The CarMaster™ car reservation system connects Apollo™ subscribers with over 20 car rental companies and over 30,000 locations worldwide.

**Encoding/Decoding HELP CARMASTER**

Encode specific car company S\*CAR/THRIFTY

Decode specific car company S\*CAR/EP

List participating car companies S\*CAR/CAR PARTICIPANTS

Display individual car company S\*CAR/XX (replace XX with
participation in certain features car supplier 2-letter vendor code)

**Four Basic Steps to Book a Car**

**Step 1**

Request a list of available CAL23MAR-25MARLHR/ARR-10A/
cars and rates. DT-4P

-or-

Insert between air /1+CAL
segments in PNR; pick-up
and drop-off dates/times are
derived from air segments.

**Step 2**

Display rate rules from car CAVA3
availability by line number.

**Step 3**

Display location detail CADA3
keywords from availability
by line number (address,
policies, insurance, etc.)

**Step 4**

Sell from car availability 01A3 (sell one car from column A,
by line number. line 3)

-or-

Direct sell 0CARZRLAX2JUN-3JUNICAR/
 ARR-9A/DT-2P

**Availability Displays (CAL)** **HELP CAR AVAILABILITY**

**Airport Locations**

Basic availability using CAL23MAR-25MARLHR/ARR-10A
airport code /DT-4P

Availability from air segment /4+CAL-21AUG/DT-1500

Insert after PNR segment
number; assumes pick-up
date/time from air segment;
add drop-off date/time.

Availability from roundtrip /1+CAL
air segments; pick-up and
drop-off dates/times are
derived from air segments.

**City Locations**

City locations using airport code CAL23MAR-25MARDEN/ARR-10A/
 DT-4P/L-C

City locations using city code CAL23MAR-25MARCHI/ARR-10A/

 DT-4P

City locations using city name CAL2MAR-25MARCHICAGO/

 ARR-10A/DT-4P

**Off Airport Locations** CAL23MAR-25MARLHR/ARR-10A/
 DT-4P/L-O

*\*Also see Car List*

**Note:** If a city and airport share the same code, for example, LAX; a search using that code always defaults to the airport.

**Locations Near Attraction or Suburban City (Reference Point)**

Search by attraction CAL23MAR-25MARBIG BEN/

 ARR-10A/DT-4P

Search by suburban city CAL23MAR-25MARBELLEVUE/

 ARR-10A/DT-4P

**Reference Point List**

Display list of searchable HORLHR
reference points by airport HORLON
or city code.

**Car List (CAI) HELP CAR – LOCATION INDEX**

Display locations by vicinity CAILHR (airport code)

 CAILON (city code)

 CAIPARIS (city name)

Request availability for up to CAL2+5+8/4SEP-7SEP/
three locations from the Car ARR-9A/DT-4P
List by line number. Line numbers
separated by an end item.

**Continuation Entries**

Page down in availability CAL\*PD

Page up in availability CAL\*PU

Return to first availability screen CAL\*PH

Redisplay last availability screen CAL\*R

**Availability Search Qualifiers (CAL)**

Search qualifiers enable customization of the availability request based upon individual traveler preferences.

Car code (up to 4) .ICAR+IFAR (separated by end item)

Car size .I (Intermediate)

Car category .\*V or .AVAN (any size van)

Car rental company /AL+ZD (up to 4 separated by end item)

Corporate discount number /CD-ET12345

Currency /$CAD (display in specific currency)

Customer ID number /ID-AL12345

Distance/Direction /D-3W

Guaranteed rates only /GUAR

Location code /L-ZIPHXC09

Location type /L-C (city); /L-O (off-airport); /L-X (rail);

 /L-S (suburb)

One-way rental /DO-CHI or /DO-ETCHIC94

Promotional code /PC-ZE12345

Pseudo car code .AHYB (any hybrid vehicle)

Rate category /L (L=inclusive, G=government, etc.)

Unlimited mileage only /UNL

**Note:** Corporate Discount Number (CD), Customer ID Number (ID), Promotional Code (PC) and One Way Rental (DO), if entered in availability are automatically appended to the sell request and need not be re-entered.

**Availability Update Entries (CAU) HELP CAR - UDPATE**

Update pick-up date CAU18NOV

Drop-off date CAU-21NOV

Pick-up and drop-off CAU18NOV-21NOV

Pick-up time CAU/ARR-0600

Drop-off time CAU/DT-2000

Distance (kilometers or miles) CAU/D-4

**Rate Rules (CAV) HELP CAR - RULES**

Display rules from line 1 of availability CAVA1

Display rules from sold car segment 2 CAVS2

**Descriptive Details (CAD) HELP CAR - DESCRIPTION**

**Car Company**

Details menu for car company CADAD

Specific details keyword CADAD/AGE
for car company

**Car Location**

Details menu for car location CADZLDENC25

Specific details keywords for CADZLDENC25/CAR+GAS
car location (up to 3 separated
by end item)

Specific details keyword CADA1/CARS
from line 1 of availability

**Sell Entries HELP CAR - SELL**

Sell entry from line 3 of availability 01A3 or N1A3

Direct sell entry 0CARZALAX2JUN-3JUNICAR/

 ARR-9A/DT-2P

**Sell Modifiers HELP CAR – OPTIONAL SELL FIELDS**

**Note:** Check individual PROFile (S\*CAR/XX) for car supplier to verify participation of sell modifiers listed below.

Billing Number /BN-12345

Billing Reference /BR-12345

Booking Source /BS-9876543

Corporate Discount Number /CD-12345

Customer ID Number /ID-12345

Delivery and Collection /DEL-\*A-Street Address\*C-City Name \*S-State Code\*Y-Country Code

