

Galileo Updates for Harvey World Travel



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Galileo Desktop Changes

Galileo Desktop 2.2 is the latest release of Galileo's suite of access products that provides agents with the ability to book all Air, Car and Hotel travel content available through the Galileo system. Agents can choose to use Focalpoint – the 'cryptic' entry booking tool or Viewpoint – a Graphical User Interface (GUI) booking tool within the one product.

This document lists the changes users will experience when upgrading from Galileo Desktop version 1.01 to Galileo Desktop 2.2.

Please note the only difference between the old and new version that you will immediately notice is that some of the pictures on the toolbars have changed. This document lists these changes and the new features in this version.

Toolbars

The new standard toolbar is shown below.



Six of the standard toolbar icons have changed.

- 1) Cross Check Travel Download
- 2) Cross Check Travel Launch
- 3) Viewpoint Guide
- 4) Enett
- 14) Image Library
- 15) Ask Galileo

There are also some new Galileo icons have been added.

- 11) Viewtrip
- 12) Time zone calculator

There are also some new Harvey World Icons have been added.

- 17) HWT Intranet
- 18) Smart Tickets
- 19) Travel 2

Note that number 13 is the Galileo Print manager which is not installed at Hydra sites.

Custom Viewpoint Scripts

Within the Current Booking file section

Custom Viewpoint™

Current Booking File

- History
- Vendor Remarks
- Passive Segments
- Copy Booking File
- Divide Booking File
- Update SSR/Seats
- Associated Remarks
- Mileage Membership

[Custom Viewpoint Home](#)

Passive scripts now contains TOURS

Mileage Membership allows users to view agreements between airlines and view/apply update cross accrual data.

Within the Information Services section

Custom Viewpoint™

Information Services

- Timatic
- Airline Reference
- Tax Tables
- Local Time
- Credit Card Approval
- Airport Reference
- Minimum Connecting Times
- Mileage Calculator

[Custom Viewpoint Home](#)

Mileage Calculator

Within the Documentation section

Custom Viewpoint™

Document Production

- Print Host Itinerary
- Void Tickets
- TINS Reports
- E-Ticket Operations
- Viewtrip

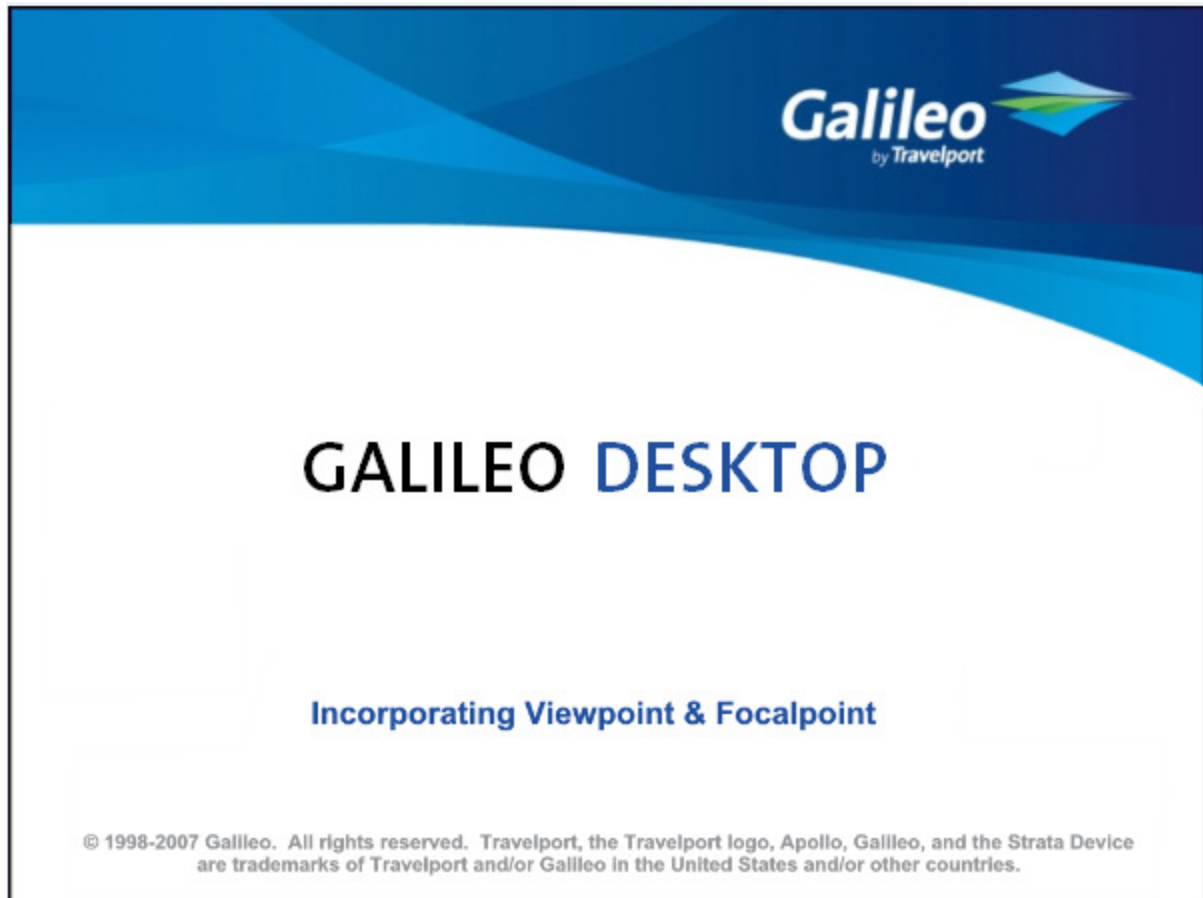
[Custom Viewpoint Home](#)

Void Tickets has had paper ticket related issues removed.

Viewtrip link that will launch an IE window displaying the itinerary of the current PNR on screen

Launching Galileo Desktop 2.2

The icon for Galileo Desktop has changed to the new Travelport logo.



Languages

Galileo Desktop now provides the ability to select from twenty three (23) different languages for both Viewpoint™ and Focalpoint®. This choice is made as part of the installation. The user also has the ability to select a language each time they sign into Galileo Desktop.

The following languages are available:

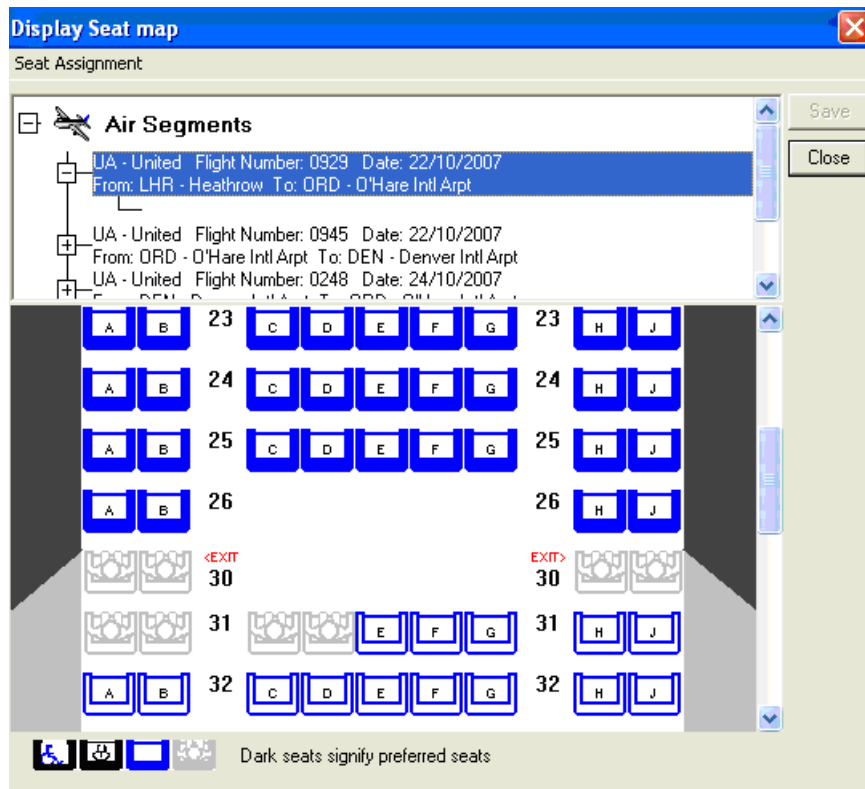
Chinese (Traditional)	Japanese	Czech
Turkish	English	Korean
French (Canadian)	French (European)	Russian
German	Portuguese (Brazilian)	Greek
Portuguese	Spanish (Traditional)	Hungarian
Italian	Spanish (modern)	Slovak
Thai	Bahasa Malay	Polish
Arabic	Chinese (simplified)	

Air

Preferred Seating

The seat map now displays preferred seating for the following conditions, when the airline returns the indicator:

- Open
- Saved
- Locked
- Smoking
- Handicap



Mileage Check

Agents can determine total permitted mileage for pricing.
By Segment in Booking File:

Select Cities Select Segment

Accumulated Mileage

Segment List

UA-929 B LHR-ORD MON,22OCT2007
UA-945 B ORD-DEN MON,22OCT2007
UA-248 B DEN-ORD WED,24OCT2007
UA-928 B ORD-LHR WED,24OCT2007

CTY	DC	TPH	CUM	MPH	GI	LUL	LWL	HGL	REMARKS
LON	2								
CHI	1	AT	3950	3950	4740	AT	M	-	790

By Select Cities:

Select Cities Select Segment

City Information

City: Global Indicator:

City for Surface Sector

Date: (DDMMM) Airline: Accumulated Mileage

City List

LHR, EH
DXB, EH

CTY	DC	TPH	CUM	MPH	GI	LUL	LWL	HGL	REMARKS
LON	2								
DXB	2	EH	3403	3403	4306	EH	M	-	903

Car

Rate Type Sort

Users can choose to have the display returned via the Approximate Total rate or the Daily Rate amount.

The screenshot shows the 'Car Availability' window with the 'Sort By' dropdown menu open. The menu options are 'A - Approximate Total' (highlighted in blue), 'U - Rate Amount', and 'A - Approximate Total'. A red box highlights the dropdown menu. Below the window, the text reads: 'Select a field from the list to sort results based on the field'.

Car Size

The option for car size has grown to now include recently expanded car size options.

The screenshot shows the 'Car Availability' window with the 'Car Size' dropdown menu open. The menu options are 'No Selection', 'Mini', 'Elite Mini', 'Economy', 'Elite Economy', 'Compact', 'Elite Compact', and 'Intermediate'. A red box highlights the dropdown menu. Below the window, the text reads: 'A preferred car size can be selected from this list.'.

Relocation of Basic Field booking flow

Relocated Rental Location to come before Rental Company for enhanced booking flow.

Car Availability

Basic Fields | Vendor Specific | One Way | More Car Types | Rate Categories

List of Selected Qualifiers

Dates
 Pickup Date: 17/05/2007 Thursday Time: 02:26
 Return Date: 18/05/2007 Friday Time: 08:00

Rental Location
 City or Airport: [Dropdown]
 Airport
 City Locations
 Via Reference Point [Dropdown]
 Location ID [Text] Non-CarMaster Location

Rental Company
 Vendor 1: [Dropdown]
 Vendor 2: [Dropdown]
 Vendor 3: [Dropdown]

Sort By: A - Approximate Total Car Size: [Dropdown]

Search Cancel

Enter date or press Alt+Down Arrow to select date from calendar

List of Selected Qualifiers
 Pickup Date: 17/05/2007
 Pickup Time: 02:26
 Return Date: 18/05/2007
 Return Time: 08:00
 Sort By: A - Approximate Tot.

Enhanced Description and Request Display

The car availability request dialog and description display are redesigned for easier navigation.

Galileo Desktop - [Car Description - ZI - CAR RENTAL CENTRE NORTHROP]

File Description Edit View Window Help

Itinerary Go To Web Close Window

ZI - Avis Rent A Car System, Inc. LHRT01 - HEATHROW

Vendor
 Location
 ACRIS - Acris
 ADD - Additional Locatn
 ADDR - Location Address
 AGE - Age Requirement
 ARRV - Arrival Info
 ASIA - Asia Briefing
 AUSTR - Australian Policy
 CANAD - Canada
 CARIB - Caribbean
 CARS - Car/vehicle Types
 CDW - Coll Damage Waiver
 CLUB - Club/membership
 COMM - Commission Agents
 CONT - Contacts
 CONV - Convention Rates
 CORP - Corporate Rates
 CRED - Credit Card Info
 DELIV - Delivery/collectio
 DROP - Dropoff/oneways
 EQUIP - Spcl Equip Rqsts
 EUROP - Europe
 EXPR - Express Service
 FORM - Formats
 FQTV - Frequent Traveler
 FUN - Fun Activity
 GALL - Galileo Briefing
 GAS - Refueling Policy

DELIV - DELIVERY/COLLECTIO

DELIVERY AND COLLECTION IS COVERED UNDER THE FOLLOWING CATEGORIES.

