Galileo VacationsSM powered by Softvoyage Inc.

Agent Quick Reference



Acknowledgement:
This document was developed by Galileo by Travelport, Training and Development. Customer feedback is important to us. Please take a few minutes to send any questions or comments to us at training.development@galileo.com

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Galileo VacationsSM powered by Softvoyage Inc. is a web-based shopping and booking system for Canadian travel agents. It allows you to search and book travel, ITCs and FITs for leading Canadian tour operators from a single screen.

Galileo Vacations is the most efficient leisure search and booking tool available to Canadian travel agents.

Galileo Vacations Features

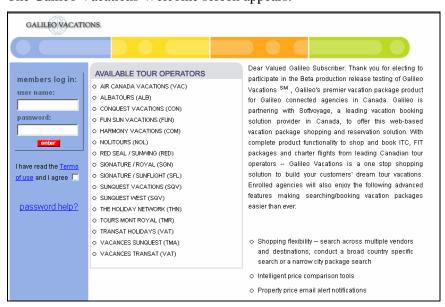
Galileo Vacations provides you with:

- Availability 24 hours a day, 7 days a week, 365 days a year.
- Robust search functionality:
 - Search across multiple destinations and tour operators.
 - Search for last-minute specials.
 - Input optional search criteria such as date range, resort location, property name, hotel facilities, and package price limits or initiate a flexible date search.
- A single search request to view all packages with easy comparison of package properties, travel dates and airlines.
- Displays that include all prices, taxes, and commissions (net or gross).
- Detailed package descriptions from tour operators' electronic brochures.
- Detailed hotel descriptions and pictures.
- Email alerts when prices reach a pre-specified price point.
- Creation of an Apollo PNR.
- Reservation management that includes:
 - Modify or cancel bookings.
 - View or apply payments.
 - Print booking details.
 - Enter remarks.
 - Book options such as ground transportation and activities.
- Immediate price confirmation and availability all bookings made within tour operator's system.
- Powerful control center that imports data to your back office software and manages usernames and passwords.

Access Galileo Vacations

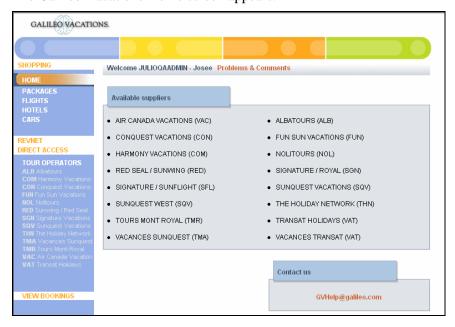
To access Galileo Vacations, use the following steps.

1. On the Internet, enter: http://www.galileovacations.com
The Galileo Vacations Welcome screen appears.



- 2. Enter your user name and password as assigned by your Galileo Vacations administrator.
- 3. Click the Enter button.

The Galileo Vacations Home screen appears.



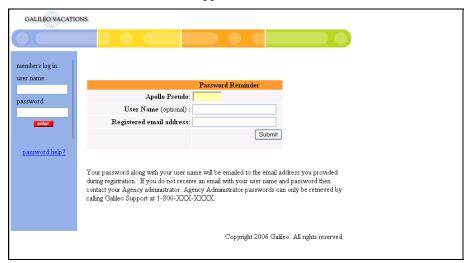
Galileo Vacations offers you four options:

- Packages
- Flights
- Hotels
- Cars

Password Recovery

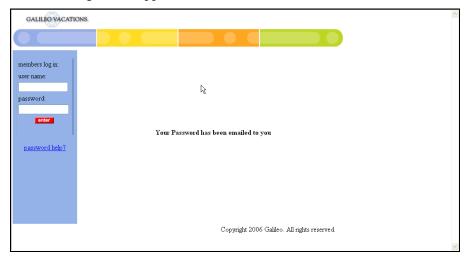
If you have forgotten your password, click the password help? link on the left side of the Welcome page.

The Password Reminder screen appears.



Complete the fields on the screen and click the Submit button.

The following screen appears.



General Navigation

- Click any field with your mouse to select or enter information. You may also use your keyboard Tab key to move through the fields.
- Click the icon to display a list of available selections. Then click an item from the list to select it.
- Click the icon to display the calendar. Click the arrows (< and >) to select a month. Click the desired date to select it.
- Click the underlined text hyperlink Cancun 3 RM-MOONGT ELTUKAN CONDOTEL 3 RM-MOONGT ELTUKAN CONDOTEL 3 EP SEL TOWN TOWN TO THE TOWN TOWN THE TOWN TOWN TOWN THE TOWN TOWN TOWN THE TOWN TOWN THE TOWN TOWN THE T
- Click the menu items to the left on the screen to move to a display or function.
- Click page numbers to see additional results.

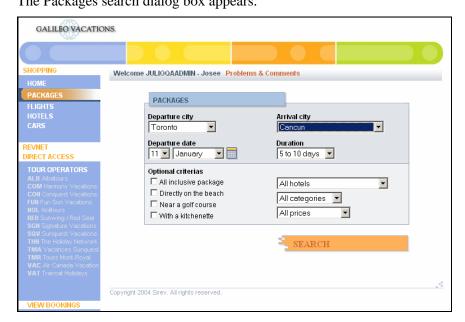
Note: Screens and functions vary based on vendor.

Packages Option

The Packages option enables you to search across all tour operators or specify an operator. You may also specify additional search criteria.

To search for a package, use the following steps.

Click the Packages option on the left side of the Home screen.
 The Packages search dialog box appears.

