

Access Rail

Quick Reference



Acknowledgement:

**This document was developed by Galileo Training Services.
Customer feedback is important to us. Please take a few minutes to send any
questions or comments to us at training.development@galileo.com**

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AccesRail is an IATA member formed by a group of partner and participating railways. AccesRail provides all Apollo subscribers in North America the ability to book real-time rail inventories like you do for airlines. You can use AccesRail services to book:

- BritRail.
- Dutch/Belgian Rail.
- Norwegian Rail.
- Swedish Rail.

This Quick Reference includes the following information:

- AccesRail products.
- AccesRail facts.
- Rail pass rules and steps to sell.
- Point-to-point rail service rules and steps to sell.
- Additional entries.
- Support information.

AccesRail Products

AccesRail offers the following products:

Rail passes:

- BritRail
- Eurail (available U.S./Canada *only*)
- Norway in a Nutshell (available U.S./Canada *only*)
- Scanrail (available U.S./Canada *only*)
- Oresund Pass

Point-to-point rail tickets:

- BritRail
- BritRail Airport Express Trains
- Dutch/Belgian Rail
- Norwegian Rail
- Swedish Rail
- Skanetrafiiken Rail
- Flam Railway

AccesRail Facts

For Apollo Subscribers in United States, Canada, and Mexico

	U. S.	Canada	Mexico
Carrier code	9B	9B	9B
Ticketing code	450	450	169
			Note: Must validate ticket on Hahn Air (HR).
Commission	See: S*AIR/9B	See: S*AIR/9B	See: S*AIR/9B
Ticket reporting, settlement	ARC	BSP	BSP
Credit cards accepted	American Express, MasterCard, UATP, Visa	American Express, MasterCard, UATP, Visa	American Express, MasterCard, Visa
Group PNRs of 10 or more	<i>Not accepted</i>	<i>Not accepted</i>	<i>Not accepted</i>
Interline agreements for ticket validation	Etihad, Finnair, Iberia, Icelandair, Lufthansa, Maersk Air, SAS	Etihad, Finnair, Iberia, Icelandair, Lufthansa, Maersk Air, SAS	Hahn Air, Etihad, Finnair, Iberia, Icelandair, Lufthansa, Maersk Air, SAS

AccesRail Rail Passes/Rules

BritRail Pass

Train/flight numbers	6004, 6008, 6015, 6022, 6030, 6104, 6108, 6114, 6115, 6116, 6118, 6124, 6125, 6126, 6128, 6130, 6153, 6154, 6157, 6164, 6168
Class of service	First, Second
Special fares	Children under 4: free, <i>no</i> guaranteed seat, <i>no</i> ticket required. Accompanied children age 4-15: first child free, additional child half fare. PTC *Cnn (nn =age). Unaccompanied children 4-15 PTC *Unn (nn = age). Youth age 16-25: 25% discount. PTC *YTHnn (nn =age) Senior age 60 and above: 15% discount in First class. PTC *SRCnn (nn =age)
Ticketing	Ticket each rail pass train separately. Validate on interline agreement airline. Passenger must exchange ticket for BritRail Pass at BritRail exchange point.
Cancel, refund policy	15% refund penalty, 15% exchange penalty

BritRail passes allow unlimited travel in England, Scotland and Wales on any scheduled train over the whole of the rail network during the validity of the pass, *without* restrictions. BritRail England Passes allow unlimited travel in England.

Types of BritRail pass:

- BritRail Consecutive Pass
- BritRail FlexiPass
- BritRail London Plus Pass
- Scottish Freedom Pass
- BritRail England Consecutive Pass
- BritRail England FlexiPass

For train numbers, rail pass types, validity, and fare basis codes see: www.accesrail.com

Eurail Pass (Available U.S./Canada only)

Train/flight numbers	0001, 0002, 0030, 0040, 0050
Class of service	First
Special fares	Children under 4: free, <i>no</i> guaranteed seat, <i>no</i> ticket required. Accompanied children 4-11: half fare. PTC *Cnn (nn =age) Youth under age 26 in Second class: 35% discount. PTC *YTHnn (nn =age) Senior age 60 and above: <i>no</i> discount
Ticketing	Issue ticket and report via ARC/BSP. Fax copy of agency issued ticket to AccesRail. AccesRail delivers travel documents to agency via courier. Minimum advance purchase period: 7 days before first travel date. Retain agent issued passenger receipt and flight coupon in case of refund.
Cancel, refund policy	15% cancellation fee. <i>Cannot</i> process through ARC/BSP. Send original agency issued ticket and flight coupon with AccesRail ticket to AccesRail. <i>Only</i> completely unused tickets can be refunded.