 \*P-Postal Code\*T-Customer Phone

 \*I-Site ID

 /COL-\*A-Street Address\*C-City Name \*S-State Code\*Y-Country Code

 \*P-Postal Code\*T-Customer Phone

 \*I-Site ID

**Note:** If the collection address is the same as the delivery address, the format */COL-\*Same* may be used.

eVoucher /EVV-FC (Full Credit);

 /EVV-GDA (Group/Day);

 /EVV-GBP 200.00 (Specified Value)

Guarantee /G-VI12345…...EXP1211

Location /LAXO12

One-Way rental /DO-ORD or DO-ADORDO01

Rate Code /RC-2A (supplier defined code)

Renter Name /NM-DOUGH JANE

Special Equipment /SQ-NVS+CSR

Special Information /SI-NON SMOKE

**Note:** Adding a sell modifier may change the rate quoted on availability.

**Modifications HELP CAR MODIFY AND CANCEL**

Car type change CAM3T/IFAR

Change pick-up date CAM1D/03MAR

Change drop-off date/time CAM3D/-18DEC/ARR-7P

Optional field; add or change CAM3O/FT-UA00012198451
Optional field; remove CAM2X/SQ

**Cancellations HELP CAR MODIFY AND CANCEL**

Cancel segment 3 X3

**Car Code Matrix HELP CAR – CAR TYPE CODES**

|  |  |  |  |
| --- | --- | --- | --- |
| **Size/Type** | **Category/Class** | **Transmission/Drive** | **Fuel/Air Conditioning** |
| M | Mini | B | 2-3 door | M | Manual Unspecified Drive | D | Diesel with A/C |
| N | Mini Elite | C | 2-door or 4-door | N | Manual 4 Wheel Drive | Q | Diesel without A/C |
| E | Economy | D | 4-5 door | C | Manual All Wheel Drive | E | Electric with A/C |
| H | Economy Elite | J | All Terrain-Open Air | A | Automatic Unspecified Drive | C | Electric without A/C |
| C | Compact | T | Convertible | B | Automatic 4 Wheel Drive | U | Ethanol with A/C |
| D | Compact Elite | E | Coupe | D | Automatic All Wheel Drive | X | Ethanol without A/C |
| I | Intermediate | G | Crossover |  |  | H | Hybrid with A/C |
| J | Intermediate Elite | L | Limousine |  |  | I | Hybrid without A/C |
| S | Standard | M | Monospace |  |  | A | Hydrogen with A/C |
| R | Standard Elite | H | Motor Home |  |  | B | Hydrogen without A/C |
| F | Full Size | Q | Pickup Extended Cab |  |  | L | LPG/Compressed Gas with A/C |
| G | Full Size Elite | P | Pickup Regular Cab |  |  | S | LPG/Compressed Gas without A/C |
| P | Premium | R | Recreational Vehicle |  |  | M | Multi Fuel with A/C |
| U | Premium Elite | N | Roadster |  |  | F | Multi Fuel without A/C |
| L | Luxury | X | Special |  |  | V | Petrol with A/C |
| W | Luxury Elite | Z | Special Offer Car |  |  | Z | Petrol without A/C |
| O | Oversize | S | Sport |  |  | R | Unspecified Fuel with A/C |
| X | Special | F | SUV |  |  | N | Unspecified Fuel without A/C |
|  |  | Y | Two-Wheel Vehicle |  |  |  |  |
|  |  | V | Van (Passenger) |  |  |  |  |
|  |  | K | Van or Truck (Commercial) |  |  |  |  |
|  |  | W | Wagon/Estate |  |  |  |  |

**Pseudo Car Codes HELP CAR – PSEUDO CAR CODES**

|  |  |
| --- | --- |
| ACAR | Any vehicle |
| ALLB | Any 2-3 door |
| ALLC | Any 2 or 4 door |
| ALLD | Any 4-5 door |
| AELT | Any elite vehicle |
| ACPR | Any coupe or roadster |
| ASPC | Any special |
| APUP | Any pickup truck (regular or extended cab) |
| AWGN | Any wagon |
| AREC | Any recreational vehicle |
| ASUV | Any Sport Utility Vehicle |
| AVAN | Any passenger van |
| ASIX | Any 6+ passenger van or SUV |
| ASEV | Any 7+ passenger van or SUV |
| AEIG | Any 8+ passenger van or SUV |
| AFWD | Any four wheel drive or all wheel drive |
| ATRV | Any all terrain vehicle |
| ACGO | Any commercial truck |
| ALMO | Any limousine |
| ASPT | Any sport |
| ACNV | Any convertible |
| AOFR | Any special offer |
| AMNO | Any monospace |
| AMTO | Any motor home |
| AMCY | Any two-wheel vehicle |
| ACRS | Any crossover |
| AMAN | Any manual transmission vehicle |
| AUTO | Any automatic transmission vehicle |
| AGAS | Any gas powered vehicle |
| APET | Any petrol powered vehicle |
| ADSL | Any diesel powered vehicle |
| AGRN | Any ‘green’ vehicle (environmentally friendly) |
| AHYB | Any hybrid vehicle |
| AELC | Any electric powered vehicle |
| AHYD | Any hydrogen powered vehicle |
| AMFP | Any multi fuel powered vehicle |
| ACPG | Any LPG/compressed gas powered vehicle |
| AETH | Any ethanol powered vehicle |