-
 CUSTOMER OWN INSURANCE. FOR CORPORATE DELIVERY ON THE CUSTOMERS OWN INSURANCE SEE TERMS AND CONDITIONS FOR ACCOUNTS IS SUBJECT TO CONTRACT.

-
 CASH RENTALS. THERE IS NO DELIVERY AND COLLECTION SERVICE AVAILABLE ON CASH RENTALS.

-
 AVIS INSURANCE. -WITH OR WITHOUT AWD NUMBERS AND ON AVIS INSURANCE- THE FOLLOWING TERMS APPLY FOR DISCRETIONARY DELIVERIES UNLESS SPECIFIC INSTRUCTIONS ARE DETAILED UNDER CUSTOMER ACCOUNT.

-
 THE FOLLOWING IS STANDARD DELIVERY AND COLLECTION POLICY. PRE-RESERVATION QUALIFICATION.

-
 DISCRETIONARY DELIVERIES ARE NOT OFFERED AT THE POINT OF RESERVATION. THE SERVICE IS ONLY PROVIDED IF ASKED FOR BY THE CUSTOMER AND INSTIGATE AT THEIR REQUEST.

Approximate Total

The approximate total rate is added to the Car Availability screen. This information appears for Inside Availability® participants.

Galileo Desktop - [Car Availability - CPH 22Oct-23Oct]

File Information Search Sell Sort View Options Window Help

Itinerary CarType CDW Description Rules Sell More Web CloseWindow

City/Airport: Copenhagen - DK (Copenhagen Arpt) CPH Great British Pound (GBP)
 Dates: Mon 22 Oct to Tue 23 Oct List of Selected Qualifiers: Pickup Date: 22/10/2007
 STND/PROM Distances are in kilometers Cars in list: 11

#	Line	Link	Vendor	Location	Car Type	Rate Amt	Rate Type	Approx. Total	Pre Pay	FK	Per Km	Dist	Inclusions
FULLY QUALIFIED RATES													
+	1		Budget	Terminal	IDMR	63.00	D	126.00		UNL	0	T	C T
+	2		Sixt	Terminal	IDMR	61.00	D	186.00		UNL	0	T	T
+	3		Hertz	Terminal	ICMR	63.00	D	192.00		UNL	0	T	
+	4		Hertz	Terminal	IDMR	66.00	D	198.00		UNL	0	T	
+	5		Sixt	Terminal	IWMR	75.00	D	221.00		UNL	0	T	T
+	6		Avis	Terminal	ICMR	94.00	D	229.00	100	UNL	0	T	C T
+	7		Hertz	Terminal	IDAR	106.00	D	299.00		UNL	0	T	
+	8		Hertz	Terminal	↑ SCMR	110.00	D	309.00		UNL	0	T	
+	9		Hertz	Terminal	IWAR	110.00	D	309.00		UNL	0	T	
+	10		Hertz	Terminal	IWMR	132.00	D	365.00		UNL	0	T	
+	11		Alamo	Off Terminal	→ ECMN	41.00	D	121.00		UNL	0	0	

Alternate Car Type

A new indicator, a blue arrow, will show a user when an alternate car type is being offered.

Galileo Desktop - [Car Availability - DEN 1Aug-6Aug]

File Information Search Sell Sort View Options Window Help

Itinerary CarType Shuttle Description Rules Sell More Web CloseWindow

City/Airport: Denver, CO - US (Denver Intl Arpt) DEN US Dollar (USD)
 Dates: Wed 1 Aug to Mon 6 Aug List of Selected Qualifiers: Pickup Date: 08/01/2007
 PROMOTIONAL Distances are in miles Cars in list: 10

#	Line	Link	Vendor	Location	Car Type	Rate Amt	Rate Type	Approx. Total	Pre Pay	FM	Per Mile	Dist	Inclusions
FULLY QUALIFIED IA RATES													
+	1		Hertz	Terminal	ECAR	44.99	D	351.50		UNL	0	T	
+	2		Hertz	Terminal	↑ CCAR	45.99	D	359.06		UNL	0	T	
+	3		Hertz	Terminal	↑ ICAR	288.99	W	375.49		UNL	0	T	
+	4		Hertz	Terminal	↑ PCAR	295.99	W	384.30		UNL	0	T	
+	5		Hertz	Terminal	↑ SCAR	299.99	W	389.35		UNL	0	T	
+	6		Hertz	Terminal	↑ FCAR	299.99	W	389.35		UNL	0	T	
+	7		Hertz	Terminal	↑ SBAR	379.99	W	490.09		UNL	0	T	
+	8		Hertz	Terminal	↑ LCAR	489.99	W	628.61		UNL	0	T	
+	9		Hertz	Terminal	→ CFAR	338.99	W	438.46		UNL	0	T	
+	10		Hertz	Terminal	→ IFAR	349.99	W	452.31		UNL	0	T	

Marked Rate
 Inside Link
 Inside Availability
 Upsell Car Type
 Alternate Car Type

Billing Reference

Billing Reference is an optional field that can be appended to a Reference Sell or Direct Sell request. Some suppliers require it in order to bill back the agency.

Sell

Basic Fields | Customer | Rate Categories | Special | One Way

Customer Membership #:

Frequent Traveller #:

Guarantee:

Billing Reference #:

First Name:

Last Name:

Hint
Use these fields to send information about your client's frequent renter or frequent flyer participation. You can indicate how the booking is to be guaranteed if necessary.

Enhanced Delivery and Collection

Agents can send specific instructions relating to where a car is to be delivered to the customer and from where a car is to be picked up by the car supplier.

Sell

Basic Fields | Customer | Rate Categories | Special | One Way

Special Service:

Special Equipment

Equipment Codes

Free Form Request

Delivery Information

Site ID Address

City Name State/Province Code

Postal Code Customer Telephone Number

Collection Information

Same as Delivery Address

Site ID Address

City Name State/Province Code

Postal Code Customer Telephone Number

Hint
Requests for special services or equipment can be entered here. It is a good idea to review the EQUIP keyword on the Descriptions screen to see what the car company offers and charges.

Note: An agreement or contract with each car company is required before they will accept the Delivery and Collection fields from the user.

Hotel

Hotel Leisure Rates

Agents can obtain better qualified rates by adding the number of adults and children – with associated ages, number of rooms, extra adult and child beds, and cribs when making an availability request. The rules display has also been enhanced to display the breakdown of this information.

Hotel Availability [Close]

Rate Categories	Transportation	Property Type	Property ID	Others
Basic Fields	Chains	Inside Shopper	Negotiated Rates	Features

In: 22/10/2006 Sunday Out: 23/10/2006 Monday Nights: 1

Location

City or Airport: LHR - Heathrow

Airport Heathrow
 Downtown/City London - GB
 Reference Point
 Postal Code GB - UNITED KINGDOM

Distance: Less Than 016 Direction: All

Miles Kilometers

Occupancy

Number of rooms: 1

Adults: 2 Children: 2

Children's Ages

1. 2 2. 4

Currency: Stored List

Selected Options: Distance <= 016K

Search Cancel

Enter the age(s) of the child in years.

Approximate Total Plus

An Approximate Total Plus rate is a rate that contains taxes, surcharges and extra charges. Extra charges are defined as charges that stem from the use of the newly created enhanced pricing qualifiers. If a Hotel Supplier does NOT support new enhanced pricing qualifiers, they will not return an Approximate Total Plus rate. The pricing type indicator for an Approximate Total Plus rate is the “+” next to the rate.

Galileo Desktop - [Complete Availability - Inside Availability]

File Information Search Sell Sort Options View Window Help

Itinerary Description Notes Rules Additional Detail Sell More Web CloseWindow

Dates: 22/10/2007 - 23/10/2007 RoomMaster ID: 13392 Number of Adults: 2
 Hotel Name: GRAND HOTEL Number of Children: 2
 Chain: SX - Supranational Total Rates: 8

FREE WIRELESS INTERNET

Line #	Booking Code	Nightly Rate	Currency Code	Approximate Total	Description	Rate Change	Negotiated	On Request
1	B1DFXR	1795.00	DKK	1795.00 +	FLEXIBLE RATE DOUBLE SUPERIOR ROOM			
2	A1DFXR	1995.00	DKK	1995.00 +	FLEXIBLE RATE DOUBLE EXECUTIVE ROOM			
3	B1DPR2	2125.00	DKK	2125.00 +	PROMOTIONAL RATE DOUBLE SUPERIOR ROOM			
4	A1DPR2	2345.00	DKK	2345.00 +	PROMOTIONAL RATE DOUBLE EXECUTIVE ROOM			
5	B1DCOR	2325.00	DKK	2325.00 +	CORPORATE RATE DOUBLE SUPERIOR ROOM			
6	A1DCOR	2565.00	DKK	2565.00 +	CORPORATE RATE DOUBLE EXECUTIVE ROOM			
7	B1DRAC	2425.00	DKK	2425.00 +	REGULAR DAILY RATE DOUBLE SUPERIOR ROOM			
8	A1DRAC	2685.00	DKK	2685.00 +	REGULAR DAILY RATE DOUBLE EXECUTIVE ROOM			

Additional Detail

Hotel Suppliers will now have the ability to return new data indicators that will be reflected on the Additional Detail button to provide more detailed information specific to the booking. An example of these new data indicators are shown in the example below. The new data indicators are as follows:

- If the rate is commissionable
- If the room has a view, i.e. ocean, mountain, etc.
- If the room is smoking or non-smoking
- If a meal and meal type are included
- If credentials are required for the booking
- If there a Guarantee, Deposit, or Prepayment requirement
- If a cancel penalty applies
- Number of beds and bedding type

The screenshot displays the Galileo Desktop interface. At the top, a menu bar includes File, Information, Search, Sell, Sort, Options, View, Window, and Help. Below the menu is a toolbar with icons for Itinerary, Description, Notes, Rules, Additional Detail (highlighted with a red box), Sell, More, Web, and CloseWindow. The main area shows booking details: Dates: 22/10/2007 - 23/10/2007, RoomMaster ID: 13392, Number of Adults: 2, Number of Children: 2, Hotel Name: GRAND HOTEL, Chain: SX - Supranational, and Total Rates: 8. A table lists 8 room rates with columns for Line #, Booking Code, Nightly Rate, Currency Code, Approximate Total, Description, Rate Change, Negotiated, and On Request. An 'Additional Detail' pop-up window is open, showing the following information:

Line #	Booking Code	Nightly Rate	Currency Code	Approximate Total	Description	Rate Change	Negotiated	On Request
1	B1DFXR	1795.00	DKK	1795.00 +	FLEXIBLE RATE DOUBLE SUPERIOR ROOM			
2	A1DFXR	1995.00	DKK	1995.00 +	FLEXIBLE RATE DOUBLE EXECUTIVE ROOM			
3	B1DPR2	2125.00			PROMOTIONAL RATE			
4	A1DPR2	2345.00						
5	B1DCOR	2325.00						
6	A1DCOR	2565.00						
7	B1DRAC	2425.00						
8	A1DRAC	2685.00						

The 'Additional Detail' window shows the following information:

- Commissionable Rate**: Commissionable
- Room View**: [Icon]
- Smoking**: No
- Meal Included**: Meal Plan : Buffet breakfast, Breakfast : Included, Lunch : Not Included, Dinner : Not Included
- Credentials Required**: [Icon]

Following is an illustration of the additional data that can be returned from a hotel vendor and displayed with the confirmed booking.

- The Approximate Total Rate (AT or AP)
- The nightly rate
- Number of adults (1-4)
- Number of rooms
- Number of children
- Extra Bedding (rollaways, cribs)
- Extra children charges
- Extra adult charges
- New data indicators/additional charges formatted fields

Itinerary

1 Check In: **Monday, May 07, 2007** Check Out: **Tuesday, May 08, 2007** 1 Night 1 Person 1 Room
XXX - UNKNOWN UH - UNKNOWN
ALEXANDER MOTOR RoomMaster ID: **70754** Booking: **C:1DRAC**
129.00 USD package Guaranteed Approximate Total Plus: USD
 Status: **SS - Sold** Confirmation: **82905178**

Hotel Optional Fields:

Booking Source:	99999992
Payment Guarantee:	AX370000000000028EXP0909
Reservation Name - Last:	TEST
Reservation Name - First:	TEST
Pricing Type:	AP
Total Rate Amount:	USD14800
Rate Category (OTA):	CO2
Taxes Total:	1000
Surcharge Fee Total:	900
Meals Included flags 'yyy/nnn':	YNN
Meals Codes (OTA table MPT):	03
Billing Credit Card:	2
Bed Type Configuration:	A2D
Room View codes (OTA):	04
Smoking Room y/n:	Y
Commissionable Booking Y/N:	Y
:	Y
NonRefundable Type Y/N:	N
Absolute Deadline for cancel fee:	20051223T1800
Deadline Offset Time for cancel fee:	MO-004
Time Base - BEFORE ARRIVAL / AFTER BOOKING:	BA
Percent Cost of Cancel:	100
Basis Unit for charge (1st night, last night, ...):	FS
Tax Inclusive Cancel Amount:	N

Best Available Rate Indicator

The Hotel Availability screen contains a "Best Available Rate" indicator, when returned from the property. Best Available Rate is a marketing program in which a hotel chain guarantees that the same rates available via their web site or by calling the property directly are available via Apollo/Galileo. These suppliers are identified with an exclamation point (!) in Hotel Availability.