Eurail pass allows unlimited rail travel in 17 European countries:

Austria (including Lichtenstein), Belgium, Denmark, Finland, France (including Monaco), Germany, Greece, Hungary, Italy, Luxemburg, the Netherlands, Norway, Portugal, Republic of Ireland, Spain, Sweden, Switzerland, including some major shipping lines.

- Eurail passes are available to permanent residents of any country *except* those of Europe, the Russian Federation, Turkey, Morocco, Algeria or Tunisia.
- Eurail passes are non-transferable. Presentation of passport or passport replacing travel document is compulsory upon request by railway staff.

Eurail pass procedures:

- Book the desired pass type in Apollo and complete the PNR. Status will be NN.
- End and retrieve the PNR.
- Segments appear with an OSI line advising you to fax a copy of tickets to AccesRail's toll free fax number.
- Issue the ticket. Enter pass type and validity in endorsement box. Endorse ticket as "not valid for travel".
- Fax ticket to AccesRail's toll free fax number 1-877-625-4100. You must write exact delivery address, contact person and telephone number on the fax.
- AccesRail will deliver travel documents to agency via courier.
- AccesRail makes all payments through ARC/BSP.

Types of Eurail passes:

- Eurail Pass Consecutive

Book train / flight number 9B 0001.

Select booking class for validity:

- S 15 Days
- T 21 Days
- U 1 Month
- V 2 Months
- W 3 Months

- Eurail Pass Flexi

Note: Passenger can use travel days consecutively or non-consecutively.

Book train / flight number 9B 0002.

Select booking class for validity:

- J 10 days in 2 months
- O 15 days in 2 months

- Eurail Selectpass – 3 countries / 4 countries / 5 countries

- Unlimited rail travel in 3, 4 or 5 European countries.
- Countries must be adjoining.
- Traveler *cannot* change validity of his/her Eurail pass - neither number of travel days, nor countries, nor number of countries chosen.

Book train/flight 9B 0030 for select 3 countries pass.

Book train/flight 9B 0040 for select 4 countries pass.

Book train/flight 9B 0050 for select 5 countries pass.

Select booking class for validity:

- E 5 days in 2 months
- F 6 days in 2 months
- H 8 days in 2 months
- J 10 days in 2 months
- O 15 days in 2 months

Adjoining countries for Select Pass:

- Passenger can choose countries out of 22 countries, which have to be connected by train or ship; this means that 2 countries must be linked by a direct train or shipping line (*not* through another country) which is part of Eurail offer.
- Belgium/Netherlands/Luxemburg considered 1 country – Benelux.
- Bulgaria/Serbia/Montenegro considered as 1 country.
- Slovenia/Croatia considered as 1 country.

Enter country selection in an SSR field in PNR.

Example of four country selection - Germany, France, Switzerland and Italy.

✈:3OTHS/9B NN1 DE FR CH IT

Confirm countries by faxing information with ticket to AccesRail toll free fax number: 1-877-625-4100.

For adjoining countries, rail pass types, pseudo train numbers, booking class, validity, and fare basis codes see: www.accesrail.com

The following table lists Eurail train numbers and schedules.

