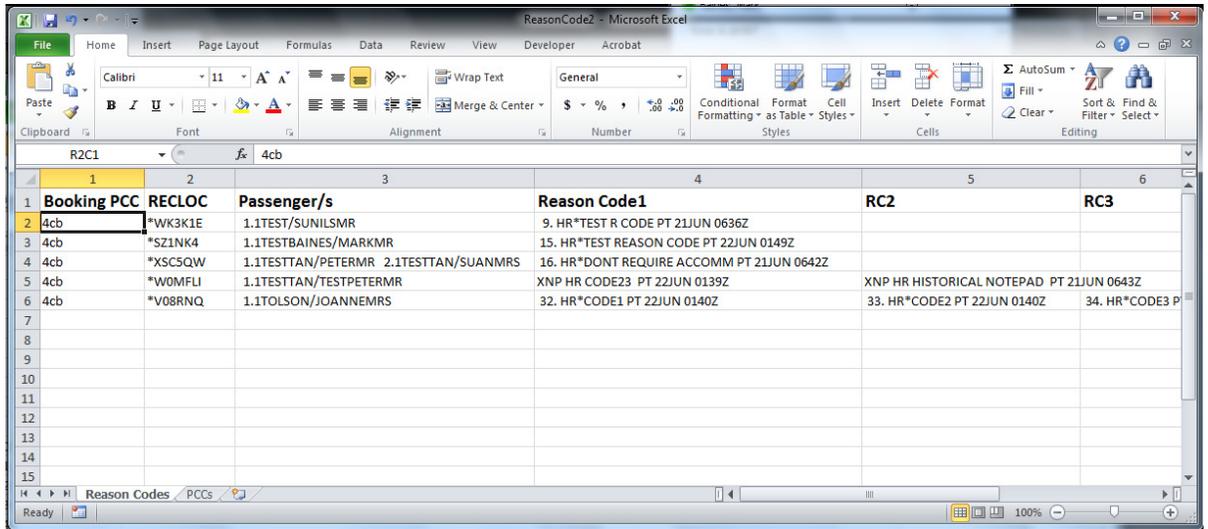


After \* example only

- Once data is entered, simply click 
- The following message will be displayed. The script may take several minutes



- Once complete an Excel spreadsheet will launch with the results. Save this as required.



	1	2	3	4	5	6
	Booking PCC	RECLOC	Passenger/s	Reason Code1	RC2	RC3
2	4cb	*WK3K1E	1.1TEST/SUNILSMR	9. HR*TEST R CODE PT 21JUN 0636Z		
3	4cb	*SZ1NK4	1.1TESTBAINES/MARKMR	15. HR*TEST REASON CODE PT 22JUN 0149Z		
4	4cb	*XSCSQW	1.1TESTTAN/PETERMR 2.1TESTTAN/SUANMRS	16. HR*DONT REQUIRE ACCOMM PT 21JUN 0642Z		
5	4cb	*W0MFLI	1.1TESTTAN/TESTPETERMR	XNP HR CODE23 PT 22JUN 0139Z	XNP HR HISTORICAL NOTEPAD PT 21JUN 0643Z	
6	4cb	*V08RNQ	1.1TOLSON/JOANNEMRS	32. HR*CODE1 PT 22JUN 0140Z	33. HR*CODE2 PT 22JUN 0140Z	34. HR*CODE3 P
7						
8						
9						
10						
11						
12						
13						
14						
15						

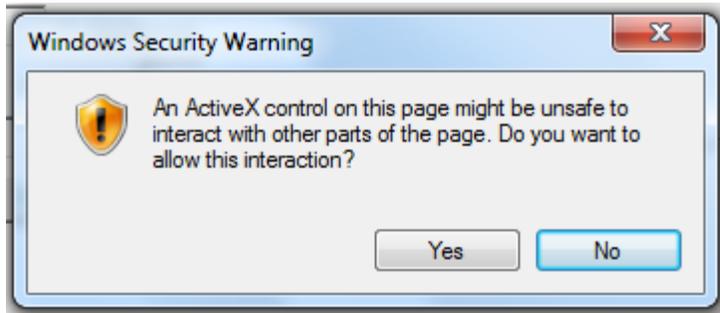
The data includes booking creator pseudo, Galileo record locator, passenger names and reason codes.

Historical codes will appear if no live codes were found in the booking file

## Troubleshooting

Active X control is being used on excel worksheets in Reason Code Search script.

You may receive a security warning below when the script tries to launch Excel from the script.



Active X control must be enabled for the script to function so to hide this warning message, we include a copy of a registry file that will allow this control to run automatically.

Simply run the registry file and follow the prompts.

Path: c:\FP\Swdir\CustomViewpoint\Scripts

