## Internet Browsing Setup Program

This application will automatically configure Microsoft Internet Explorer to use the Internet Browsing service offered by Apollo Galileo USA. If you are using a web browser other than Microsoft Internet Explorer, or wish to configure Internet Explorer yourself, the Setup program will deliver instructions for manual configuration.  This program must be run on each workstation where Internet Browsing by Apollo Galileo USA will be accessed. To facilitate this process, copy the VAS Setup file (setup.exe) to a diskette.  Once you have saved the file to a diskette, perform the following at each workstation that will access Internet Browsing by Apollo Galileo USA.

1. Insert the diskette into the A: drive of the workstation.
2. Click the Start button, and then click Run.
3. Type A:\SETUP and then press Enter.
4. Follow the instructions in the Setup wizard to complete the installation.
5. Remove the diskette from the A: drive when Setup is complete.

The Setup program will let you know if it is necessary to reboot your workstation.

Enabling POP3 Email Access
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If you would like to be able to access POP3 email (AgencyMail(sm) or other provider) through the Internet connection provided by Apollo Galileo USA, please review the following guidelines and perform any necessary steps to establish POP3 connectivity.

 -- OVERVIEW --

POP3 email connectivity allows you to access your email from:

- The Galileo AgencyMail product
- Any other email provider on the Internet as long as the provider does not prohibit you from doing so.

POP3 access is accomplished through the use of a POP3 software package on your workstation (i.e. Outlook Express) configured with the proper names of the email servers. The POP3 email software package sends and receives messages via the Internet by using the unique names (or IP addresses) of both the server responsible for transmitting mail (SMTP) and the server responsible for giving you mail (POP).

-- REQUIREMENTS --

In order to access POP3 email, you must meet the following requirements:

1. Internet Browsing by Apollo Galileo USA has been activated and is functioning properly.
2. You have the AgencyMail product -or- an email provider that supports the POP3 standard and will allow you to access your mailbox through an Internet connection other than their own (if they offer one).
3. You have a POP3 client software package installed on your workstation from which to access your email (i.e. Outlook Express).
4. You know both the POP and SMTP server names, email account login name(s) and password(s). Typical POP and SMTP server names would look something like this (but may vary):

POP server: POP.YOURPROVIDER.COM
SMTP server: SMTP.YOURPROVIDER.COM

-- DNS CONFIGURATION --

In order to access POP3 email on the Internet, you must specify the DNS server that will process your email requests. Follow these steps to configure the DNS server search order:

1. Click the Start button, point to Settings, and then click Control Panel.
2. Double-click the Network icon.
3. In the list of installed network components, click the TCP/IP entry and then click Properties.
4. Click the DNS Configuration tab.
5. Click Enable DNS and then press the tab key.
6. In the Host box, type an arbitrary name (the name of the person using that workstation) if one is not already
specified or being used for another purpose. It is only necessary that something is entered in this box.
7. Tab to the first DNS Server Search Order box and type the following:

198.177.190.67

Then click Add.

8. Click OK to close the TCP/IP Properties screen.

9. Click OK again to close the Network screen. Windows will build a driver information database.
10. When prompted to restart your computer, click Yes.

-- READINESS VERIFICATION --

To ensure that your location has been properly configured and is ready for POP3 email access, it is a good idea to perform the following test before continuing with the rest of the procedures in this document. Your email connectivity is reliant on
successful readiness verification.

Note: The DNS configuration instructions must be performed prior to the readiness verification before the test can be successful.

1. Click the Start button, point to Programs, and then click MS-DOS Prompt.
2. At the DOS prompt, type PING followed by the name of your POP server and then press Enter:

Example: PING POP.YOURPROVIDER.COM
Pinging POP.YOURPROVIDER.COM [XXX.XXX.XXX.XXX] with 32 bytesof data:
Reply from XXX.XXX.XXX.XXX: bytes=32 time=28ms TTL=252
Reply from XXX.XXX.XXX.XXX: bytes=32 time=28ms TTL=252
Reply from XXX.XXX.XXX.XXX: bytes=32 time=28ms TTL=252
Reply from XXX.XXX.XXX.XXX: bytes=32 time=28ms TTL=252

The above is an example of a successful ping. An unsuccessful ping would mostly likely display the text "Request timed out" or "Destination net unreachable".

- If your ping was successful, continue to the next section and perform the rest of the procedures in this document for POP3 email, or consult your email provider for instructions on how to configure your email client.

- If your ping was unsuccessful, enter the following ping command at the DOS prompt:

PING POP3.POSTOFFICE.NET

- If this ping was successful but the first one was not, there is probably either a problem with your mail server(s) or the server name has been misspelled.

- If this ping was unsuccessful, enter the following ping command at the DOS prompt:

PING 198.177.190.67

- If this ping was unsuccessful, there is a problem relating to to the 2nd PVC on your TCP/IP circuit. Contact the Atlanta Customer Support Center for assistance.  To close the MS-DOS Prompt window, type EXIT and then press Enter.