Pass	Type	Train number	Departure city/time	Arrival city
Eurail Consecutive Pass		9B0001	XZU/643PM XZR/647PM	XZP
Eurail Flexi Pass		9B0002	XZU/653PM XZR/657PM	XZP
Eurail Select	3 countries	9B0030	XZU/658PM XZR/704PM	XZP
Eurail Select	4 countries	9B0040	XZU/705PM XZR/710PM	XZP
Eurail Select	5 countries	9B0050	XZU/708PM XZR/713PM	XZP

Norway in a Nutshell Pass (Available U.S./Canada only)

Train/flight numbers	0060-0064
Class of service	Second
Special fares	Children under 4: free, <i>no</i> guaranteed seat, <i>no</i> ticket required Accompanied children 4 – 15: half fare – PTC *Cnn (nn =age) Youth: <i>no</i> discount Senior: <i>no</i> discount
Ticketing	Issue ticket and report via ARC/BSP. Fax copy of agency issued ticket to AccesRail. AccesRail delivers travel documents to agency via courier. Minimum advance purchase period: 7 days before first travel date. Retain agent issued passenger receipt and flight coupon in case of refund.
Cancel, refund policy	15% cancellation fee. <i>Cannot</i> process through ARC/BSP. Send original agency issued ticket and flight coupon with AccesRail ticket to AccesRail. <i>Only</i> completely unused tickets can be refunded.

Norway in a Nutshell procedures:

- Book the desired pass type in Apollo and complete the PNR. Status will be NN.
- End and retrieve the PNR.
- Segments appear confirmed with an OSI line advising you to fax a copy of the tickets to AccesRail's toll free fax number.
- Issue ticket. Enter pass type and validity in endorsement box. Endorse ticket as "not valid for travel".
- Fax ticket to AccesRail's toll free fax number 1-877-625-4100. You must write exact delivery address, contact person and telephone number on fax.
- AccesRail will deliver travel documents to agency via courier.
- AccesRail makes all payments through ARC/BSP.

Norway in a Nutshell offers many combination tours between the main Norwegian cities of Bergen, Oslo, and Voss. Optional direction of travel is permitted as well as stopovers. Norway in a Nutshell passes correspond to the following tours:

- Bergen-Bergen
 - Train Bergen-Myrdal
 - Train Myrdal-Flåm
 - Boat Flåm-Gudvangen (Fylkesbaatane)
 - Bus Gudvangen-Voss
 - Train Voss-Bergen
- Voss-Voss
 - Train Voss-Myrdal
 - Train Myrdal-Flåm
 - Boat Flåm-Gudvangen (Fylkesbaatane)
 - Bus Gudvangen-Voss
- Oslo-Bergen (one-way trip, optional direction)
 - Train Oslo-Myrdal
 - Train Myrdal-Flåm
 - Boat Flåm-Gudvangen (Fylkesbaatane)
 - Bus Gudvangen-Voss
 - Train Voss-Bergen
- Oslo-Voss-Oslo
 - Train Oslo-Myrdal
 - Train Myrdal-Flåm
 - Boat Flåm-Gudvangen (Fylkesbaatane)
 - Bus Gudvangen-Voss
 - Train Voss-Oslo
- Oslo-Voss-Bergen-Oslo
 - Train Oslo-Myrdal
 - Train Myrdal-Flåm
 - Boat Flåm-Gudvangen (Fylkesbaatane)
 - Bus Gudvangen-Voss
 - Train Voss-Bergen
 - Train Bergen-Oslo

Validity:

- 2 months from date on ticket.
- All year. Bus does *not* drive through Stalheimskleiva during winter season.
- All trains, specific boats and buses.

Tour includes two railway lines: Flåm Railway and Bergen Railway. Change train at Myrdal.

For rail pass types, train numbers, booking class, validity, and fare basis codes see:

www.accesrail.com

The following table lists Norway in a Nutshell pass types, train numbers, and schedules.

Pass	Train number	Departure city/time	Arrival city
Bergen-Bergen Tour	9B0060	XZU/715PM XZR/720PM	XZP
Voss-Voss Tour	9B0061	XZU/723PM XZR/727PM	XZP
Oslo-Bergen Tour	9B0062	XZU/730PM XZR/735PM	XZP
Oslo-Voss-Oslo Tour	9B0063	XZU/735PM XZR/740PM	XZP
Oslo-Voss-Bergen-Oslo Tour	9B0064	XZU/740PM XZR/745PM	XZP

Scanrail Pass (Available U.S./Canada *only*)

Train/flight numbers	0007, 0008
Class of service	Second
Special fares	Children under 4: free, <i>no</i> guaranteed seat, <i>no</i> ticket required. Accompanied children 4-11: half fare. PTC *Cnn (nn =age) Youth age 12-25: PTC *YTHnn (nn =age) Senior age 60 and above: PTC *SRCnn (nn =age)
Ticketing	Issue ticket and report via ARC/BSP. Fax agency issued ticket to AccesRail. Travel documents delivered to agency via courier. Minimum advance purchase period: 7 days before first travel date Tickets valid 2 months from segment date on ticket.
Cancel, refund policy	15% cancellation fee <i>Cannot</i> process through ARC/BSP. Send original agency issued ticket and 9B issued ticket to AccesRail. <i>Only</i> completely unused tickets can be refunded.