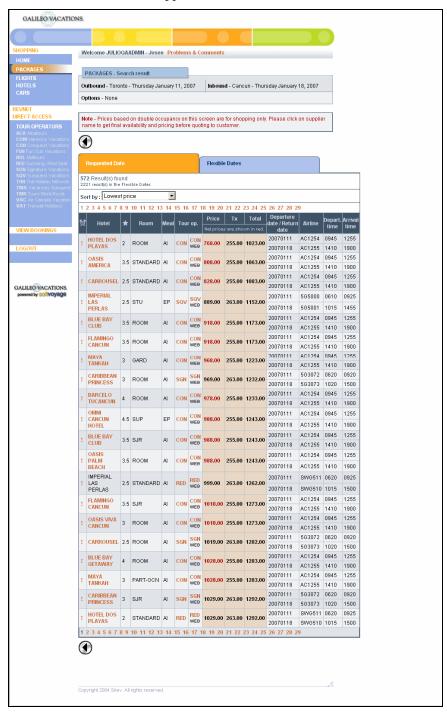


2. Enter or select the departure and arrival cities, departure date, and duration.

Note: You may also select items in the Optional criteria area such as hotel location, category, or price range. The default is All Tour Operators.

3. Click the Search button.

The search results screen appears.



Available packages for the requested date appear on the Requested Date tab. Available packages for other dates display on the Flexible Date tab. Click that tab to view additional results. Each tab lists the number of results found for each date option. The current page number appears in black at the bottom of the screen.

- 4. The default is sort by lowest price. For other options to sort your results, click the down arrow in the Sort by field.
- 5. You can click the hotel name to view a description of the hotel. Use the scroll bars to view all information.
- 6. To select a package, click the Tour op. code on the same line as your selected hotel to begin the booking process.

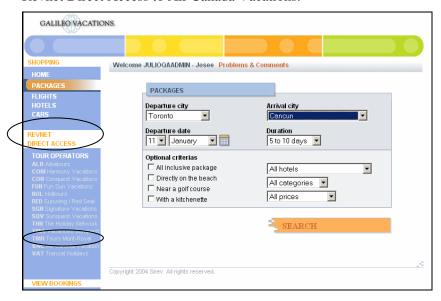
Depending on the operator/option you select, one of two booking paths appears:

- Traditional (blue screen interface).
- Web interface.

Note: The Web interface differs from the traditional (blue screen) interface for several tasks. Using the Web interface, you *cannot*:

- Cancel a booking.
- Apply a payment after completing a booking.
- View the Products information and Promotions/Specials (blue screen options 11 and 12).
- · Book open jaws.
- Sell tour operator insurance.
- Sell miscellaneous products such as transfers, excursions, etc.

Note: For Air Canada Vacations, we recommend package shopping through Revnet Direct Access to Air Canada Vacations.



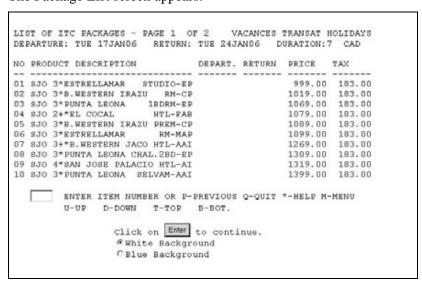
Traditional Booking Path

The booking screen appears with fields populated with your criteria.

AVAILABILITY - DEPARTURE CITY DEPARTURE DATE DEPARTURE CLASS ROOM TYPE	17JAN06	VACANCES TRANSAT H DESTINATION SI NIGHTS OR RETURN DATE 7 RETURN CLASS	
NUMBER OF ADULT AGES OF NON ADU PACKAGE TYPE PACKAGE MAXIMUM AMOUNT	(OPTIONAL) (OPTIONAL) (OPTIONAL)	CAD	
CURRENCY	ENT P-P	ER TO CONTINUE OR REV. O-QUIT *-HELP M-MENU Enter to continue. ackground	

7. Enter any additional information and then click Enter.

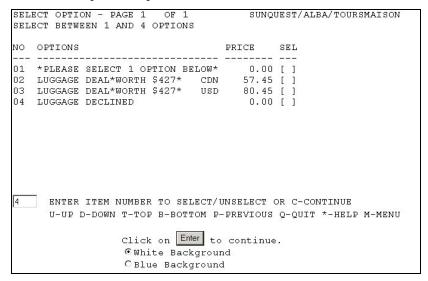
The Package List screen appears.



8. Enter the item number of the package you wish to book and then click Enter. You may also enter U, D, T or B to move up, down, top or bottom to display more packages.

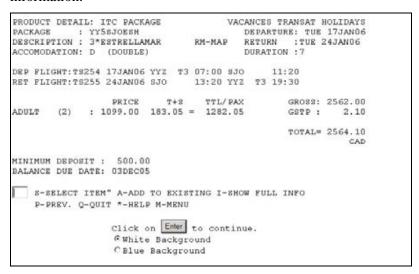
Note: Depending on the tour operator, you may need to select tour options.

Here is a sample tour options screen.



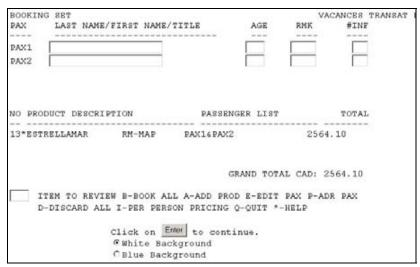
- 9. Enter an option number if appropriate and complete any additional option screens.
- 10. Click the Enter button.

The Product Detail screen appears listing the package and price information.



11. Select the action you wish to perform and then click the Enter button.

The passenger information screen appears.

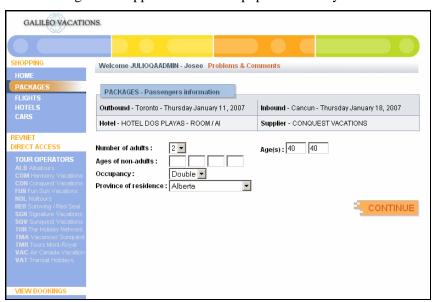


- 12. Enter the passenger information, select the action you wish to perform, and click the Enter button.
- 13. Follow the screen prompts for the action you selected and click the Enter button.
- 14. Add all of the information required and complete your booking.
 Your Apollo system PNR record locator appears on the confirmation booking screen.