Galileo Desktop - [Hotel Availability - CPH 220ct - 230ct]

File Information Search Map Sell Sort Options View Window Help

Itinerary Complete Description Map Sell More Web CloseWindow

Dates: Monday, October 22, 2007 - Tuesday, October 23, 2007 Number of Adults: 1
 City: Copenhagen - DK (Copenhagen Arpt) CPH Number of Children: 0
 Reference Point: COPENHAGEN ARPT List of selected qualifiers: Distance <= 016K
 Total Hotels: 14

Distances in kilometers

#	Line	Chain	Link	Hotel Name	Address	Cur	Rates	Status	Rqmts	Dist	AAA	Best Rate
Select from the properties below												
+	1	HL		HILTON COPENHAGEN	ELLEHAMMERSV...	DKK	1050.00 - 378...		Credit card	W		!
+	2	BX		BELLA DANICA HOTEL	KONGELUNDSVE...	DKK	670.00 - 795.00		Credit card	5W		
+	3	PD		COPENHAGEN AIRA	ENGVEJ 171	DKK	1225.00 - 182...		12:00 hold	3NW		
+	4	QI		QUALITY HOTEL AIRPO	KASTRUP DK	DKK	1192.50 - 229...		Credit card	2NW		
+	5	YX		ZLEEP HOTEL AIRPORT	ENGLANDSVEJ 333		See Complete...		14:00 hold	3W		
+	6	ON		HOTEL BEL AIR	KASTRUP DK		See Complete...		Credit card	3W		
+	7	BX		COPENHAGEN AIRPORT	DROGDENSVEJ 43		See Complete...	Not Av...	Credit card	5S		
+	8	SH		SCANDIC SYDHAVEN	SYDHAVNS PLAD...	DKK	1260.00 - 229...		Credit card	10W		
+	9	SH		SCANDIC COPENHAGE	VESTER SUGAD...	DKK	940.00 - 3640...		Credit card	10...		
+	10	IQ		NORLANDIA RICHMOND	VESTER FARIMA...		See Complete...		18:00 hold	10...		
+	11	SX		HOTEL OPERA	TORDENSKJOLD...	DKK	1125.00 - 314...		Credit card	10...		
+	12	IQ		AXEL HOTEL GULDSMED	COPENHAGEN DK		See Complete...		19:00 hold	10...		
+	13	XN		ADINA COPENHAGEN	AMERIKA PLADS 7	DKK	1500.00 - 340...		12:00 hold	10...		
+	14	UZ		CAB INN CITY	COPENHAGEN V		See Complete...		Credit card	8NW		

Marked Property
 Featured Property
 AAA Rating
 Alternate Availability
 Inside Shopper
 Best Rate

Document Production

Electronic Ticket Indicators (Galileo Only)

An electronic ticket indicator appears on the Air Availability screen indicating that flights are eligible for electronic ticketing.

#	Air	Flight	From	To	Departs	Arrives						Booking Codes and Availability
Date: 22 October 2006 Time: 00:01												
From: London - GB (Heathrow) LHR To: Chicago, IL - US (O'Hare Intl Arpt) ORD												
AA	99	LHR	ORD	07:55	10:15	0	777	*	*	E	*	F7 A5 J7 D7 I7 Y7 B7 H7 K7 V7 M7 L7 Q7 S7 G7 N7 O7 W7
UA	929	LHR	ORD	08:00	10:27	0	777	*	*	E	*	F9 C9 D9 Z9 B9 M9 H9 Q9 V9 W9 S9 T9 K9 L9 G9 P9 A9 E9 U9 Y9
BA	295	LHR	ORD	09:35	11:55	0	777	*	*	E	*	F9 A9 J9 C9 D9 I9 W9 T9 Y9 B9 H9 K9 M9 R9 V9 N9 L9 S9 Q9 O9
AA	87	LHR	ORD	10:25	12:55	0	777	*	*	E	*	F7 A1 J7 D7 I3 Y7 B7 H7 K7 V7 M7 L7 Q7 S7 G7 N7 O7 W7
AA	67	LHR	ORD	12:15	14:45	0	777	*	*	E	*	F7 A2 J7 D7 I4 Y7 B7 H7 K7 V7 M7 L7 Q7 S7 G7 N7 O7 W7
UA	949	LHR	ORD	12:50	15:25	0	777	*	*	E	*	F7 C9 D9 Z9 B9 M9 H9 Q9 V9 W9 S9 T9 K9 L9 G6 P7 A4 E9 U9 Y9
BA	297	LHR	ORD	12:55	15:10	0	744	*	*	E	*	F9 A9 J9 C9 D9 IC W9 T0 Y9 B9 H9 K9 M9 R9 V9 N9 L9 S9 Q9 O9
AA	47	LHR	ORD	14:30	17:00	0	777	*	*	E	*	F7 A2 J7 D7 I4 Y7 B7 H7 K7 V7 M7 L7 Q7 S7 G7 N7 O7 W7
UA	959	LHR	ORD	15:40	18:17	0	777	*	*	E	*	F7 C9 D9 Z9 B9 M9 H9 Q9 V9 W9 S9 T9 K9 L9 G2 P7 A6 E9 U9 Y9
BA	299	LHR	ORD	16:05	18:30	0	777	*	*	E	*	F9 A9 J9 C9 D4 IC W9 T0 Y9 B9 H9 K9 M9 R9 V9 N9 L9 S9 Q9 O9
AI	125	LHR	ORD	16:10	18:25	0	744			X	*	FA AA JA CR DA WA YA BA HA KA LA MA VA GA
AA	91	LHR	ORD	16:50	19:20	0	777	*	*	E	*	F7 A3 J7 D3 I0 Y7 B7 H7 K7 V7 M7 L7 Q7 S7 G7 N7 O7 W7
UA*	4964	LHR	MAN	08:55	10:00	0	FR4	*	*	E	*	00 00 70 80 M0 H0 00 V0 W0 S0
Number of Stops Equipment Inside Availability Secured Sell E-Ticket Capable Carrier Specific Display Advertised Item												

Interline Ticketing Agreement

Agents can override the interline ticketing agreement at ticketing, allowing the issuance of paper ticket. They can also validate if an interline ticketing agreement exists without doing a fare quote or issuing a ticket.

Bulk Ticketing Modifier (Galileo Only)

The two check boxes under inclusive tour and bulk inclusive tour check boxes have been replaced by one check box entitled "Inclusive Tour (IT/IT*PC)" and one check box entitled "Bulk Inclusive Tour (BT/BT*PC)".

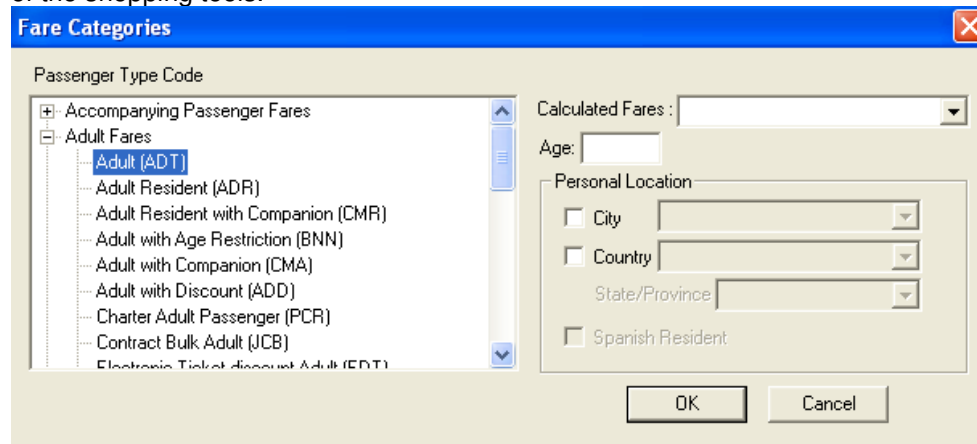
Ticketing Modifiers

Favorites	Form Of Payment	Nett Remittance	Back Office	Misc
Ticket		Invoice/Itinerary	Segment Related Modifiers	
<input type="checkbox"/> Issuance	<input type="text"/>			
<input type="checkbox"/> Alternate ticket override	Will issue as Electronic Ticket (ET) Will issue as Paper Ticket (PT)			
<input type="checkbox"/> Satellite ticket printer (STP)	IATA Number <input type="text"/>			
	Pseudo City <input type="text"/>			
<input type="checkbox"/> Plating Carrier (C)	<input type="text"/> <input type="text"/>			
<input type="checkbox"/> Commission (Z)	<input type="text"/> <input type="radio"/> Amount <input type="text"/> <input type="radio"/> % <input type="text"/> Capped amount			
<input type="checkbox"/> Endorsement Box (EB)	<input type="text"/> <input type="text"/> <input type="text"/>			
<input type="checkbox"/> Tour Code (TC)	<input type="text"/>			
<input type="checkbox"/> Inclusive Tour (IT/IT*PC)				
<input type="checkbox"/> Bulk Inclusive Tour (BT/BT*PC)				
<input type="checkbox"/> Audit Coupon override (/AU-)				

Fares/Pricing

PTC Enhancements

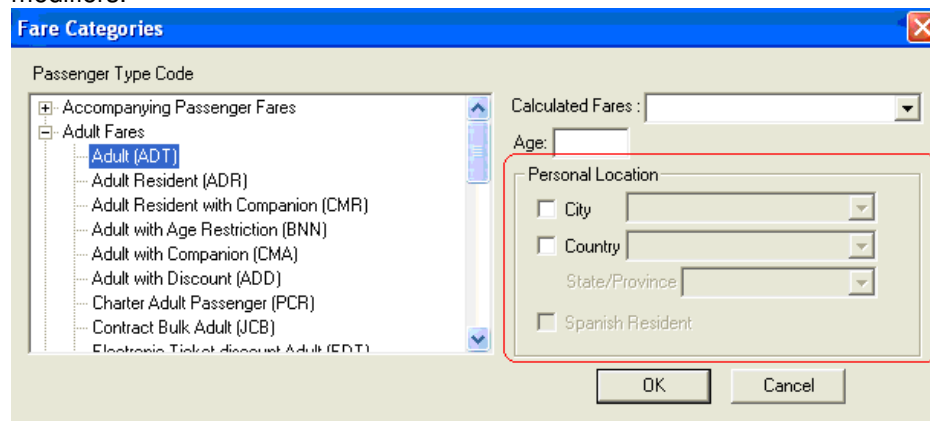
Viewpoint supports three-character Passenger Type Codes (PTCs). These replace the PIC codes. Agents can enter discount modifiers in addition to a PTC code when doing a fare quote or using one of the shopping tools.



The screenshot shows the 'Fare Categories' dialog box. On the left, a tree view under 'Passenger Type Code' is expanded to 'Adult Fares', with 'Adult (ADT)' selected. The right side of the dialog includes a 'Calculated Fares' dropdown, an 'Age' input field, and a 'Personal Location' section with checkboxes for 'City', 'Country', 'State/Province', and 'Spanish Resident'. 'OK' and 'Cancel' buttons are at the bottom.

Personal Geography Modifier

Carriers may file fares containing geographic conditions in the fare rules. The new pricing modifier allows agents to enter specific geographic conditions applicable to the PTC, along with other pricing modifiers.



This screenshot is identical to the one above, but a red rectangular box highlights the 'Personal Location' section, which contains the 'City', 'Country', 'State/Province', and 'Spanish Resident' fields.

Private Fares

Agents can quote fares using Private Fares account codes. This enhancement is also available in Low Fare Shopping tool.