Scanrail Pass offers full access to all lines operated by National State Railways of Sweden, Norway, Finland and Denmark. Scanrail pass also qualifies travelers for additional discounts on private railways, boats and ferries, buses and hotels.

Scanrail pass procedures:

- Book the desired pass type in Apollo and complete the PNR. Status will be NN.
- End and retrieve the PNR
- Segments appear confirmed with an OSI line advising you to fax a copy of the tickets to AccesRail's toll free number.
- Issue ticket. Enter pass type and validity in endorsement box. Endorse ticket as "not valid for travel".
- Fax ticket to AccesRail's toll free fax number 1-877-625-4100. You must write exact delivery address, contact person and telephone number on fax.
- AccesRail will deliver travel documents to agency via courier.
- AccesRail makes all payments through ARC/BSP.

For rail pass types, train numbers, booking class, validity, and fare basis codes see:

www.accesrail.com

The following table lists Scanrail pass types, train numbers, schedules, and classes.

Pass	Train number	Departure city/time	Arrival city	Class
Scanrail Consecutive	9B0007	XZU/745PM XZR/750PM	XZP	T (21days)
Scanrail Flexi	9B0008	XZU/800PM XZR/805PM	XZP	E (5 days in 2 months) J (10 days in 2 months)

Oresund Pass

Train/flight number	8150
Class of service	Second
Special fares	Children under 6: free, <i>no</i> guaranteed seat, <i>no</i> ticket required. Accompanied children 6-16: half fare. PTC *Cnn (nn =age) Youth – <i>no</i> discount Senior – <i>no</i> discount
Ticketing	Issue ticket and report via ARC/BSP. When you store fare, ticket prices in euros, but reports to ARC in USD and to BSP in CAD. Passenger must exchange agency issued ticket for travel documents at exchange point.
Cancel, refund policy	Follow ARC/BSP rules for refunds. 15% ticket refund penalty 15% exchange penalty

Oresund pass is a 2-day pass valid on any Danish Rail (DSB) train, Oresundstagen, Pagatagen, Kustpilen and on Scandlines and Sundsbussarnes ferries in the Skane and Copenhagen area. Oresund pass is *not* valid on metro trains in Copenhagen.

Ticket includes a round trip crossing of Oresund. Passenger must complete one crossing by train, other by Scandlines or Sundsbussarna between Helsingor and Helsingborg.

Note: You book the Oresund pass using unique city pairs. The Oresund pass is filed as train/flight 8150 from **XZE** to **XZP**.

Passenger may exchange ticket at following locations:

- Copenhagen International Airport 6AM -11PM
- Copenhagen Central Station 545AM -1130PM
- Malmo Central Station 815AM - 7PM Mon - Fri
815AM - 530PM Sat
815AM - 8PM Sun

Steps to Sell a Rail Pass in Apollo

Selling a rail pass in Apollo using AccesRail includes seven easy steps. They are:

1. On the Internet, go to www.AccesRail.com and determine which rail pass product you would like to sell to your customer.
2. Check availability.
 - Railpasses appear in Apollo as “pseudo flights” between the cities of RAIL and PASS:
 - In USA and Mexico, RAIL = XZU city code
 - In Canada, RAIL = XZR city code.
 - In USA, Mexico, and Canada, PASS = XZP city code.
 - First class pass = F booking code.
 - Coach (standard) class pass = Y booking code.
3. Sell train number that corresponds to railpass product you wish to sell.
4. Price the itinerary.
5. Complete the PNR.
6. Store the fare. (**Note:** PNR must contain Name field.)
7. Issue the ticket.

Step 1: Determine Rail Pass Product at www.AccesRail.com.