You can click any of the tabs to begin researching another vacation or click Log Out to exit Galileo Vacations.

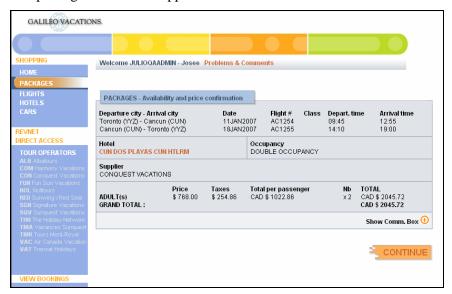
Web Booking Path

The Booking screen appears with fields populated with your criteria.



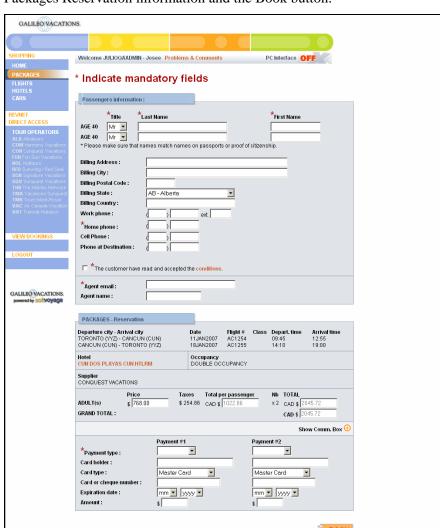
7. Enter any additional information and then click the Continue button.

The package information appears.



8. Verify the information is correct and then click the Continue button.

Note: Depending on the tour operator, the Show/Hide Comm. Box may appear. Click the button to show or hide the commission information.



The Passengers Information dialog box appears followed by the Packages Reservation information and the Book button.

- Click the conditions link and discuss the package conditions with your customer or print a copy of the conditions and give to the customer for their review.
- 10. Click the box to indicate that the passenger accepts the conditions.
- 11. Enter the passenger names and phone numbers, your email and name and the form of payment. You may use 2 forms of payment. Be sure to apply payment by the due dates or the booking may be cancelled.
- 12. Click the Book button.

The Reservation Confirmation screen appears with the reservation number and the confirmed reservation. Make a note of the reservation number in case you need to access it later.

You may now click any of the options to begin researching another vacation or click Log Out to exit Galileo Vacations.

'Please do not click 'BOOK' twice to avoid double booking

Flights Option

Use the Flights option to search across available tour operators to book air *only* and charter flights.

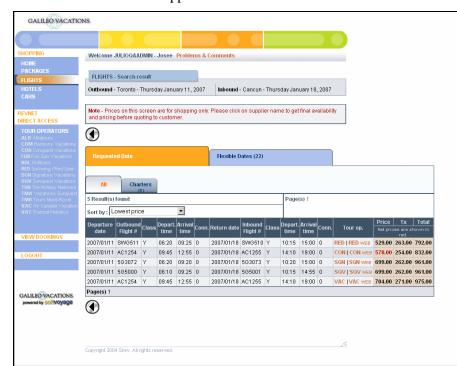
To book air *only* and charter flights, use the following steps.

1. Click the Flights option on the left side of the screen.

The Flights search dialog box appears.



2. Enter your criteria and click the Search button.



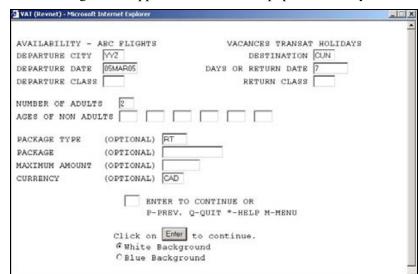
The search results screen appears.

If Galileo Vacations finds flights for your requested date, they appear on the Requested Date tab. If Galileo Vacations finds flights for other dates, it lists them on the Flexible Date tab. Click that tab to view additional results. The tabs also list the number of results found for each date option. Multiple pages of results may exist for each date option. Click the page number to view more results.

The screen also lists flights as All (scheduled air and charters) or Charters. Select the appropriate tab for your passengers' needs.

- 3. Click the tour operator code on the line of the flights you want to book. Depending on the operator/option selected, one of two booking paths appears:
 - Traditional
 - Web

Traditional Booking Path

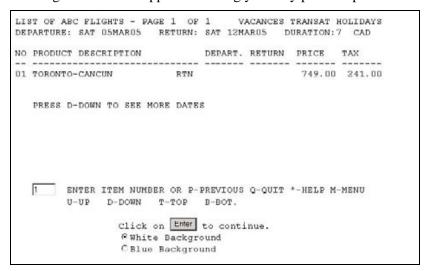


The Booking screen appears with the fields populated with your criteria.

4. Enter any additional information and click the Enter button.

The Flight List screen appears showing your city pair and price.

A Internet



5. Enter the item number you wish and click the Enter button.

The Product Detail screen appears listing the flight and the price information.

PRODUCT DETAIL: ABC FLIGHT	VACANCES TRANSAT HOLIDAYS
PACKAGE : YY5CUNABC	DEPARTURE: SAT 05MAR05
DESCRIPTION : TORONTO-CANCUN	R RETURN : SAT 12MAR05
PACKAGE TYPE: RETURN FLIGHT	DURATION :7
FACKAGE TIPE. KETOKN FELIGHT	DURATION . /
DDD DIEGOT BOSAS OFWIDOE 1910 BO 17 OF	avar 00 10
DEP FLIGHT: TS640 05MAR05 YYZ T3 17:05	
RET FLIGHT: TS641 12MAR05 CUN 21:10	YYZ T3 01:55
PRICE T+S TTL	/PAX GROSS: 1978.00
ADULT (2) : 749.00 241.05 = 99	0.05 GSTP: 2.10
	TOTAL= 1980.10
	CAD
	CAD
MINIMUM DEPOSIT : 1830.30	
BALANCE DUE DATE: 02FEB05	
Market and	
S S-SELECT ITEM" A-ADD TO EXISTING I	-SHOW FULL INFO
The state of the s	
F-ALT FLIGHTS P-PREV. Q-QUIT *-HEL	P M-MENU
Click on Enter to con	ntinue.
• White Background	
CBlue Background	