POP3 E-mail Configuration
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This document provides general configuration instructions for Outlook Express provided with Internet Explorer version 4.0 and 5.0. If you are using a POP3 software package other than Outlook Express, you will need to consult the online Help or contact the vendor for assistance.

Note: AgencyMail subscribers should contact USA.NET for specific configuration instructions.

Outlook Express (Internet Explorer 4.0)
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1. On the Windows Desktop, double-click the Outlook Express icon.
2. If Outlook Express has not yet been launched for the first time, click OK to accept the default folder where Outlook Express will store your messages.
3. Click the Inbox folder in the left pane of the Outlook Express screen. The Internet Connection Wizard appears.
4. In the Display name box, type how you would like your name to appear in the From field of a message. Then click Next.
5. In the Internet Email Address box, type the complete email address your provider has given you for this account. Then click Next.
6. Tab to the Incoming Mail box.
7. In the Incoming Mail box, type the name of your provider's POP3 server (i.e. POP.YOURPROVIDER.COM). Then press Tab.
8. In the Outgoing Mail box, type the name of your provider's SMTP server (i.e. MAIL.YOURPROVIDER.COM). Then click Next.

Important! The SMTP server is responsible for processing all new mail that you send. Many email providers do not allow you to use their SMTP (outgoing mail) servers unless you are connected to their network. An error response will occur when trying to send new mail if this is the case. To correct this problem, you may need to subscribe to AgencyMail

by Galileo International in order to send new mail.

9. In the POP Account Name box, type the login or username of this account furnished by your provider. Then press Tab.
10. In the Password box, type the password that corresponds to this account. Then click Next. Caution! The password is case sensitive.
11. In the Internet Mail Account Name box, type any name that easily identifies this account for you. Then click Next.

Note: This name will appear on your list of Mail Accounts.

12. Accept the default to connect using the local area network (LAN) by clicking Next.
13. Click Finish to exit the Wizard.
14. If the Outlook Express Import Wizard appears:

a. Click Next to accept the default to import both messages and the address book.
b. Click OK to accept the default profile name displayed.
c. Click Finish to accept the default to import all folders.

15. If the Internet Accounts screen appears, click Close to exit this screen.

Note: Future modifications/additions to any of your mail accounts may be made by selecting Accounts from the Tools menu.
You are now ready to use Outlook Express with your POP3 email account(s).

--- Outlook Express (Internet Explorer 5.0)---

1. On the Windows Desktop, double-click the Outlook Express icon.
2. If you are prompted to migrate your mail files from an older version of Outlook Express, click OK.
3. If the Internet Connection Wizard appears for the purpose of helping you establish a connection to the Internet, Internet Explorer 5.0 has not yet been configured. You must first either click Cancel and then run the Apollo Galileo USA Internet Browsing Setup program (for Apollo(R) customers with dedicated TCP/IP circuits only), or manually configure your Internet connection settings using this wizard. After doing so, you must launch Internet Explorer at least once so that the Internet Connection Wizard does not re-appear when you launch Outlook Express.
4. If you have migrated mail files from an older version of Outlook Express, all your previous settings should now apply. Outlook

Express is now ready for use. If no previous configuration existed, continue to step 5.

5. In the Display name box, type how you would like your name to appear in the From field of a message. Then click Next.
6. From this point forward, it is assumed you already have an email account set up. Tab to the Email Address box and type the complete email address your provider has given you for this account. Then click Next.
7. In the Incoming Mail box, type the name of your provider's POP3 server (i.e. POP.YOURPROVIDER.COM). Then press Tab.
8. In the Outgoing Mail box, type the name of your provider's SMTP server (i.e. MAIL.YOURPROVIDER.COM). Then click Next.

Important! The SMTP server is responsible for processing all new mail that you send. Many email providers do not allow you to use their SMTP (outgoing mail) servers unless you are connected to their network. An error response will occur when trying to send new mail if this is the case. To correct this problem, you may need to subscribe to AgencyMail by Galileo International in order to send new mail.

9. In the Account Name box, type the login or username of this account furnished by your provider. Then press the Tab key.
10. In the Password box, type the password that corresponds to this account. Then click Next. Caution! The password is case sensitive.
11. Click Finish to exit the Wizard.
12. If the Outlook Express Import Wizard screen appears:
    a. Click Next to accept the default import locations.
    b. Click Next to accept the default to import both messages and the address book.
    c. Click OK to accept the default profile name displayed.
    d. Click Next to accept the default to import all folders.
    e. Click Finish to exit the Outlook Express Import Wizard.
13. If the Internet Accounts screen appears, click Close to exit this screen.

Note: Future modifications/additions to any of your mail accounts may be made by selecting Accounts from the Tools menu.  You are now ready to use Outlook Express with your POP3 email account(s).
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