Fare Quote ✕

Names | Flights | Other
Selected Options

Flight	C.	Date	Route	Status	Time	Options Applied
<input checked="" type="checkbox"/> BA 426	B	22OCT	LHRAMS	HS1	06:35 - 08:50	Public and PrivateFares

All Confirmed Flights
 Fare Code:
 Booking Code:
 Cabin:
 Connection
 Stop Over

 Break Fare
 Break For all segments, break means:
 Don't Break

PrivateFares Information
 Search only for:

 Pseudo:
 Account:
 Contract:
 Account Code/
 Rule ID Only

Public and PrivateFares

 Fare Quote Type
 Quote as Booked
 Best Buy
 Best Buy Regardless
 Best Buy Compare

Low Fare Shopping Tool ✕

Basic | Other

Segment Specific Information
 Date: * - All airports
 Departure City:
 Arrival City:
 Time: by
 Earliest Time: Latest Time:
 Flight Type:
 Cabin:
 Auto-Tab

Airlines
 1:
 2:
 3:
 Include Exclude
 Include Only

Basic Fare Information
 Maximum Fare:
 Sell City:
 Ticket City:
 Plating Carrier:
 Electronic Ticket Only
 Paper Ticket Only

Connecting Cities
 1:
 2:
 3:
 Include Exclude

PrivateFares Information
 Search only for:

 Pseudo:
 Account:
 Contract:
 Account Code/
 Rule ID Only

Itinerary Planner
Selected Options

Itinerary

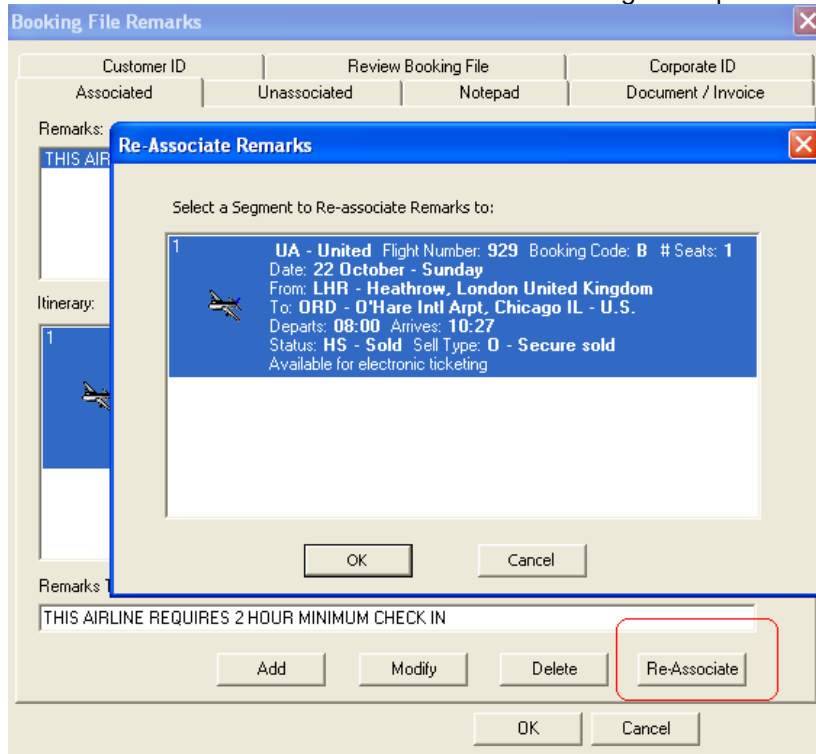
Public and PrivateFares
 Pseudo: **XR7**
 Number of Passengers: **1**
 Time: **00:01 by Departure**
 No Earlier Than: **00:00**
 No Later Than: **23:59**

Hit right arrow for next tab, left arrow for previous tab

PNR/Booking File

Re-Associate Itinerary Remarks

Associated remarks can now be re-associated through Viewpoint.



Special Service Requests (SSR's)

The following new Special Service Requests (SSRs) are now available through Viewpoint:

- Primary Document Information (DOCS)

The screenshot shows the 'Special Services' dialog box with the 'New SSR' tab selected. The 'Name(s):' field contains 'GALILEO, TEST'. The 'Segment(s):' list shows two flights: 'Alitalia 0201 B From: London To: Rome' and 'Alitalia 0200 B From: Rome To: London'. Under 'SSR Codes', the 'Miscellaneous' radio button is selected, and the dropdown menu shows 'DOCS - Primary Document Information'. A secondary dialog box titled 'Primary Document Information' is open, containing the following fields:

- Surname : [Text Field]
- First Given Name : [Text Field]
- Second Given Name (Optional) : [Text Field]
- Gender : [Dropdown Menu]
- Date of Birth (DDMMYY) : [Text Field]
- Nationality : [Dropdown Menu]
- Document Type : [Dropdown Menu]
- Document Number : [Text Field]
- Document Expiry Date (DDMMYY) : [Text Field]
- Document Issuing Country : [Dropdown Menu]
- Primary Passport Holder (Optional)

Buttons for 'Add', 'Delete', 'Cancel', and 'OK' are visible.

- Secondary Document Information (DOCO)

The screenshot shows the 'Special Services' dialog box with the 'New SSR' tab selected. The 'Name(s):' field contains 'GALILEO, TEST'. The 'Segment(s):' list shows two flights: 'Alitalia 0201 B From: London To: Rome' and 'Alitalia 0200 B From: Rome To: London'. Under 'SSR Codes', the 'Miscellaneous' radio button is selected, and the dropdown menu shows 'DOCO - Secondary Document Information'. A secondary dialog box titled 'Secondary Document Information - Visa Details' is open, containing the following fields:

- Visa Document Type
- Passenger / Crew Place of Birth (Optional) : [Text Field]
- Visa Document Number : [Text Field]
- Visa Document Place of Issue : [Text Field]
- Visa Document Issue Date (DDMMYY) : [Text Field]
- Country (Required For Visa) : [Dropdown Menu]
- Infant Indicator (if an infant not occupying seat)

Buttons for 'Add', 'Delete', 'Cancel', and 'OK' are visible.

- Address Information (DOCA)

The screenshot shows the 'Special Services' dialog box with the 'Other Service Information' tab selected. The 'New SSR' section contains a table with flight details:

Name(s)	Segment(s)
GALILEO, TEST	Flight: Alitalia 0201 B From: London To: Rome Date: 22 October 2006 Leaves: 06:40 Status HS - Sol
	Flight: Alitalia 0200 B From: Rome To: London Date: 25 October 2006 Leaves: 07:45 Status HS - Sol

Below the table, the 'SSR Codes' section has three radio buttons: 'Meals', 'Wheel Chair', and 'Miscellaneous'. The 'Miscellaneous' option is selected, and a dropdown menu shows 'DOCA - Address Information'. There are 'Add' and 'Delete' buttons to the right.

An 'Address Information' sub-dialog box is open, showing the following fields:

- Type of Address : [Dropdown]
- Address Details (Optional) : [Text Field]
- City : [Text Field]
- State / Province / County (Optional) : [Text Field]
- Country : [Dropdown]
- Zip / Postal Code (Optional) : [Text Field]
- Infant Indicator (if an infant not occupying seat)

At the bottom of the sub-dialog are 'Add' and 'Cancel' buttons. The main dialog also has 'OK' and 'Cancel' buttons at the bottom right.

- Electronic Payment (EPAY)

The screenshot shows the 'Special Services' dialog box with the 'Other Service Information' tab selected. The 'New SSR' section contains the same flight details as the previous screenshot:

Name(s)	Segment(s)
GALILEO, TEST	Flight: Alitalia 0201 B From: London To: Rome Date: 22 October 2006 Leaves: 06:40 Status HS - Sol
	Flight: Alitalia 0200 B From: Rome To: London Date: 25 October 2006 Leaves: 07:45 Status HS - Sol

Below the table, the 'SSR Codes' section has three radio buttons: 'Meals', 'Wheel Chair', and 'Miscellaneous'. The 'Miscellaneous' option is selected, and a dropdown menu shows 'EPAY - Electronic Payment'. There are 'Add' and 'Delete' buttons to the right.

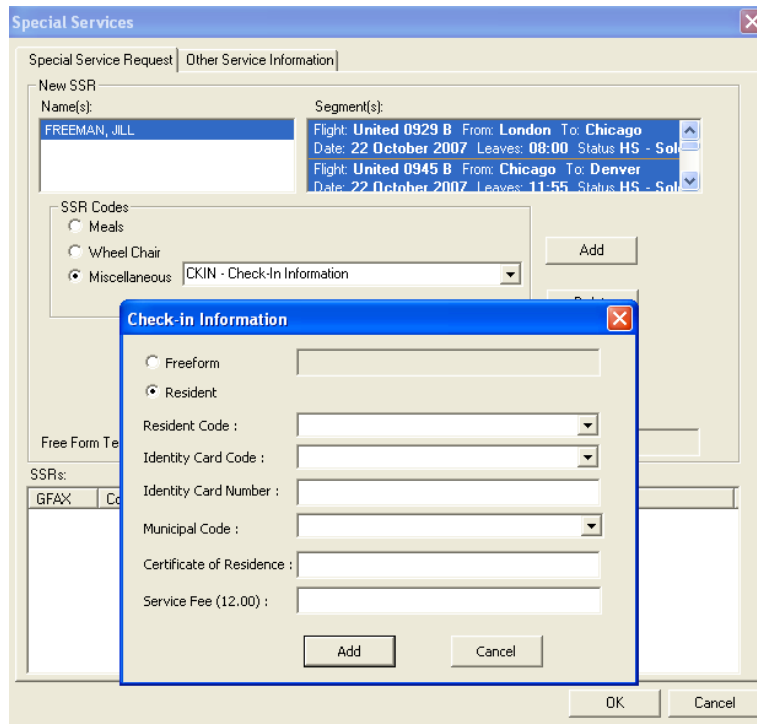
The 'Payment Type' dropdown menu is open, showing the following options:

- AC - Airline Card
- Credit Card
- Airline Card
- Voucher Payment
- Coupon Payment
- Account Payment

The 'Free Form Text' field is empty. Below this is an 'SSRs:' table with the following columns: 'GFAX', 'Code', 'Name', and 'Flight Info / Status / Remarks'. The table is currently empty.

At the bottom of the dialog are 'OK' and 'Cancel' buttons.

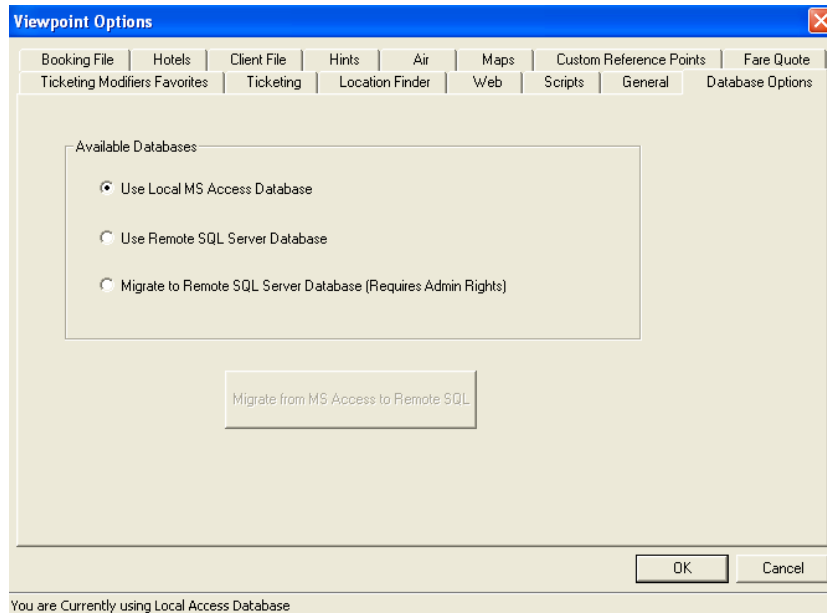
- Check-in Information for Resident fares (CKIN)



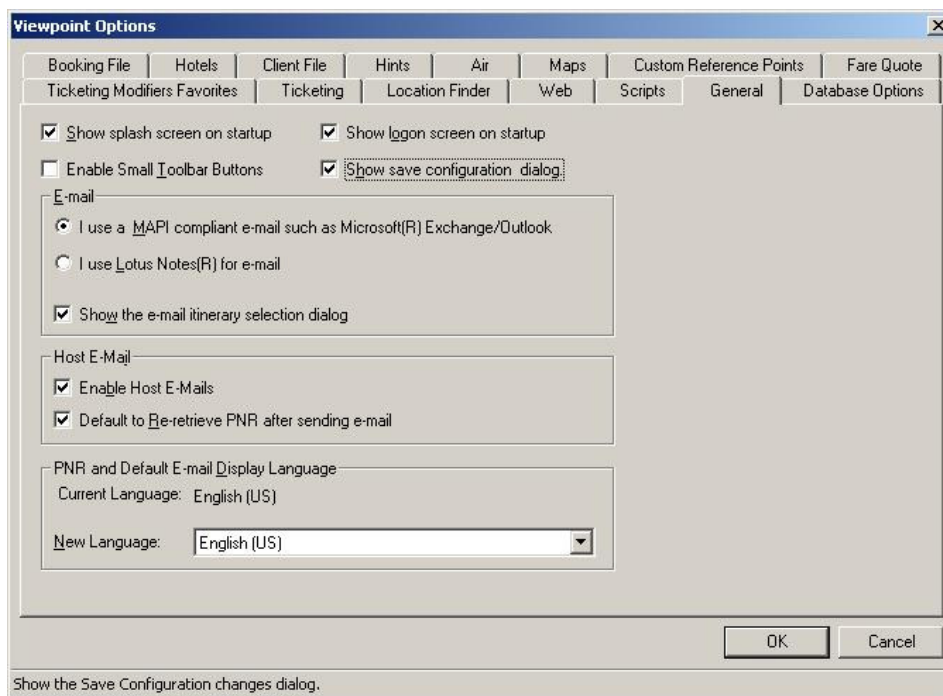
Viewpoint Options

The following new options are available on the Tools Options dialog box:

- Database Options: a new tab that allows switching between the default MS Access database and a Remote SQL Server database for local travel information tables.