6. Select the action you wish to perform and click the Enter button.

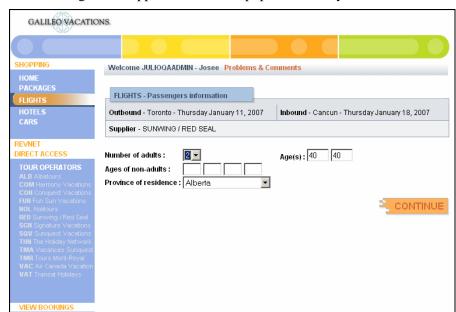
The Passenger Information screen appears.

BOOKING SET PAX LAST NAME/FI	RST NAME/TITLE	AGE	VA RMK	CANCES TRANSAT
DAST NAME/FI				
PAX1				
PAX2				
				12000007
NO PRODUCT DESCRIPTI	ON	PASSENGER LIST		TOTAL
1TORONTO-CANCUN	RTN PAX	16PAX2	1980	. 10
		GRAND TO	TAL CAD: 1	980.10
ITEM TO REVIEW	B-BOOK ALL A-A	DD PROD E-EDIT	PAX P-AD	R PAX
D-DISCARD ALL	-PER PERSON PR	ICING Q-QUIT *	-HELP	
cı	lick on Enter to	continue.		
Œ	White Backgrou	nd		
i C	Blue Backgroun	d		

- 7. Enter the passenger information, select the action you wish to perform, and click the Enter button.
- 8. Follow the screen prompts for the action you selected and click the Enter button.
- Add all of the information required and complete the booking.Apollo creates the PNR.

You can click any of the tabs to begin researching another vacation or click Log Out to exit Galileo Vacations.

Web Booking Path



The Booking screen appears with fields populated with your criteria.

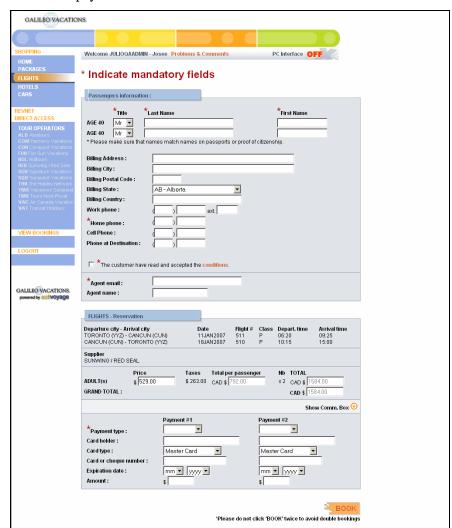
4. Enter any additional information and click the Continue button.

The Availability and price confirmation screen appears.



Note: Depending on the tour operator, the Show/Hide Comm Box may appear. Click the link to show or hide the commission information.

5. Verify the information is correct and then click the Continue button.



The Flights Reservation screen appears with the Passenger Information screen and payments area.

- 6. Click the conditions link and discuss the package conditions with your customer or print a copy of the conditions and give to the customer for their review.
- 7. Click the box to indicate that the passenger accepts the conditions.
- 8. Enter the passenger names and phone numbers, your email and name, and the form of payment.
- 9. Enter up to two forms of payment. Apply payment by the due dates or the booking may be cancelled.
- 10. Click the Book button.

The Reservation Confirmation screen appears with the reservation number and the confirmed reservation. Make a note of the reservation number in case you need to access it later. Apollo creates the PNR.

You may now click any of the options to begin researching another vacation or click Log Out to exit Galileo Vacations.

Hotels Option

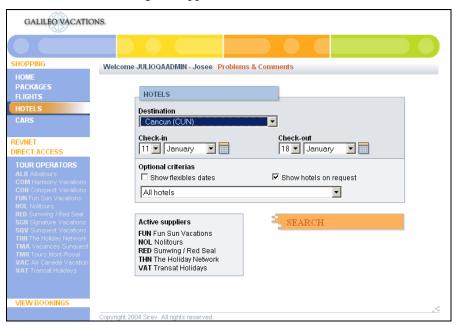
Use the Hotels option to search tour operators (THN, Red Seal/Sunwing, Fun Sun, and Air Transat Holidays *only*) to book a hotel *only* package.

Note: Shopping for hotels is *only* available through the Web interface.

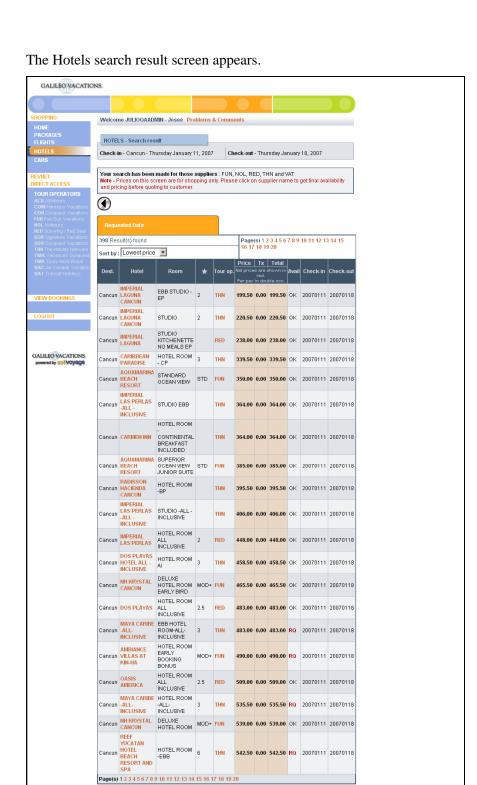
To book a hotel *only* package, use the following steps.