Step 2: Check Availability

To:

Type:

Check rail pass availability for August 23 departure (U.S./Mexico) A23JULXZUXZP+9B

Check rail pass availability for August 23 departure (Canada) A23JULXZRXZP+9B

Request additional rail pass availability A*

Availability Response (U.S./Mexico)

Window 1							
MO	15AUG	XZU	/	XZP	+	0:00	HR
1	9B6112	Y4	F4	XZUXZP1013A	1015A	TRN	0
2	9B6114	Y4	F4	XZUXZP1017A	1020A	TRN	0
3	9B6118	Y4	F4	XZUXZP1020A	1022A	TRN	0
4	9B6116	Y4	F4	XZUXZP1023A	1025A	TRN	0
5	9B6122	Y4	F4	XZUXZP1024A	1026A	TRN	0
6	9B6124	Y4	F4	XZUXZP1026A	1028A	TRN	0
7	9B6128	Y4	F4	XZUXZP1028A	1030A	TRN	0
8	9B6125	Y4	F4	XZUXZP1030A	1032A	TRN	0

Availability Response (Canada)

Window 1							
MO	15AUG	XZR	/	XZP	+	0:00	HR
1	9B6112	Y4	F4	XZRXP1013A	1015A	TRN	0
2	9B6114	Y4	F4	XZRXP1017A	1020A	TRN	0
3	9B6118	Y4	F4	XZRXP1020A	1022A	TRN	0
4	9B6116	Y4	F4	XZRXP1023A	1025A	TRN	0
5	9B6122	Y4	F4	XZRXP1024A	1026A	TRN	0
6	9B6124	Y4	F4	XZRXP1026A	1028A	TRN	0
7	9B6128	Y4	F4	XZRXP1028A	1030A	TRN	0
8	9B6125	Y4	F4	XZRXP1030A	1032A	TRN	0

Step 3: Sell Train Number for Pass Type You Wish to Sell

<u>To:</u>	<u>Type:</u>
Sell rail pass in coach class from line 1 of availability	01Y1
Sell two rail passes in first class from line 3 of availability	02F3

Step 4: Price Itinerary

<u>To:</u>	<u>Type:</u>
Price rail pass segment (<i>only</i> segment in PNR)	\$B
Price rail pass segment (segment 3 in PNR)	\$BS3

Step 5: Complete PNR (Add required and optional fields.)

Step 6: Store Fare (**Note:** PNR must contain Name field.)

<u>To:</u>	<u>Type:</u>
Store fare for rail pass PNR (U.S./Canada)	T:\$B/C9B/Znn (nn = commission)
Store fare for rail pass PNR for adult and child (U.S./Canada)	T:\$BN1-2*C8/C9B/Znn (nn = commission)
Store fare for rail pass PNR for youth (U.S./Canada)	T:\$B*YTH/C9B/Znn (nn = commission)
Store fare for rail pass PNR (Mexico)	T:\$B/CHR/Z5
Store fare for rail pass PNR for adult and child (Mexico)	T:\$BN1-2*C8/CHR/Z5
Store fare for rail pass PNR for youth (Mexico)	T:\$B*YTH/CHR/Z5

Step 7: Issue Ticket

<u>To:</u>	<u>Type:</u>
Issue ticket if form of payment already in PNR (U.S./Canada)	HB:C9B/Znn (nn = commission)
Issue ticket if form of payment already in PNR (Mexico)	HB:CHR/Z5
Issue ticket for cash form of payment	HB:FS
Issue ticket for check/cheque form of payment	HB:FCK
Issue ticket for credit card form of payment	HB:FAX372712345678901+D1206
Print itinerary/invoice (accountable)	HB:DID/F(form of payment)

AccesRail Point-to-Point Rail Service/Rules

Note: In PNRs where you have booked AccesRail point-to-point service and one of its interline partners, you must validate ticket on that airline's plate.