- General Options: enhanced email default selections.



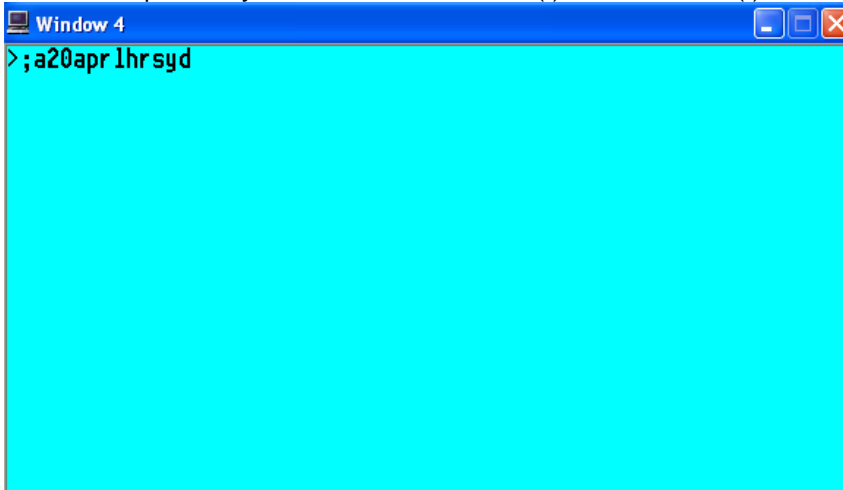
Point and Click

Point and Click is a new feature for Galileo users (not Apollo). This feature is an interactive version of the cryptic environment. It is not a full replacement of Focalpoint, however it does allow users to click on the Air, Car, Hotel, Fare Display, Shopping, and Booking File screens instead of having to type out cumbersome cryptic formats.

System

Launching Point & Click

To initiate a point and click air, car or hotel availability display, you can use most of the entries you already know. Just preface your entries with a colon (:) or semi-colon (;).



Display Colours

Point and click functionality in Focalpoint® uses colours to define specific areas of the display.

The screen will be color coded as follows:

White: Non-clickable – display only.

Blue: Clickable – a link that provides further information.

When it comes to selling Air, Car, or Hotel, the following logic applies:

White: Non-clickable – This class/type is closed

Yellow: Clickable – Available in this class/type

Orange: Clickable – The waitlist only /alternate options available, selecting this will sell a waitlisted seat with a LL status in Air or show alternate hotel options when booking hotel.

For example, the booking code area of the air availability display uses three colours to define the status of each booking code. You can sell from any 'yellow' availability.

```
1 LHR1SYD 20/1215#1850 QF 32 F6 A5 J9 C9 DL 1L B9 H9 K9 744C*E
M9 RL L9 UC S9 NC Q9 O9 XC
EL
```

Tabs

Each time a new point & click request is done, a new tab is created. Tabs will display the format requested.



These tabs allow a user to go back to a display to review or take action on.

In the case a format is used that does not have interactive capability; the tab will show "Terminal" indicating that the user is being returned a standard terminal window display. There will be no interaction available on this screen.



Users can choose to not create new tabs with a single entry or for all entries by un-checking the New Tab option in the bottom right hand corner of the screen.




Hide

If users want to return to Focalpoint, they may do so by clicking on the "Hide" button in the bottom right hand corner.



By choosing "Hide" this allows a user to return to the point and click functionality and have all previous tabs viewable.

If a user closes point & click by using the  in the top right corner, it will completely close the application and users will lose all tabs. Users can minimize and maximize the point & click window.

If a user closes the  in the top right corner, it will completely close down Galileo Desktop.

Command Line

Once a user is in the point & click environment, they can continue to type in host commands by using the command line at the bottom of the page. There is no need to use the colon (:) or semi-colon (;) when they are in the command

line. 

Air

Standard availability request

Air availability request will return an interactive display. The following colour logic applies to the air screen:

White: For display purposes only. Non-clickable.

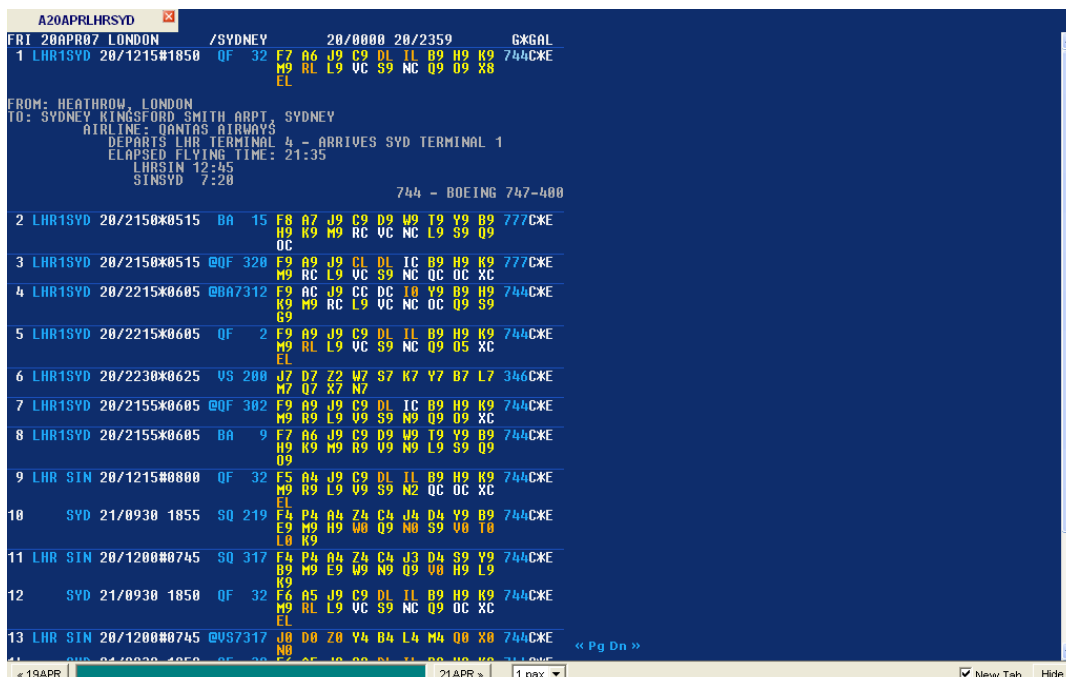
Blue: Additional information is available. Blue items are clickable.

When looking at the classes of service for a specific flight, the following colour logic applies:

White: Class Closed. Non-clickable.

Yellow: Seats available. Clickable.

Orange: Waitlist seats available. Clickable.



The screenshot shows a flight availability request for route A20APRLHRSYD. The main display lists several flight options with their respective classes of service and availability status. The first flight is highlighted in blue, indicating that additional information is available for that option.

Flight ID	Class of Service	Availability
1 LHR1SYD 20/1215#1850	QF 32	F7 A6 J9 C9 DL IL B9 H9 K9 744C*E M9 RL L9 VC S9 NC Q9 09 X8 EL
2 LHR1SYD 20/2150*0515	BA 15	F8 A7 J9 C9 D9 W9 T9 Y9 B9 777C*E H9 K9 M9 RC VC NC L9 S9 09 OC
3 LHR1SYD 20/2150*0515	@QF 320	F9 A9 J9 C9 DL IC B9 H9 K9 777C*E M9 RC L9 VC S9 NC OC OC XC
4 LHR1SYD 20/2215*0605	@BA7312	F9 AC J9 CC DC 10 Y9 B9 H9 744C*E K9 M9 RC L9 VC NC OC Q9 S9 G9
5 LHR1SYD 20/2215*0605	QF 2	F9 A9 J9 C9 DL IL B9 H9 K9 744C*E M9 RL L9 VC S9 NC Q9 05 XC EL
6 LHR1SYD 20/2230*0625	VS 200	J7 D7 Z2 W7 S7 K7 V7 B7 L7 346C*E M7 07 X7 N7
7 LHR1SYD 20/2155*0605	@QF 302	F9 A9 J9 C9 DL IC B9 H9 K9 744C*E M9 R9 L9 U9 S9 N9 Q9 09 XC
8 LHR1SYD 20/2155*0605	BA 9	F7 A6 J9 C9 D9 W9 T9 Y9 B9 744C*E H9 K9 M9 R9 U9 N9 L9 S9 Q9 09
9 LHR SIN 20/1215#0800	QF 32	F5 A4 J9 C9 DL IL B9 H9 K9 744C*E M9 R9 L9 U9 S9 N2 OC OC XC EL
10 SYD 21/0930 1855	SQ 219	F4 P4 A4 Z4 C4 J4 D4 Y9 B9 744C*E E9 M9 H9 W9 Q9 N9 S9 U9 T9 L9 K9
11 LHR SIN 20/1200#0745	SQ 317	F4 P4 A4 Z4 C4 J3 D4 S9 Y9 744C*E B9 M9 E9 W9 N9 Q9 U9 H9 L9 K9
12 SYD 21/0930 1850	QF 32	F6 A5 J9 C9 DL IL B9 H9 K9 744C*E M9 RL L9 VC S9 NC Q9 OC XC EL
13 LHR SIN 20/1200#0745	@VS7317	J0 D0 Z0 Y4 B4 L4 M4 Q0 X0 744C*E N0

In the display below,



The close-up shows the flight option: 4 LHR1SYD 20/2215*0605 @BA7312 F9 AC J9 CC DC 10 Y9 B9 H9 744C*E. The flight ID and class of service are highlighted in blue, indicating that additional information is available for this option.

By clicking on any of the blue items you will see the following information:

- City/Airport Code
- 1
- @
- Decodes City/Airport
- Intermediate Stop Information
- Operating Airline/Code Share

Airline Code	Decodes Airline
Flight Number	Departure/Arrival Terminal along with Elapsed Flying Time
Aircraft Type	Decodes Aircraft Type

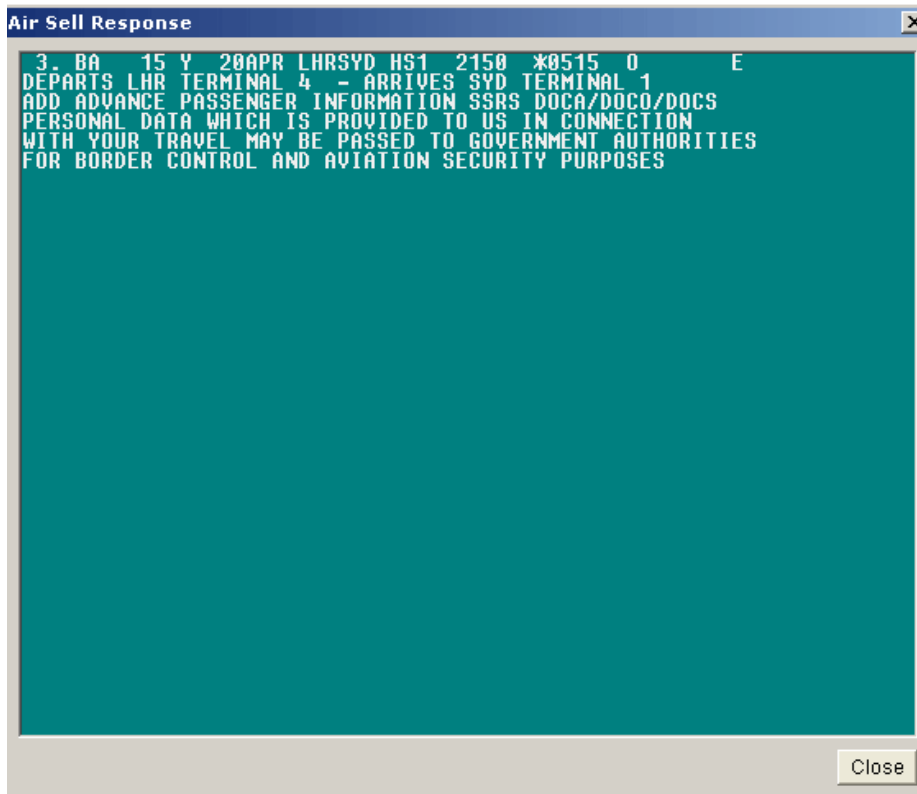
Seat Sell

Once your air availability is displayed, use the colour coded display to determine your ability to sell a particular booking class.

```
4 LHR1SYD 20/2215*0605 @BA7312 F9 AC J9 CC DC 10 Y9 B9 H9 744C*E
K9 M9 RC L9 VC NC S9 OC QC
G9
```

If there is more than one traveler, users can indicate to sell multiple seats prior to clicking on the booking code. At the bottom of the page is the option for pax

By clicking on the down arrow- users can choose up to 9 pax. Click on the class of service desired. The following screen will be displayed indicating the sale of that seat.