1. Click the Hotels option on the left side of the screen.

The Hotels search dialog box appears.



2. Enter your criteria and then click the Search button.



lacksquare

Galileo Vacations displays available hotels on the Requested Date tab. The tab lists the number of results found and, when applicable, contains links to multiple pages of results.

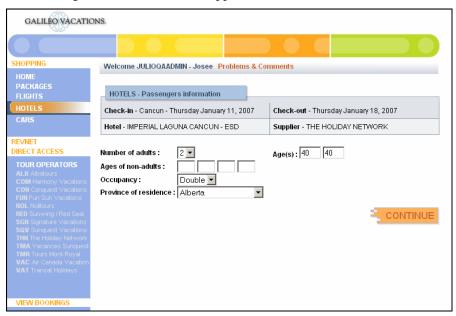
If you indicated you are interested in Flexible Dates on the search criteria page, the system displays the Flexible Dates tab.

Use the Sort By field to sort the results by lowest price, tour operator, destination, hotel name, stars (rating) and room type.

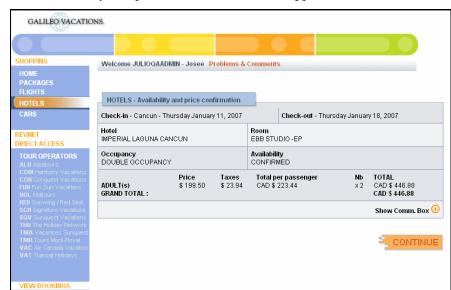
Note: The RQ code in the Availability column indicates the availability is on a request basis and may *not* be available. The OK code indicates the room is available to book and confirm.

3. Click the tour operator code on the line of the hotel you wish to book.

The Passenger Information screen appears.



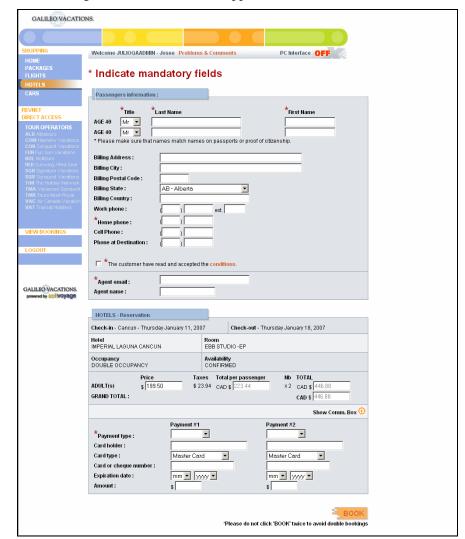
4. Verify the number of passengers, ages for applicable children and seniors and the occupancy type are correct and then click the Continue button.



The Availability and price confirmation screen appears.

Note: If you selected a hotel with the RQ code in the availability column, the Availability header on this screen displays ON REQUEST.

- 5. Depending on the tour operator, the Show/Hide Comm Box link may appear at the bottom of the screen. Click this link to show or hide the commission information.
- 6. Verify the price and then click the Continue button.



The Passengers information screen appears.

- 7. Enter the passenger names, phone numbers, your email address and name.
- 8. Click the box to indicate acceptance of the tour operator's terms and conditions. Click the link to view all conditions and discuss with your customer. You may also copy and print these for your customer.
- 9. Enter up to two forms of payment. Apply payment by the due dates or the booking may be cancelled.
- 10. Click the Book button.

The Reservation Confirmation screen appears with the reservation number and the confirmed reservation.

Make a note of the reservation number in case you need to access it later. Apollo creates the PNR.

Because you entered your email address, you will receive an email confirmation of the reservation for your customer.

Example

```
Thank you for making your travel arrangements with AGENCY
NAME HERE.
Your reservation details are listed below for your review.
PLEASE PRINT OR SAVE THIS PAGE AND KEEP IT AS YOUR RECORD OF
YOUR REQUEST/PURCHASE.
Please check all your booking details and ensure that all
the passenger names are the same as the names on each
passenger's passport.
BOOKING DETAILS
Confirmation number: 2518215
Booking Status: OK
Confirmation date: Tue Nov 8 14:35:02 2005
Travel provided by: Fun Sun Vacations
Destination: Las Vegas (LAS)
Departing date: 2006/01/22
Return date: 2006/01/26
Duration: 4 nights
Hotel name: EXCALIBUR HOTEL AND CASINO
HR HOTEL ROOM CONFIRMED
Occupancy: D DOUBLE OCCUPANCY
PAYMENT
Adult price: 2 x $ 330.00
Adult tax: 2 x $ 0.00
Total: $ 660.00
Payment #1
Type: CH
Credit card / cheque no: XXXX
Amount:
           660.00
PASSENGER INFORMATION
Passenger #1: MRS SYLVIA POTTER
Passenger #2: MR CALVIN POTTER
Home phone: (123) 4456789
```

You may now click any of the options to begin researching another vacation or click Log Out to exit Galileo Vacations.

Cars Option

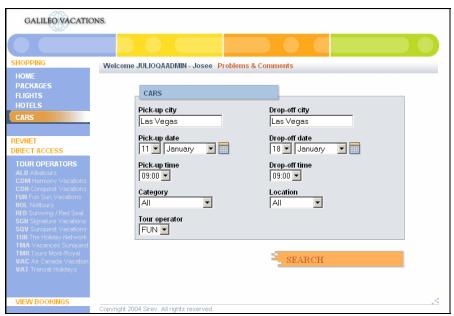
Use the Cars option to search tour operators (THN, Red Seal/Sunwing, and Fun Sun *only*) to book a car rental.

Note: Shopping for cars is *only* available through the Web interface.

To search available tour operators to book a car rental, use the following steps.