BritRail

Train/flight numbers	6200-7999
Special fares	Children under 5: free, <i>no</i> guaranteed seat, <i>no</i> ticket required. Accompanied children age 5–15: half fare. PTC *Cnn (nn =age) Youth: <i>no</i> discount Senior: <i>no</i> discount
Advance seats	No
Ticketing	Ticket valid for 6 months from date of segment.
Cancel, refund policy	15% refund penalty, 15% exchange penalty

When using London as a hub city, all railway lines originate in one of seven London rail stations:

- London Euston Station QQU
- London Kings Cross Station QQK
- London Liverpool Street Station ZLS
- London Paddington Station QQP
- London St Pancras Station QQS
- London Victoria Station ZEP
- London Waterloo Station QQW

Other hub cities in Great Britain:

- Birmingham-New Street QQN
- Birmingham International BHX
- Manchester-Piccadily QQM
- Manchester Airport MAN
- Edinburgh ZXE
- Glasgow ZGG

To access BritRail routes and station codes see: www.accesrail.com

BritRail Airport Express

Train/flight numbers	9000-9799
Special fares	Children under 5: free, <i>no</i> guaranteed seat, <i>no</i> ticket required. Accompanied children age 5-15: half fare. PTC *Cnn (nn =age) Youth: <i>no</i> discount Senior: <i>no</i> discount
Advance seats	No
Cancel, refund policy	15% refund penalty, 15% exchange penalty

Airport links:

- Heathrow Express offers service between London Paddington (QQP) and London Heathrow (LHR).
- Gatwick Express offers service between London Victoria (ZEP) and Gatwick Airport (LGW).
- Stansted Express offers service between London Liverpool Street (ZLS) and Stansted Airport (STN).

Dutch/Belgian Rail

Train/flight numbers	1601-1670
Special fares	Children under 5: free
Advance seats	No
Cancel, refund policy	No penalty

Dutch/Belgian Rail offers service between the Netherlands and Belgium. Netherlands Railways and SNCB-Belgian Railways provide service. You *cannot* book point to point rail services *within* either the Netherlands or Belgium.

You can book the following destinations through AccesRail:

- Amsterdam Central Station ZYA
- Amsterdam Schiphol Rail Station AMS
- Rotterdam Central Station QRH
- Antwerp Berchem ZYZ
- Brussels Midi ZYR

Tickets to/from Antwerp Berchem are also valid to/from Antwerp Central Station.

Tickets to/from Brussels Midi are also valid to/from Brussels Central and North Stations.

Booking classes are J (First class) and Y (Standard class).

Train runs hourly between Amsterdam and Brussels 15 times a day in each direction.

Norwegian Rail

Train/flight numbers	2000-3999
Special fares	Children under 4: free, <i>no</i> guaranteed seat, <i>no</i> ticket required. Accompanied children age 4-15: first child free, additional children half fare. PTC *Cnn (nn =age) Unaccompanied children age 4-15: PTC *Unn (nn =age) Youth: 25% discount with student ID card. PTC *YTHnn (nn =age) Senior: age 67 and above: half fare. PTC *SRCnn (nn = age)
Advance seats	Yes. Seat/Wagon number returned in SSR format. Enter an Associated Remark (RMA:) for inclusion on itinerary.
Cancel, refund policy	No penalty. Check fare rule. Some classes <i>not</i> refundable after departure.

Norwegian Rail offers eight routings in Norway:

- Oslo - Trondheim Dovre Line
- Trondheim - Bodo Northern Line
- Hamar - Trondheim Line
- Dombas - Andalsnes Rauma Line
- Lillehammer - Skien Line
- Oslo - Bergen Line
- Oslo - Kristiansand - Stavanger Southern Line
- Oslo - Halden Line

In some cases you may have to book separate segments for a point-to-point. For example to book Oslo-Bodo, you would have to book an Oslo-Trondheim segment and a Trondheim-Bodo segment. The same applies for intermediate points.