Outbound and return availability request

Users will be able to select the availabilities of the outbound and inbound flight all within one entry. Users can search for a return flight between 0 and 31 days (0 = same day return). Single & Double Open Jaw flights available. The + symbol is used to break up the entry. Everything before the + will be used to return the outbound leg flights, the inbound flights will be returned with the information in the entry after the +.

The screenshot displays two windows showing flight availability. The top window is for Amsterdam to Rome (A25APRMSROM) and the bottom window is for Rome to Amsterdam (A30APRRMAMS). Both windows show a list of flight segments with details such as flight number, departure time, carrier, and aircraft. The segments are numbered 1 through 9. The bottom window also shows a date of 01MAY and 1 pax.

When a sell is done, a dialog will be displayed for each sold segment.

The screenshot shows the same flight availability windows as above, but with 'Air Sell Response' dialog boxes overlaid on the flight segments. The dialog boxes contain the following text:

4. AZ 187 K 25APR AMSFCO HS1 0950 1205 0 E
ARRIVES FCO TERMINAL B
ADD ADVANCE PASSENGER INFORMATION SSRS DOCA/DOCO/DOCS
PERSONAL DATA WHICH IS PROVIDED TO US IN CONNECTION
WITH YOUR TRAVEL MAY BE PASSED TO GOVERNMENT AUTHORITIES
FOR BORDER CONTROL AND AVIATION SECURITY PURPOSES

5. AZ 188 K 30APR FCOAMS HS1 0945 1225 0 E
DEPARTS FCO TERMINAL B
ADD ADVANCE PASSENGER INFORMATION SSRS DOCA/DOCO/DOCS
PERSONAL DATA WHICH IS PROVIDED TO US IN CONNECTION
WITH YOUR TRAVEL MAY BE PASSED TO GOVERNMENT AUTHORITIES
FOR BORDER CONTROL AND AVIATION SECURITY PURPOSES

Car

Car Availability

Car availability request will return an interactive display for all car types in the CarMaster (CAL) display. The following colour logic applies to the car screen:

White: For display purposes only. Non-clickable.

Blue: Additional information is available. Blue items are clickable.

Yellow: Sell car- Clickable

CAL20APRSYD		A20APRLHRSYD		SYDNEY KINGSFORD S * FB 20APR 10:00 -25APR * STND/PROM * AUD	
LOC	A R TYPE	DAILY	FM	CHG	APPROX TOTAL
1	+AVIS T S G ECMR	42.00	UNL	.00	210.00
2	+AVIS T S G CCMR	42.00	UNL	.00	210.00
3	+THRIFTY T S G ECMR	43.60	UNL	.00	218.00
4	+THRIFTY T S G CCAR	43.60	UNL	.00	218.00
5	+AVIS T S G CCAR	48.00	UNL	.00	240.00
6	+AVIS T S G ICAR	50.00	UNL	.00	250.00
7	+THRIFTY T S G ICAR	50.00	UNL	.00	250.00
8	+THRIFTY T S G SCAR	55.00	UNL	.00	275.00
9	+THRIFTY T S G FCAR	55.00	UNL	.00	275.00
10	+AVIS T S G SCAR	57.00	UNL	.00	285.00
11	+AVIS T S G FCAR	57.00	UNL	.00	285.00
12	+SIXT T S G ECAR	57.50	1000	.20	287.50
13	+SIXT T S G ECMR	57.50	1000	.20	287.50
14	+SIXT T S G CDAR	60.00	1000	.22	300.00
15	+SIXT T S G CDMR	60.00	1000	.22	300.00
16	+BUDGET T S G MCMR	61.82	UNL	.00	309.10
17	+BUDGET T S G ECMR	63.64	UNL	.00	318.20
18	+THRIFTY T S G IWAR	65.00	UNL	.00	325.00
19	+BUDGET T S G CCAR	66.36	UNL	.00	331.80
20	+THRIFTY T N G PCAR	67.00	UNL	.00	335.00

« More Cars »

By clicking on the blue items you will see the car type description

Users can use the buttons on each side of the command line to change the pick up date to one day earlier or one day later. Users can also utilize the drop down box to indicate rental days needed up to 11 days.

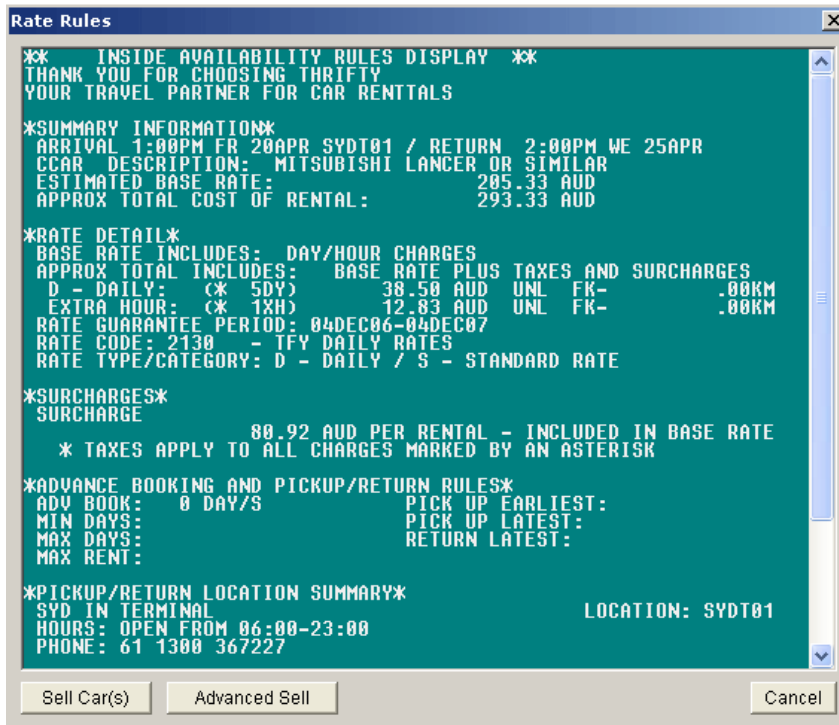


Users can indicate that they want to see more available cars by clicking on the <<More Cars>> option

<< More Cars >>

Car Sell

Once your car availability is displayed, users can click on the rate indicated in yellow to sell a particular car. This will then display the rate rules for that car type.



Rate Rules

```

**  INSIDE AVAILABILITY RULES DISPLAY  **
THANK YOU FOR CHOOSING THRIFTY
YOUR TRAVEL PARTNER FOR CAR RENTALS

*SUMMARY INFORMATION*
ARRIVAL 1:00PM FR 20APR SYDT01 / RETURN 2:00PM WE 25APR
CCAR DESCRIPTION: MITSUBISHI LANCER OR SIMILAR
ESTIMATED BASE RATE: 205.33 AUD
APPROX TOTAL COST OF RENTAL: 293.33 AUD

*RATE DETAIL*
BASE RATE INCLUDES: DAY/HOUR CHARGES
APPROX TOTAL INCLUDES: BASE RATE PLUS TAXES AND SURCHARGES
D - DAILY: (* 5DY) 38.50 AUD UNL FK- .00KM
EXTRA HOUR: (* 1XH) 12.83 AUD UNL FK- .00KM
RATE GUARANTEE PERIOD: 04DEC06-04DEC07
RATE CODE: 2130 - TFY DAILY RATES
RATE TYPE/CATEGORY: D - DAILY / S - STANDARD RATE

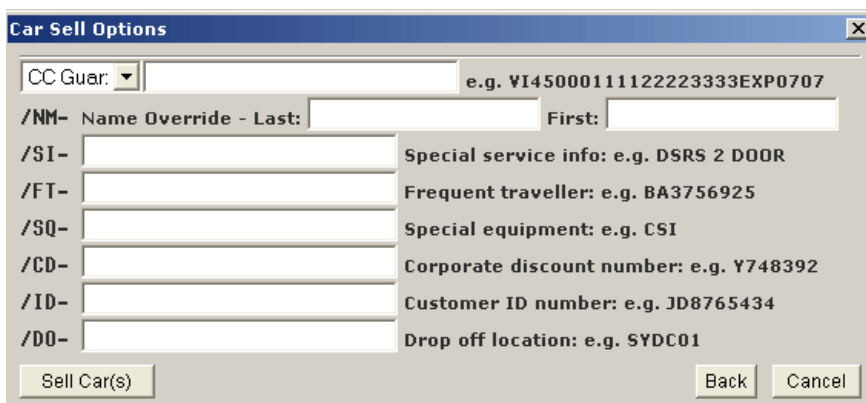
*SURCHARGES*
SURCHARGE 80.92 AUD PER RENTAL - INCLUDED IN BASE RATE
* TAXES APPLY TO ALL CHARGES MARKED BY AN ASTERISK

*ADVANCE BOOKING AND PICKUP/RETURN RULES*
ADV BOOK: 0 DAY/S PICK UP EARLIEST:
MIN DAYS: PICK UP LATEST:
MAX DAYS: RETURN LATEST:
MAX RENT:

*PICKUP/RETURN LOCATION SUMMARY*
SYD IN TERMINAL LOCATION: SYDT01
HOURS: OPEN FROM 06:00-23:00
PHONE: 61 1300 367227
  
```

Buttons: Sell Car(s), Advanced Sell, Cancel

Users can either click the button to sell the car or click on the option for Advanced Sell. If the user chooses Advanced Sell, the following screen will be displayed.



Car Sell Options

CC Guar: e.g. VI45000111122223333EXP0707

/NM- Name Override - Last: First:

/SI- Special service info: e.g. DSRS 2 DOOR

/FT- Frequent traveller: e.g. BA3756925

/SQ- Special equipment: e.g. CSI

/CD- Corporate discount number: e.g. Y748392

/ID- Customer ID number: e.g. JD8765434

/DO- Drop off location: e.g. SYDC01

Buttons: Sell Car(s), Back, Cancel

From here a user can fill in the desired fields and then click sell car. By choosing the "Back" button, it will return a user to the Rate Rules screen. "Cancel" will completely cancel the transaction.

Hotel

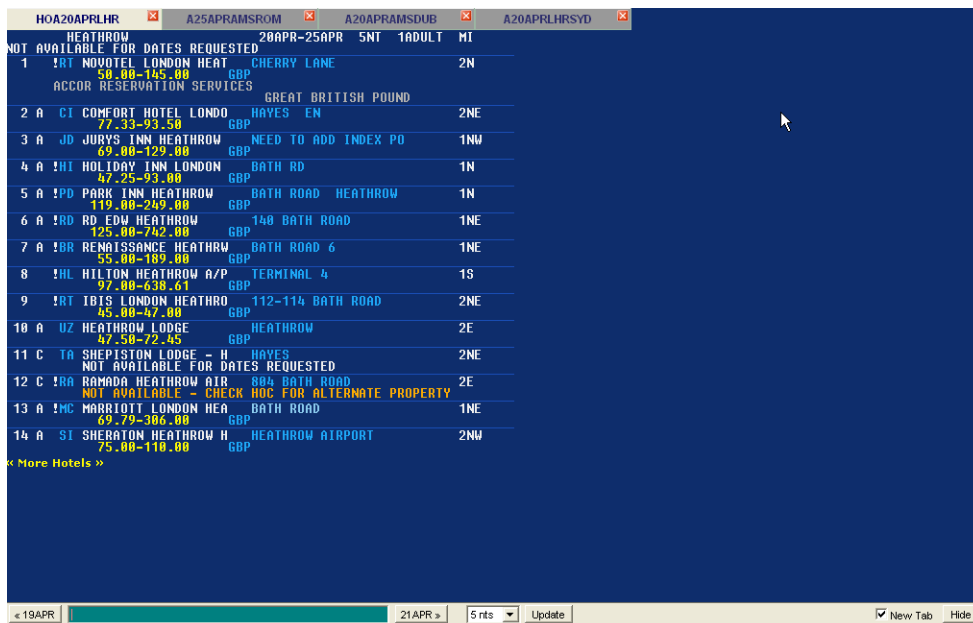
Hotel Availability

Hotel availability request will return an interactive display for all hotels in the RoomMaster (HOA) display. The following colour logic applies to the hotel screen:

White: For display purposes only. Non-clickable.