1. Click the Cars option on the left side of the screen.

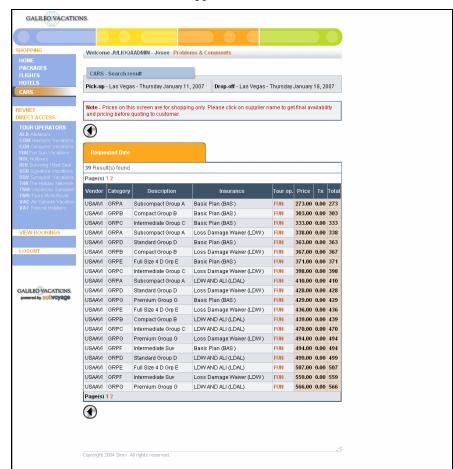
The Cars search screen appears.



2. Enter your criteria.

Note: You may select a tour operator from the drop down box if multiple operators exist.

3. Click the Search button.



The Cars Search result screen appears.

Galileo Vacations displays available cars on the Requested Date tab. The tab lists the number of results found and, when applicable, contains links to multiple pages of results.

4. Click the tour operator code on the line of the car you wish to book.

The Passenger Information screen appears.

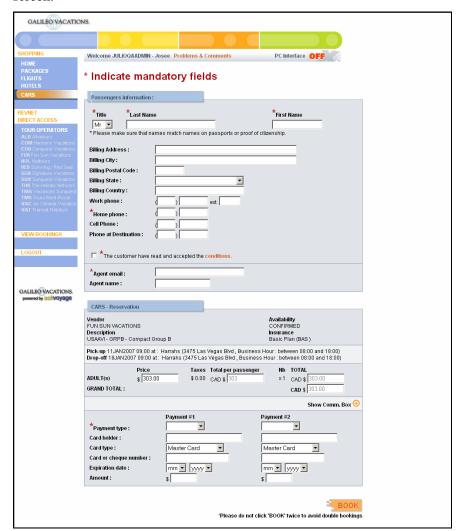
5. Verify the pick-up and drop-off locations are correct and then click the Continue button.

The Availability and price confirmation screen appears.



Depending on the tour operator, the Show/Hide Comm Box link may appear. Click this link to show or hide the commission information.

6. Verify the price is correct and click the Continue button.



The Cars Reservations screen appears with the Passenger information screen.

- 7. Click the box to show acceptance of the tour operator's Terms & Conditions of Sale. Click the link to view all conditions and discuss with your customer. You may want to copy and print these for your customer.
- 8. Enter up to two forms of payment. Apply payment by the due dates or the booking may be cancelled.
- 9. Click the Book button.

The Reservation Confirmation (similar to the hotel one) screen appears with the reservation number and the confirmed reservation. Make a note of the reservation number in case you need to access it later. Apollo creates a PNR. You also receive an email confirmation of the reservation.

You may now click any of the options to begin researching another vacation or click Log Out to exit Galileo Vacations.

Retrieve a Reservation

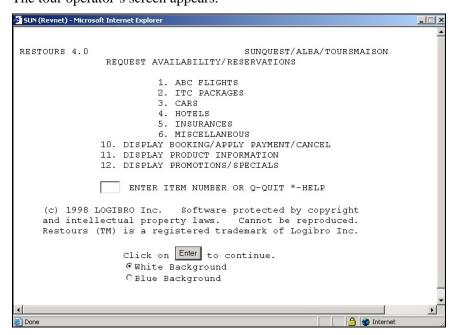
Some operators allow you to view bookings from their direct booking path. If there is *not* an option to view the booking, the tour operator does *not* allow this function.

To retrieve a reservation, use the following steps.

1. On the Galileo Vacations Home screen, position your mouse pointer over the Tour Operator list on the left side of the screen.



2. Click Revnet Direct Access and then click the appropriate tour operator. The tour operator's screen appears.



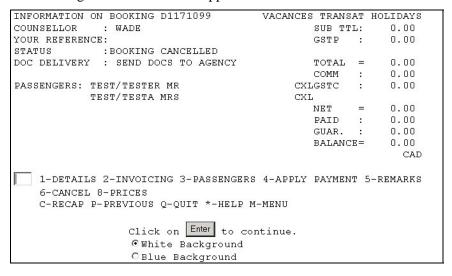
3. Enter the appropriate item number in the field. Item numbers may vary with each tour operator. For this operator, enter item 10 - Display Booking/Apply Payment/Cancel.

The Display Booking screen appears.

DISPLAY BOOKING VACANCES TRANSAT HOLIDAYS
BOOKING NUMBER (OPTIONAL) d1171099
NAME OR PART OF THE NAME (OPTIONAL)
DEPARTURE DATE FROM (OPTIONAL) 01FEB05
YOUR REFERENCE (OPTIONAL)
ENTER TO CONTINUE OR P-PREV. Q-QUIT *-HELP M-MENU
Click on Enter to continue. • White Background • Blue Background

- 4. Enter your Galileo Vacations booking number or the passenger's name.
- 5. Click the Enter button.

The booking information screen appears.



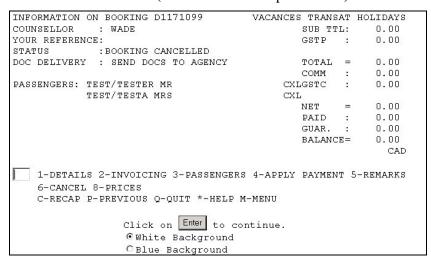
Modify or Cancel a Reservation

Once you have retrieved the reservation, you can view additional booking information, make modifications or cancel the booking. From the booking information screen, select the action you wish to perform and click the Enter button.

Note: Some tour operators do *not* allow modifications or cancellations through Galileo Vacations and require you to call the operator directly.

For those operators who do allow these functions, use the following steps.

1. Retrieve the reservation. (See last section for procedures.)



- 2. Enter the item number for the action you wish to perform, for example, item 4 Apply Payment or item 6 Cancel.
- 3. Click the Enter button.