To view Norwegian Rail routes and station codes see: www.accesrail.com

Swedish Rail

Train/flight numbers	4000-5999
Special fares	Children under 5: free, <i>no</i> guaranteed seat, <i>no</i> ticket required. Accompanied children age 5-16: 2 children free, <i>no</i> ticket required, additional children 30% discount. PTC *Cnn (nn =age) Youth age 17-25: 30% discount. PTC *YTHnn (nn =age) Senior: <i>no</i> discount
Advance seats	Yes. Seat/Wagon number returned in SSR format. Enter an Associated Remark (RMA:n:) for inclusion on itinerary.
Cancel, refund policy	<i>No</i> penalty

Swedish Norwegian Rail routings:

- Stockholm – Gavle – Harnosand/Ostersund Line
- Uppsala – Arlanda – Stockholm – Orebro – Hallsberg Line
- Stockholm – Vasteras – Orebro – Hallsberg Line
- Uppsala-Sala – Vasteras – Eskilstuna – Linkoping Line
- Stockholm – Mora/Falun Line
- Stockholm – Jonkoping/Gothenburg Line
- Nassjo – Skovde Line
- Norrkoping – Nassjo – Falkoping – Gothenburg Line
- Stockholm – Karlstad – Oslo Line
- Stockholm – Malmo – Copehhagen Line
- Karlskrona – Kristianstad – Malmo – Copenhagen Line
- Gothenburg – Kalmar Line
- Oslo – Gothenburg – Malmo – Copenhagen Line

In some cases you may have to book separate segments for a point-to-point. For example to book Gavle-Malmo, book an Gavle-Stockholm segment and a Stockholm-Malmo segment. The same applies for intermediate points.

To access Swedish Rail routes and station codes see: www.accesrail.com

Skanetraffiken Rail

Train/flight numbers	8000-8149
Special fares	Children under 5: free, <i>no</i> guaranteed seat, <i>no</i> ticket required. Accompanied children age 5-16: 2 children free, <i>no</i> ticket required, do <i>not</i> include in PNR. Additional children 30% discount. PTC *Cnn (nn =age) Youth: <i>no</i> discount. Senior: <i>no</i> discount
Advance seats	No
Cancel, refund policy	<i>No</i> penalty

Skanetraffiken is a rail company operating between Copenhagen and Sweden.

Skanetraffiken routes:

- Copenhagen – Malmo
- Kristianstad – Hassleholm – Lund – Malmo – Copenhagen
- Angelholm/Helsingborg – Lund – Malmo – Copenhagen

City/Station codes:

- Angelholm/Helsingborg XYH
- Copenhagen CPH
- Hassleholm XWP
- Kristianstad KID
- Lund XGC
- Malmo XFR,XFP

Flam Railway

Train/flight numbers	8250-8277
Special fares	Children under 4: free, <i>no</i> guaranteed seat, <i>no</i> ticket required. Accompanied children age 4-15: PTC *Cnn (nn =age) Youth: <i>no</i> discount Senior: <i>no</i> discount
Advance seats	No
Cancel, refund policy	15% refund penalty. Refund can be applied up to 6 months from date of first ticketed segment.

- Flam Railway is a Norwegian rail company.
- Route is Flam to Myrdal.
- City/Station codes are Flam (XGH) and Myrdal (XOL).

Steps to Sell Point-to-Point Rail Service

Selling point-to-point rail service through AccesRail includes six easy steps. They are:

1. Check availability. Use rail station codes or city codes instead of airport codes.
 - **Note:** For a complete list of rail station codes, see: www.AccesRail.com
2. Sell train in class of service you wish.
3. Price itinerary.
4. Complete the PNR.
5. Store the fare. (**Note:** PNR must contain Name field.)
6. Issue ticket.

Step 1: Check Availability

To:

Check train availability from London to Cardiff, Wales, for August 15 departure

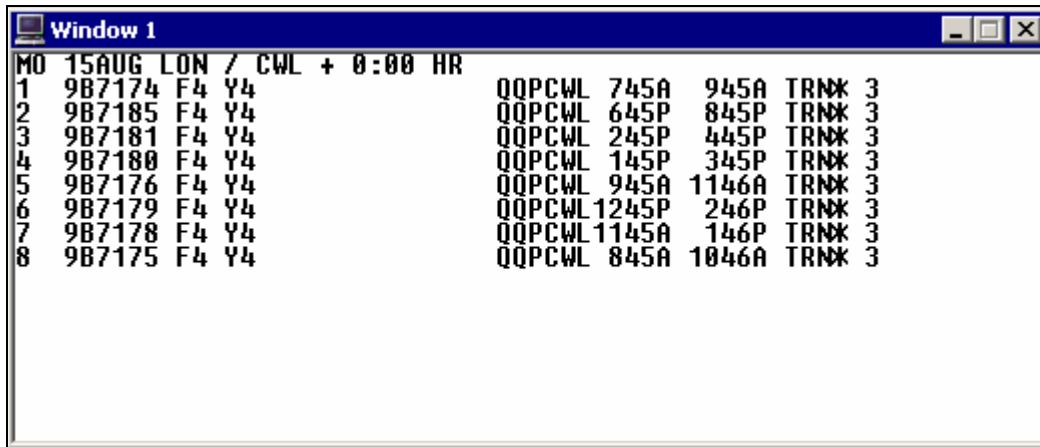
Request additional train availability

Type:

A15AUGLONCWL+9B

A*

Availability Response



	MO	15AUG	LON	/	CWL	+	0:00	HR					
1	9B7174	F4	Y4		QQPCWL	745A	945A	TRNK	3				
2	9B7185	F4	Y4		QQPCWL	645P	845P	TRNK	3				
3	9B7181	F4	Y4		QQPCWL	245P	445P	TRNK	3				
4	9B7180	F4	Y4		QQPCWL	145P	345P	TRNK	3				
5	9B7176	F4	Y4		QQPCWL	945A	1146A	TRNK	3				
6	9B7179	F4	Y4		QQPCWL	1245P	246P	TRNK	3				
7	9B7178	F4	Y4		QQPCWL	1145A	146P	TRNK	3				
8	9B7175	F4	Y4		QQPCWL	845A	1046A	TRNK	3				

Step 2: Sell Train in Class of Service You Wish

To:

Sell a train seat in coach class from line 2 of availability

Sell two train seats in first class from line 5 of availability

Type:

01Y2

02F5

Step 3: Price Itinerary

<u>To:</u>	<u>Type:</u>
Price train segment (<i>only</i> segment in PNR)	\$B
Price train segment (segment 4 in PNR)	\$BS4

Step 4: Complete PNR (Add required and optional fields.)

Step 5: Store Fare (**Note:** PNR must contain Name field.)

<u>To:</u>	<u>Type:</u>
Store fare for train PNR (U.S./Canada)	T:\$B/C9B/Znn (nn = commission)
Store fare for train PNR for adult and child (U.S./Canada)	T:\$BN1-2*C8/C9B/Znn (nn = commission)
Store fare for train PNR for youth (U.S./Canada)	T:\$B*YTH/C9B/Znn (nn = commission)
Store fare for train PNR (Mexico)	T:\$B/CHR/Z5
Store fare for train PNR for adult and child (Mexico)	T:\$BN1-2*C8/C9B/Znn (nn = commission)
Store fare for train PNR for youth (Mexico)	T:\$B*YTH/CHR/Z5

Step 6: Issue Ticket

<u>To:</u>	<u>Type:</u>
Issue ticket if form of payment already in PNR (U.S./Canada)	HB:C9B/Znn (nn = commission)
Issue ticket if form of payment already in PNR (Mexico)	HB:CHR/Z5
Issue ticket for cash form of payment	HB:FS
Issue ticket for check form of payment	HB:FCK
Issue ticket for credit card form of payment	HB:FAX372712345678901+D1206
Print itinerary/invoice (accountable)	HB:DID/F(form of payment)

Additional Entries

<u>To:</u>	<u>Do this:</u>
Display AccesRail PNR by last name	** -WALTERS
Display rail pass tariff (U.S./Mexico)	\$DXZUXZP+9B
Display rail pass tariff (Canada)	\$DXZRXZP+9B
Display point-to-point train tariff	\$DQQPCWL+9B
Find point to point exact stops	VIT9B1629/11AUG
Add BSP ticket remark (Canada)	T-G*RC/41 (business travel) T-G*RC/42 (pleasure travel)
View AccesRail PNRs on queue	Normal Apollo queue entries
View Apollo Help for AccesRail	HELP ACCESRAIL
View AccesRail information in Apollo	S*AIR/9B

Support Information

Apollo Customer Support Center web site	http://support.galileo.com/acsc
AccesRail website	www.AccesRail.com
AccesRail help desk	514-733-4962
AccesRail fax number	514-733-5541