Blue: Additional information is available. Blue items are clickable.

Orange: Hotel not available, however alternate properties may be available.



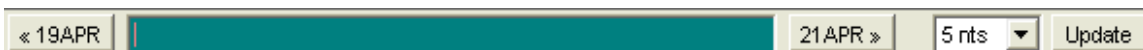
HOA20APRLHR	A25APRAMSROM	A20APRAMSDUB	A20APRLHRSYD
HEATHROW 20APR-25APR 5NT 1ADULT MI			
NOT AVAILABLE FOR DATES REQUESTED			
1	!AT NOVOTEL LONDON HEAT	CHERRY LANE	2N
	50.00-145.00	GBP	
ACCOR RESERVATION SERVICES			
GREAT BRITISH POUND			
2	A CI COMFORT HOTEL LONDO	HAYES EN	2NE
	77.33-93.50	GBP	
3	A JD JURYS INN HEATHROW	NEED TO ADD INDEX PO	1NW
	69.00-129.00	GBP	
4	A !HI HOLIDAY INN LONDON	BATH RD	1N
	47.25-93.00	GBP	
5	A !PD PARK INN HEATHROW	BATH ROAD HEATHROW	1N
	119.00-249.00	GBP	
6	A !RD RD EDW HEATHROW	140 BATH ROAD	1NE
	125.00-742.00	GBP	
7	A !BR RENAISSANCE HEATHRW	BATH ROAD 6	1NE
	55.00-169.00	GBP	
8	!HL HILTON HEATHROW A/P	TERMINAL 4	1S
	97.00-638.61	GBP	
9	!RT IBIS LONDON HEATHRO	112-114 BATH ROAD	2NE
	45.00-47.00	GBP	
10	A UZ HEATHROW LODGE	HEATHROW	2E
	47.50-72.45	GBP	
11	C TA SHEPSTON LODGE - H	HAYES	2NE
NOT AVAILABLE FOR DATES REQUESTED			
12	C !RA RAMADA HEATHROW AIR	884 BATH ROAD	2E
NOT AVAILABLE - CHECK HOC FOR ALTERNATE PROPERTY			
13	A !MC MARRIOTT LONDON HEA	BATH ROAD	1NE
	69.79-386.00	GBP	
14	A SI SHERATON HEATHROW H	HEATHROW AIRPORT	2NW
	75.00-110.00	GBP	
More Hotels >>			

By clicking on any of the blue items you will see the following information:

- | | |
|--------------------|------------------------|
| Hotel Chain | Decodes Hotel Chain |
| GBP (or displayed) | En-codes Currency Type |
| Hotel Address | Launches Hotel Images |



Users can use the buttons on each side of the command line to change the pick up date to one day earlier or one day later. Users can also utilize the drop down box to indicate rental days needed up to 9 nights and click "Update".



Users can indicate that they want to see more available cars by clicking on the **« More Hotels »** option

Hotel Complete Availability

From the Hotel Complete Availability screen, users can click on the room price to sell the room type. Users can click on the currency code to encode the currency type.

HOA20APRLHR	A25APRAMSROM	A20APRAMSDUB	A20APRLHRSYD
« Back to Hotels »			
HOC INSIDE 20APR-25APR/1 GBP RATE RT 85652 NOVOTEL LONDON HEATHROW NIGHTLY			
1	99.00	GBP	HOTDEAL CCPREPAID NO REFUND-EP-ROROH STANDARD ROOM
2	110.00	GBP	BEST UNRESTRICTED RATE-EP-ROOM ONROR STANDARD ROOM
3	114.00	GBP	HOTDEAL CCPREPAID NO REFUND-EP-ROB1Q SUPERIOR NON SMOKING ROOM WITH 1 QUEENSIZE BED AND SOFA
4	120.00	GBP	BEST AVAILABLE RATE 24H CXL-BB-BEROH STANDARD ROOM
5	125.00	GBP	BEST UNRESTRICTED RATE-EP-ROOM ONB1Q SUPERIOR NON SMOKING ROOM WITH 1 QUEENSIZE BED AND SOFA
6	130.00	GBP	RACK RATE-EP-ROOM ONLY STANDARD ROOM
7	135.00	GBP	BEST AVAILABLE RATE 24H CXL-BB-BEB1Q SUPERIOR NON SMOKING ROOM WITH 1 QUEENSIZE BED AND SOFA
8	145.00	GBP	RACK RATE-EP-ROOM ONLY SUPERIOR NON SMOKING ROOM WITH 1 QUEENSIZE BED AND SOFA

« 19APR | 21APR » | 5 nts | Update | New Tab | Hide

If a user decides they don't want to sell this hotel, they can click on the [« Back to Hotels »](#) link and return to the Hotel Availability screen.

Hotel Sell

When a user chooses the price/room type they desire, the Rate Rules screen is displayed.

Rate Rules
✕

```

**  INSIDE AVAILABILITY  **      RT 5652
ADDRESS:  CHERRY LANE      PHONE:  44 1895/431431
          HEATHROW, UB7 9HB    FAX:    44 1895/431221

*RATE*
THIS RATE APPLIES TO 1 ADULTS
ROHRA3   HOTDEAL CCPREPAID NO REFUND
          STANDARD ROOM
GBP      50.00 PER NIGHT STARTING 20 APR FOR 3 NIGHTS
          89.00 PER NIGHT STARTING 23 APR FOR 1 NIGHT
          99.00 PER NIGHT STARTING 24 APR FOR 1 NIGHT
          338.00 SUB-TOTAL INCLUDES ALL KNOWN TAXES/FEES
          338.00 APPROX-TOTAL INCL ALL KNOWN TAXES
TRAVEL AGENCY COMMISSION - 10.00 PCT
MEAL PLAN - ROOM ONLY
BREAKFAST PER PAX-PER NIGHT - 12.95 GBP
TAXES -
NATIONAL TAXES ON ACCOMMODATION - 0.00 INCLUDED
MAXIMUM ADULTS PER ROOM - 3 ADULTS PER ROOM

*RULES*
GUARANTEES ACCEPTED -
CLIENT FAX TO BE SENT TO THE HOTEL
CLIENT FAX RECEIVED BY THE HOTEL
GUARANTEE IATA
JCB CREDIT CARD
CREDIT CARDS ACCEPTED FOR      GUARANTEE -
AX AMERICAN EXPRESS           CA MASTERCARD
CC COMPLIMENT CARD             DC DINERS CLUB
EC EURO/MASTERCARD ALL GDS    VI VISA
BOOKING RESTRICTIONS - GTD CC MANDATORY. NO CANCELLATION OR
CHANGE MAY BE MADE. CLIENT ACCEPTS TO BE CHARGED UPON BOOKING
THE FULL PRICE OF STAY, THIS AMOUNT BEING NON REFUNDABLE IN
CASE OF CXL OR CHG OF DATES OF STAY.
NO CANCELLATION OR CHANGE

```

Sell Room
Advanced Sell
Cancel

Users can choose Advanced Sell to display the Hotel Options Screen.

Hotel Sell Options
✕

Rooms: Extra Adults: Extra Children:

CC Guar: e.g. VI4500011112223333EXP0707

/SI- Special service info: e.g. GRND FLOOR ROOM

/FT- Frequent traveller: e.g. TW123456

/FG- Frequent guest: e.g. HI216593

/CD- Corporate discount number: e.g. Y748392

Sell Room(s)
Back
Cancel

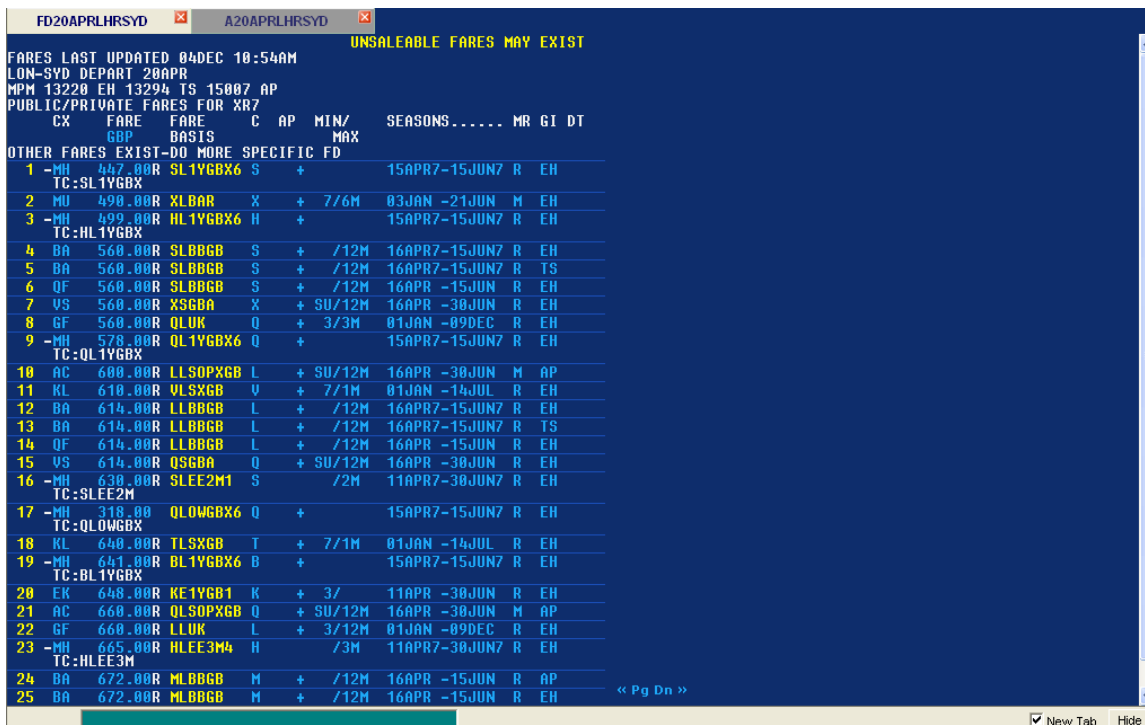
Users can sell room by clicking on the “Sell Room(s)” button. Users can choose to go back to the Rate Rules screen or cancel completely.

Fare Display

Fare Display request will return an interactive display. The following colour logic applies to the Fare screen:

White: For display purposes only. Non-clickable.

Blue: Additional information is available. Blue items are clickable.



FD20APRLHRSYD A20APRLHRSYD UNSALEABLE FARES MAY EXIST

FARES LAST UPDATED 04DEC 10:54AM
 LON-SYD DEPART 20APR
 WPM 13220 EH 13294 IS 15007 AP
 PUBLIC/PRIVATE FARES FOR XR7

CX	FARE	FARE	C	AP	MIN/	SEASONS.....	MR	GI	DT
	BBP	BASIS			MAX				
OTHER FARES EXIST-DO MORE SPECIFIC FD									
1	MH	447.00R	SL1YGBX6	S	+	15APR7-15JUN7	R	EH	
TC:SL1YGBX									
2	MU	490.00R	XLBAR	X	+	7/6M	03JAN-21JUN	M	EH
3	MH	499.00R	HL1YGBX6	H	+	15APR7-15JUN7	R	EH	
TC:HL1YGBX									
4	BA	560.00R	SLBBGB	S	+	/12M	16APR7-15JUN7	R	EH
5	BA	560.00R	SLBBGB	S	+	/12M	16APR7-15JUN7	R	TS
6	QF	560.00R	SLBBGB	S	+	/12M	16APR-15JUN	R	EH
7	VS	560.00R	XSCBA	X	+	SU/12M	16APR-30JUN	R	EH
8	GF	560.00R	QLUK	Q	+	3/3M	01JAN-09DEC	R	EH
9	MH	578.00R	QL1YGBX6	Q	+	15APR7-15JUN7	R	EH	
TC:QL1YGBX									
10	AC	600.00R	LLSOPXGB	L	+	SU/12M	16APR-30JUN	M	AP
11	KL	610.00R	VLSXGB	V	+	7/1M	01JAN-14JUL	R	EH
12	BA	614.00R	LLBBGB	L	+	/12M	16APR7-15JUN7	R	EH
13	BA	614.00R	LLBBGB	L	+	/12M	16APR7-15JUN7	R	TS
14	QF	614.00R	LLBBGB	L	+	/12M	16APR-15JUN	R	EH
15	VS	614.00R	QSCBA	Q	+	SU/12M	16APR-30JUN	R	EH
16	MH	630.00R	SLEE2M1	S		/2M	11APR7-30JUN7	R	EH
TC:SLEE2M									
17	MH	310.00	QLOWGBX6	Q	+	15APR7-15JUN7	R	EH	
TC:QLOWGBX									
18	KL	640.00R	TLSXGB	T	+	7/1M	01JAN-14JUL	R	EH
19	MH	641.00R	BL1YGBX6	B	+	15APR7-15JUN7	R	EH	
TC:BL1YGBX									
20	EK	640.00R	KE1YGB1	K	+	3/	11APR-30JUN	R	EH
21	AC	660.00R	QLSOPXGB	Q	+	SU/12M	16APR-30JUN	M	AP
22	GF	660.00R	LLUK	L	+	3/12M	01JAN-09DEC	R	EH
23	MH	665.00R	HLEE3M4	H		/3M	11APR7-30JUN7	R	EH
TC:HLEE3M									
24	BA	672.00R	MLBBGB	M	+	/12M	16APR-15JUN	R	AP
25	BA	672.00R	MLBBGB	M	+	/12M	16APR-15JUN	R	EH