When you modify or cancel a booking in Galileo Vacations, the system does *not* automatically modify or cancel the Apollo PNR.

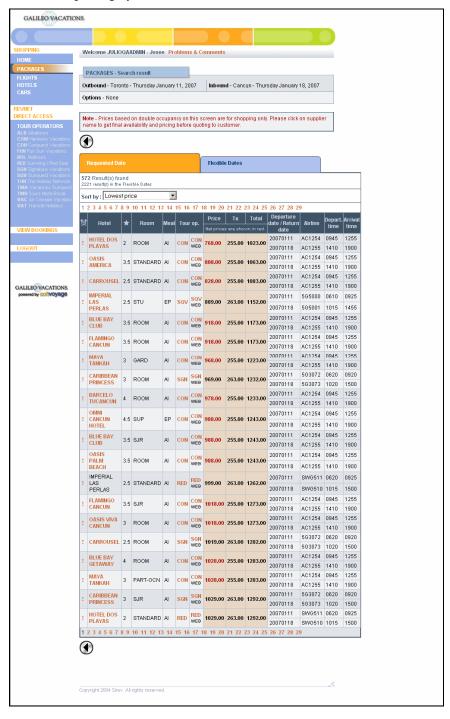
To keep the Apollo PNR in sync with the Galileo Vacations booking, you must notify your administrator of any modification or cancellation. Your site manager then must request a mergeback to the Apollo PNR.

Set an Alert

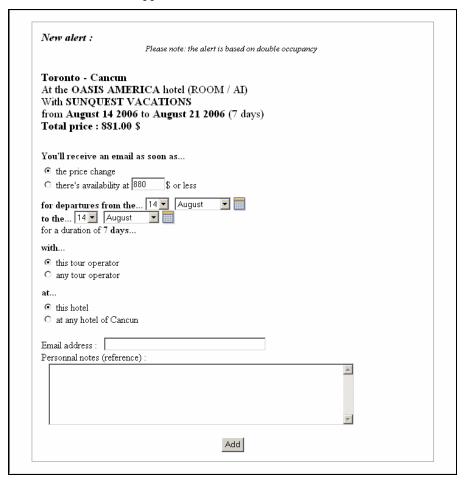
You may set an alert to receive an email based on certain criteria such as when the tour package falls below a certain price or when the package price changes.

To set an alert, use the following steps.

1. On the search results screen, click the exclamation point (!) on the left next to the package you wish.



The New alert screen appears.



- 2. Enter your selected criteria, your email address, and add any personal notes for your own reference.
- 3. Click the Add button.

When the package meets your selected criteria, you receive an alert message at your email address.

A sample alert message appears below.

Departure: Toronto - YYZ

Destination: Cancun - CUN

With the Tour Operator(s): all Tour Operators

Departure date: on the 20060901

Duration: 7 days

at the CARIBBEAN PARADISE (ROOM / BP)

Price: \$ 651 or less

At least one result match your request,
the cheapest being with SUN at \$ 621.00:

The CARIBBEAN PARADISE (ROOM / BP), departing on the 20060901

Your personal notes:

Tracking property for Client Smith.

Passive PNR Options

Your Galileo Vacations Administrator selects the passive PNR option for your agency backroom system from the following table.

Select back-office system Basic PNR only PNR with Paid and Due information Global Accounting System GBO with T-MS fields

GBO with TUR segments

Trams Accounting System

When setting up your access to Galileo Vacations, your Administrator can also provide you with the capability to access the View Bookings menu option.

With Galileo Vacations, by using passive PNR options to create an Apollo PNR, you can:

- Create a customer invoice.
- Drive accounting information to your back office system.
- Manage passive PNRs for your bookings.

Galileo Vacations creates a passive PNR in Apollo, but does not add or modify segments in a previously created PNR.

Galileo Vacations stores the record locator sent back from Apollo in the booking and you can display an image of the vendor booking.

If you make the booking via the traditional (blue screen) interface, Galileo Vacations creates a basic passive PNR. If you make the booking via the Web interface, Galileo Vacations gives the option to build a passive PNR with specific accounting data information such as vendor code, travel type, etc. Your administrator sets these options in the Galileo Vacations Control Center to accommodate your back office settings.

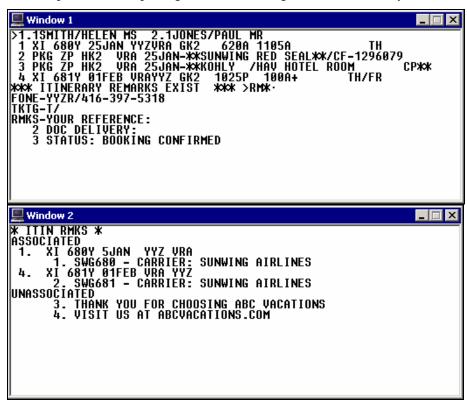
Your administrator can set the options to include air segments as TUR or Standard segments and also unassociated itinerary remarks.

Note: You must enter any other necessary T- (e.g. BSP routing code T-G*RC/22 to issue invoices) or additional entries for your backroom system.

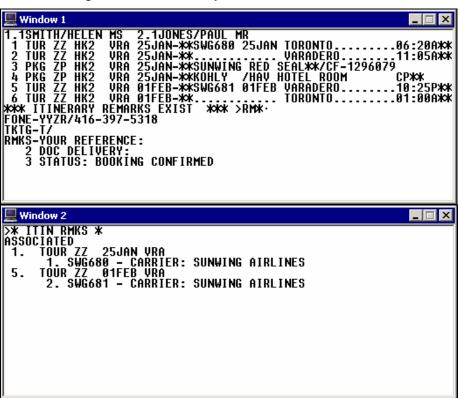
Basic PNR Only

- TUR segment containing vendor name and confirmation.
- TUR segment containing information on product sold.
- Flight information as TUR or standard air segments (as set by your administrator).
- Optional unassociated itinerary remarks (as created by your administrator).