<< Pg Dn >>

New Tab Hide

By clicking on any of the blue items, you will see the following information

KL	Decodes Airline
610.00	Penalties Information
V	Booking Code
+	Advance Purchase
7/1M	Minimum/Maximum Stay
01SEP-14DEC	Seasons
R	Mileage
EH	Global Indicator

When a user clicks on the fare displayed in yellow, the user is taken to the fare notes display:

```

FD20APRLHRSYD  X FD20APRLHRSYD25APR  X
<< Back to Fares >>
>FNN4
004 LHRSYD 20APR07 US GBP 560.00 XSGBA STAYSU/12M BK-X
0. APPLICATION AND OTHER CONDITIONS
RULE - 004/6151
UNLESS OTHERWISE SPECIFIED
VIRGIN ATLANTIC PREMIUM AND ECONOMY FARES BETWEEN UNITED
KINGDOM TO AREA 3
APPLICATION
AREA
THESE FARES APPLY
BETWEEN UNITED KINGDOM
TO AREA 3.
CLASS OF SERVICE
THESE FARES APPLY FOR ECONOMY CLASS SERVICE.
TYPES OF TRANSPORTATION
FARES GOVERNED BY THIS RULE CAN BE USED TO CREATE
ROUND-TRIP/CIRCLE-TRIP/OPEN-JAW JOURNEYS.
CAPACITY LIMITATIONS
THE CARRIER SHALL LIMIT THE NUMBER OF PASSENGERS CARRIED
ON ANY ONE FLIGHT AT FARES GOVERNED BY THIS RULE AND SUCH
FARES WILL NOT NECESSARILY BE AVAILABLE ON ALL FLIGHTS.
THE NUMBER OF SEATS WHICH THE CARRIER SHALL MAKE
AVAILABLE ON A GIVEN FLIGHT WILL BE DETERMINED BY THE
CARRIERS BEST JUDGMENT
3. SEASONALITY
BETWEEN UNITED KINGDOM AND AUSTRALIA FOR -SGBA TYPE FARES
PERMITTED 16APR THROUGH 30JUN ON THE FIRST INTERNATIONAL
SECTOR.
5. ADVANCE RES/TICKETING
UNLESS OTHERWISE SPECIFIED
RESERVATIONS ARE REQUIRED FOR ALL SECTORS.
WAITLIST NOT PERMITTED.
TICKETING MUST BE COMPLETED WITHIN 72 HOURS AFTER
RESERVATIONS ARE MADE.
6. MINIMUM STAY
BETWEEN UNITED KINGDOM AND AUSTRALIA
ORIGINATING UNITED KINGDOM -
TRAVEL FROM LAST STOPOVER MUST COMMENCE NO EARLIER THAN
THE FIRST SUN AFTER DEPARTURE FROM FARE ORIGIN.
7. MAXIMUM STAY
UNLESS OTHERWISE SPECIFIED
    
```

Users can choose **<< Back to Fares >>** to return to the fare display.

Alternatively, users can click on the yellow number to be taken to a standard availability request.

```

>FNN4
004 LHRSYD
0. APPLICE

```

	A20APRLHRSYD X	FD20APRLHRSYD X	FD20APRLHRSYD25APR X
FRI 20APR07 LONDON	/SYDNEY	20/0000	20/2359 G*GAL
1 LHR1SYD 20/2230*0625	VS 200	J7 D7 Z3 W7 S7 K7 Y7 B7 L7	346C*E
		M7 Q7 X7 N7	
2 LHR SIN 20/1200#0745	@VS7317	J8 D8 Z8 Y4 B4 L4 M4 Q8 X8	744C*E
		N8	
3 SYD 21/0930 1850	QF 32	F6 A5 J9 C9 DL IL B9 H9 K9	744C*E
		M9 RL L9 UC SL NC QC OC XC	
		EL	
4 LHR SIN 20/1200#0745	@VS7317	J8 D8 Z8 Y4 B4 L4 M4 Q8 X8	744C*E
		N8	
5 SYD 21/0930 1855	SQ 219	F4 P4 A4 Z4 C4 J4 D4 Y9 B8	744C*E
		E8 M8 H9 W8 Q9 N8 S9 V8 T8	
		L8 K9	

Shopping

Shopping request will return an interactive display. The following colour logic applies to the Shopping screen:

White: For display purposes only. Non-clickable.

Blue: Additional information is available. Blue items are clickable.

Yellow: Action- clickable

FSLON10MAYLAX									
TTL OF 7 PRICING OPTIONS AND 24 ITINERARY OPTIONS RETURNED									
PRICING OPTION 1				TOTAL AMOUNT		562.00 GBP			
ADT				TAX INCLUDED					
1	NZ	1	Q	10MAY	LHR LAX	415P	745P	772	QJX3
2	NZ	2	Q	20MAY	LAX LHR	440P#1100A		772	QJW3
<< BOOK >>				<< DETAILS >>		<< RULES >>			
PRICING OPTION 2				TOTAL AMOUNT		603.90 GBP			
ADT				TAX INCLUDED					
1	VS	7	Q	10MAY	LHR LAX	1130A	250P	346	QJXGB
2	VS	8	Q	20MAY	LAX LHR	515P#1145A		346	QJWGB
<< BOOK >>				<< DETAILS >>		<< RULES >>		<< MORE*2 >>	
PRICING OPTION 3				TOTAL AMOUNT		605.00 GBP			
ADT				TAX INCLUDED					
1	UA	935	Q	10MAY	LHR LAX	1035A	147P	777	QKXRCGBW
2	UA	934	Q	20MAY	LAX LHR	603P#1215P		777	QKXRCGBW
<< BOOK >>				<< DETAILS >>		<< RULES >>			
PRICING OPTION 4				TOTAL AMOUNT		605.00 GBP			
ADT				TAX INCLUDED					
1	AA	137	S	10MAY	LHR LAX	1125A	240P	777	SJWNCGB7
2	AA	136	S	20MAY	LAX LHR	605P#1225P		777	SJWNCGB7
<< BOOK >>				<< DETAILS >>		<< RULES >>		<< MORE*4 >>	
PRICING OPTION 5				TOTAL AMOUNT		607.80 GBP			
ADT				TAX INCLUDED					
1	UA	955	Q	10MAY	LHR SFO	1005A	1257P	744	QKXRCGBW
2	UA	6397	Q	10MAY	SFO ONT	230P	353P	611	QKXRCGBW
3	UA	282	Q	20MAY	BUR SFO	1043A	1200P	319	QKXRCGBW
4	UA	930	Q	20MAY	SFO LHR	1254P#	710A	744	QKXRCGBW
<< BOOK >>				<< DETAILS >>		<< RULES >>			
PRICING OPTION 6				TOTAL AMOUNT		621.00 GBP			
ADT				TAX INCLUDED					
1	BA	279	R	10MAY	LHR LAX	1000A	100P	744	RJWNCGB7
2	BA	278	R	20MAY	LAX LHR	335P#	945A	744	RJWNCGB7
<< BOOK >>				<< DETAILS >>		<< RULES >>		<< MORE*6 >>	
PRICING OPTION 7				TOTAL AMOUNT		688.00 GBP			
ADT				TAX INCLUDED					

PRICING OPTION 1				TOTAL AMOUNT		559.00 GBP			
ADT				TAX INCLUDED					
1	VS	7	Q	10MAY	LHR LAX	1130A	250P	346	QJXGB
2	VS	8	Q	20MAY	LAX LHR	515P#1145A		346	QJWGB
<< BOOK >>				<< DETAILS >>		<< RULES >>		<< MORE*1 >>	

By clicking on any of the blue items, you will see the following information

- VS Decodes Airline
- 7 Terminal Information and travel time.
- LHR LAX Outbound and Return cities
- 346 Plane type
- Details Fare Construction (FS1)
- Rules Option to view rules based on leg (see below) (FQN1)

<< BOOK >>		<< DETAILS >>		<< RULES >>	
FARE	COMPONENT	BASIS	RULE/ROUTE	APPLIES	
1	LHR-LAX	QJX3	RULE/ROUTE	APPLIES	
2	LAX-LHR	QJW3	RULE/ROUTE	APPLIES	

When a user clicks on the LHR-LAX it will display the detailed fare rules.

When a user clicks **« MORE*1 »** from the shop screen, it will give more flight options for that price category.

Users can choose the **« BOOK »** option from numerous screens to book the chosen flights. Once booked, the user will see the following screen confirming the sale of the flights and showing the fare.

```

« Back to Pricing Options »
***** SOLD SEGMENTS *****
1. VS 7 Q 10MAY LHRLAX HS1 1130 1450 0 E
DEPARTS LHR TERMINAL 3 - ARRIVES LAX TERMINAL 2
***DEPT LHR TERMINAL 3 * ARRIVES LAX TERMINAL 2***
***PLEASE ENSURE DESTINATION CTC TEL NOS ARE IN EVERY BOOKING***
2. VS 8 Q 20MAY LAXLHR HS1 1720 #1145 0 E
DEPARTS LAX TERMINAL 2 - ARRIVES LHR TERMINAL 3
***DEPT LAX TERMINAL 2 * ARRIVES LHR TERMINAL 3***
***PLEASE ENSURE DESTINATION CTC TEL NOS ARE IN EVERY BOOKING***
ADD ADVANCE PASSENGER INFORMATION SSRS DOCA/DOCO/DOCS
PERSONAL DATA WHICH IS PROVIDED TO US IN CONNECTION
WITH YOUR TRAVEL MAY BE PASSED TO GOVERNMENT AUTHORITIES
FOR BORDER CONTROL AND AVIATION SECURITY PURPOSES

***** FILED FARE *****
ADDITIONAL TAXES, SURCHARGES, OR FEES MAY APPLY
FS-1 AA
S1 NUB10MAY/NVA10MAY
S2 NUB20MAY/NVA20MAY
LAST DATE TO PURCHASE TICKET: 18DEC06
LON VS LAX 438.66QJXGB VS LON 466.96QJWGB NUC985.62END ROE0.53001
8
FARE GBP480.00 TAX 40.00GB TAX 14.10UB TAX 1.30AY TAX 14.80US TAX
2.60XA TAX 3.60XY TAX 2.60YC TOT GBP559.00
UNABLE TO FILE - NEED PLATING CARRIER
UNABLE TO FILE - NEED NAMES

```

Booking File

Once a booking file has been created, users can click on any of the blue items to see the following information

15V	Terminal information and flight time
LHRSYD	Outbound and Return cities
HS	Segment Status
*FF	Display Filed Fare
*HTE	Display Electronic Ticket Data if it exist

Note: *THE will always display whether there is data or not.
Once a user clicks on it, it will advise if there is data or not.

*SD

```

'R
1.1TRAVELPORT/TRAVELER
1. BA 15 S 20APRLHRSYD HS1 2150 #0515 0 E SU
2. BA 10 S 25APRSYDLHR HS1 1640 #0625 0 E SU
** FILED FARE DATA EXISTS ** >*FF
** ELECTRONIC DATA MAY EXIST ** >*HTE
  
```

Users can click on the yellow segment number to indicate the need for a car or hotel. The following screen will be displayed with the travel dates populated. Users can choose car or hotel and be directed to the chosen availability display.



The screenshot shows a dialog box titled "Search for Hotel or Car". It contains a dropdown menu set to "Hotel". Below this are input fields for "City" (containing "SYD"), "Arrival" (containing "22APR"), "Departure" (containing "25APR"), "Adults" (containing "1"), and "Vendor" (empty). A "Search" button is located at the bottom right of the dialog.