Sample PNR with package, standard air segments, and itinerary remarks



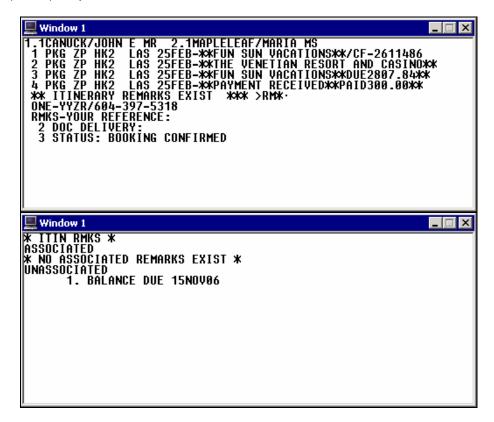
Sample PNR with package, air TUR segments, and itinerary remarks



PNR with Paid and Due Information

- All information included in Passive PNR option
- TUR segment containing the total amount due from customer.
- TUR segment containing the total amount paid by customer.
- Unassociated Itinerary Remark containing balance due date.

Sample hotel only PNR (no air), deposit with date due, and unassociated remarks



Sample PNR package, full payment, and air as standard segment

Global Accounting System

- All information included in basic PNR option.
- T-G*COS/ fields contain the following information:
 - Sale amount/commission amount (if full payment)/travel type or name (created by your administrator)/passenger number
 - tax amounts and codes (if full payment)
 - form of payment if credit card

Sample PNR package, full payment and air as standard segment

GBO with T-MS Fields

- All information included in basic PNR option.
- TUR segments for due and paid contain vendor name and form of payment information.
- T-MS fields for GBO accounting contains the following information:
 - product number or name/vendor number (as created by your administrator).
 - /sale amount-vendor confirmation number.
 - tax amounts and codes (if full or final payment)/commission amount or percent (if full or final payment)/form of payment

Sample PNR package, deposit only, and standard air segments

Sample PNR package, full payment, and standard air segments

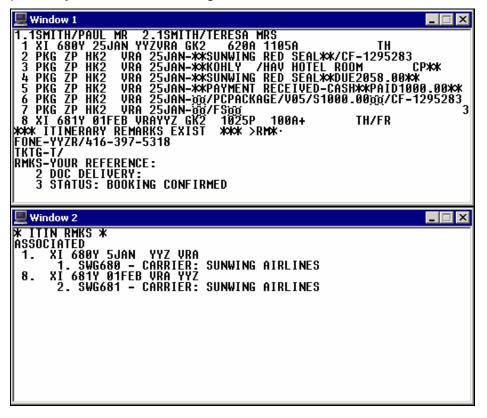
```
Window 1

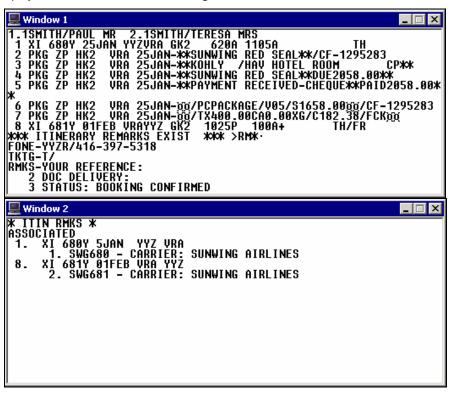
1.1LEBLANC/SERGE M 2.1LEBLANC/MARIE MME
1 TS9999Y 04JAN YULCMW GK2
2 PKG ZP HK2 CMW 04JAN-***TOURS MONT-ROYAL***/CF-26450
3 PKG ZP HK2 CMW 04JAN-****BRISAS SANTA LUCIA STANDARD ALL INCLU SIVE**
4 PKG ZP HK2 CMW 04JAN-***TOURS MONT-ROYAL*****DUE1956.00***
5 PKG ZP HK2 CMW 04JAN-***PAYMENT RECEIVED CASH*****PAID500.00***
6 TS9999Y 11JAN CMWYUL GK2
FONE-YYZR/514-397-5318
TKTG-T/
RMKS-YOUR REFERENCE:
2 DOC DELIVERY:
3 STATUS: BOOKING CONFIRMED
TRMK-MS/PC12/V09/TK26450/S500.00
2 MSX/FS
```

GBO with TUR Segments

- All information included in basic PNR option.
- TUR segments for due and paid contain vendor name and form of payment information.
- TUR segment for GBO accounting contains the following information:
 - product number or name/vendor number (as created by your administrator)/sale amount-vendor confirmation number.
 - Tax amounts and codes (if full payment)/commission amount or percent (if full payment)/form of payment.

Sample PNR package, deposit only, and standard air segments





TRAMS Accounting System

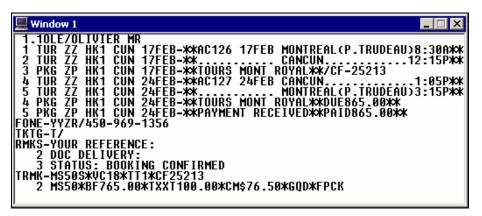
- All information included in basic PNR option.
- TUR segments for due and paid contain vendor name and form of payment information.
- T-MS field contains the following information:
 - segment number/booking type/vendor code/travel type/vendor confirmation number.
 - segment number/base fare/tax amounts and codes (if full or final payment)/commission amount or percent (if full or final payment/VAT tax options for gst etc./form of payment
 - for deposits FA (final payment amount) FC (final commission amount), and FD (final due date) are used to track future payments in TRAMS report generator.

Format Example

T-MS(segment #)(booking type)*VC(vendor code)*TT(travel type)*CF(confirmation)

*BF(base fare)*TX(taxes)*CM(commission)*GQ(VAT tax options)*FP(form of payment)

Sample air-only PNR, full payment, air as TUR segment



Sample PNR package, deposit, air as standard segment

